



OUR COMMITMENT TO CLEAN

JW Marriott San Antonio Hill Country Resort & Spa

PUBLIC SPACES

- Transmission shields at check-in
- Mobile check-in and key are available
- Service Requests and room orders are delivered to your door via the Marriott Bonvoy Mobile App
- Electrostatic sprayers are used throughout hotel to clean in public spaces



SOCIALLY-DISTANT PUBLIC SPACES





GUESTROOM SAFETY

Sanitizer kits are placed in all guestrooms

Remote controls in rooms are sealed with a bag that is replaced after every check out

Additional towels and amenities are available upon request in guestrooms due to fewer service offerings

Coffeemakers have been removed from all guestrooms

Contactless luggage cart services are available upon request

Housekeeping service is by request only while guest is checked into resort and performed while guests are out of room

FOOD & BEVERAGE MODIFICATIONS



QR code for paperless resort amenities
plus outlet hours and dining menus



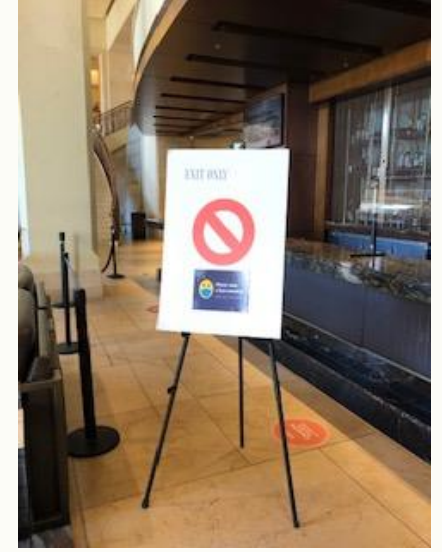
Grab and Go options are available
throughout the day in Cibolo Moon



Removed buffet services and replaced
with individualized services

FOOD & BEVERAGE MODIFICATIONS

- Restaurants have been arranged for six feet between tables with maximum capacity of eight people per table
- Servers use trays when serving guests for contactless delivery
- Guests can eat either inside and outside of restaurants



CATERING & EVENTS

- All meeting rooms are seated to a 75% capacity or within state, local or city guidelines at the time of meeting
- Catering in meeting rooms is offered by attendants from behind shields at stations



RIVER BLUFF WATER EXPERIENCE

- Water park seating has been spaced to allow for 6 feet of distancing between chairs
- All chairs at water park are cleaned every two hours
- We have increased the testing of the pool chemicals
- We are following all local, CD,WHO and the national Waterpark Associations guidelines



VISIT US ONLINE:

Marriott International's Commitment to Clean

For more information about what to expect during your stay with us, [please click here](#).



JW MARRIOTT