



COVID-19: Customer Safety Statement

Updated on 8.17.2020

Over the last several months, our world and communities have been standing together in the face of a pandemic that has put all of our lives on hold. At Walters Wedding Estates, we have a commitment to protect the health & safety of our employees, couples and their families, vendor partners, and all others who visit one of our unique event venues.

Rest assured that we follow all guidelines given by the CDC/FDA for the special event management industry, which allows us to continue to provide exceptional experiences. Face coverings are required indoors and outdoors by Governor's Abbott Executive Order #29 - for the health and safety of you, our vendor partners, and our staff, please wear a mask.

As we adjust to ever-changing protocols and guidelines, we continue to enhance and strengthen our own standards for providing a safe & healthy environment across all of our Estates. That includes:

Team Member Focus

Those exposed to, or who show symptoms of, illness will not be permitted on the premises.

- Adhere to mandated directives on both the federal and state levels, including the use of masks and gloves (PPE) in all common and public spaces
- Handwashing required upon entering the building and throughout shifts/events
- Successfully complete our company COVID-19 safety training course focused on COVID-19 facts and new safety procedures

Enhanced Cleaning, Sanitation and Disinfecting Processes

In addition to our already rigorous cleaning and sanitation practices, our team is taking extra steps to clean high-touch surfaces more frequently throughout every event.

- Hand sanitizing stations at every venue entry and reception area
- Foot door handles in restrooms at the venue that can accommodate them

Social Distancing

Celebrate safely while maintaining the recommended social distancing measures.

- Evaluate guest capacity at all venues and create new spacing and floor plans based on current Executive order protocols
- Curated a list of vendor partners available to provide live streaming services for those who cannot attend
- Post social distancing and safe hygiene signage and floor graphics throughout all venues

Cheers to a safe and joyous celebration!

~ The Walters Wedding Estates Team