



Cardinal Health™ at-Home
1810 Summit Commerce Park
Twinsburg, OH 44087
1-800-860-8027 tel
330-963-6516 fax

cardinalhealth.com/atHome-hme

URGENT – MEDICAL DEVICE RECALL

Bard/BD

April 28, 2026

Dear valued customer,

We are reaching out to inform you that Cardinal Health at-Home has been notified of a voluntary product recall initiated by Bard for items you may have previously purchased. Please refer to the table below for a detailed list of the affected products.

Description: Bard® Silastic® Foley Catheters		
Item Number(s)	Lot(s)	
5733416	NGKX0444	
5733418 URB33418	NGKW2813	
5733420	NGKQ1015	
5733422	NGKW3707	
5733424 URB33424	NGKW2669	
5733614 URD33614	NGKN4037	NGKS4937
	NGKP1420	NGKV3462
	NGKQ0040	NGKW3897
	NGKQ3901	
5733616	NGKQ0042	NGKV0617
	NGKQ3946	NGKV2275
	NGKR3420	NGKV2309
	NGKT3281	NGKW3771
	NGKU1015	
5733618 URD33618	NGKQ3370	NGKV1446
	NGKS3753	NGKV2345 ✓
	NGKT3258	NGKV3478
	NGKT3309	NGKV5029 ✓
	NGKU4129	
5733620 URD33620	NGKS5060	NGKV3689
	NGKT3308	
5733622	NGKQ1016	NGKV5075
	NGKS0244	NGKX0441
	NGKU0967	
5733624 URD33624	NGKQ1722	NGKT3259
	NGKQ3862	NGKX0456

You will also find an Urgent Notice from Bard enclosed, which provides additional information regarding the recall.

Our records indicate that we may have shipped product(s) impacted by this recall on your behalf. Included with this letter is a patient impact report that you may use to complete outreach. If you have any questions, **please contact Cardinal Health at-Home Customer Service at 1-800-860-8027.**

Please note:

- Returned items must be in their original packaging.
- Products must be returned in the same unit of measure as originally purchased.
- All returns are subject to inspection by Cardinal Health at-Home.

We appreciate your attention to this matter and your continued business.

Sincerely,
Cardinal Health at-Home

Encl: Provided are a copy of the Bard/BD Recall Letter and a list of impacted patients.

URGENT Medical Device Recall

Bard® Silastic® Foley Catheters

April 23, 2026

For the Attention of: Recall Coordinator, Director of Nursing, Director of Purchasing, Director of Risk Management

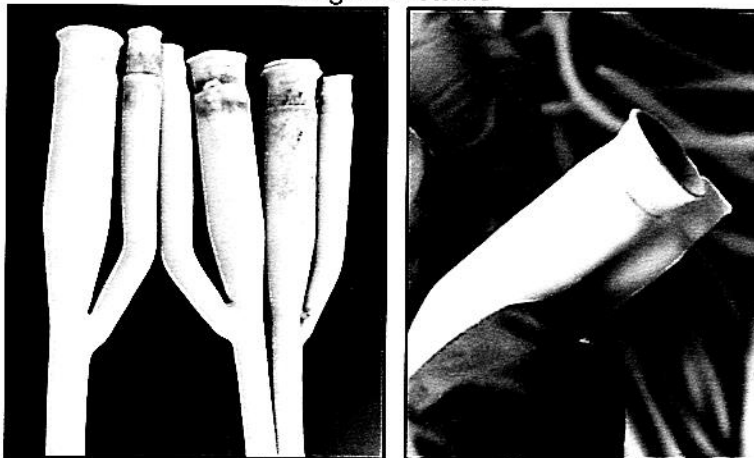
The purpose of this letter is to inform you that C.R. Bard® Urology and Critical Care, a wholly owned subsidiary of Becton, Dickinson and Company (BD), is voluntarily initiating a correction for the devices listed below. All product and associated lots listed in Attachment 2 (Affected Product) are impacted by this correction. The following products are included:

- Bard® Silastic® Foley Catheter (French sizes 16, 18, 20, 22, 24) 30cc balloons
- Bard® Silastic® Foley Catheter (French sizes 14, 16, 18, 20, 22, 24) 5cc balloons

Description of the problem:

BD has received complaints, and confirmed through internal inspection that stains are present on the surface of the affected silastic catheters. The cause of the stains was determined to be an increased amount of a raw material used in the manufacturing process. This raw material may be harmful if present in increased amounts on the surface of the catheter. Please see images below.

Images of stains



Complaint & Adverse Event Statement

To date, there has been 1 (one) complaint and no adverse events reported worldwide related to this issue.

Clinical Impact:

The current issue may result in the use of urinary catheters that exhibit staining on the catheter surface. Use of an affected device could potentially lead to local irritation, erythema at or near the area of contact, pain, dysuria, hematuria, or a burning sensation. These events are not considered life-threatening; however, they represent patient injuries that may require evaluation or medical intervention.

Advice for Clinical Users:

For any patients requiring Foley catheterization, an alternative urinary catheter should be used. If an impacted catheter is currently in place and continued catheterization is required, the device should be replaced with an alternative Foley catheter as soon as clinically appropriate.

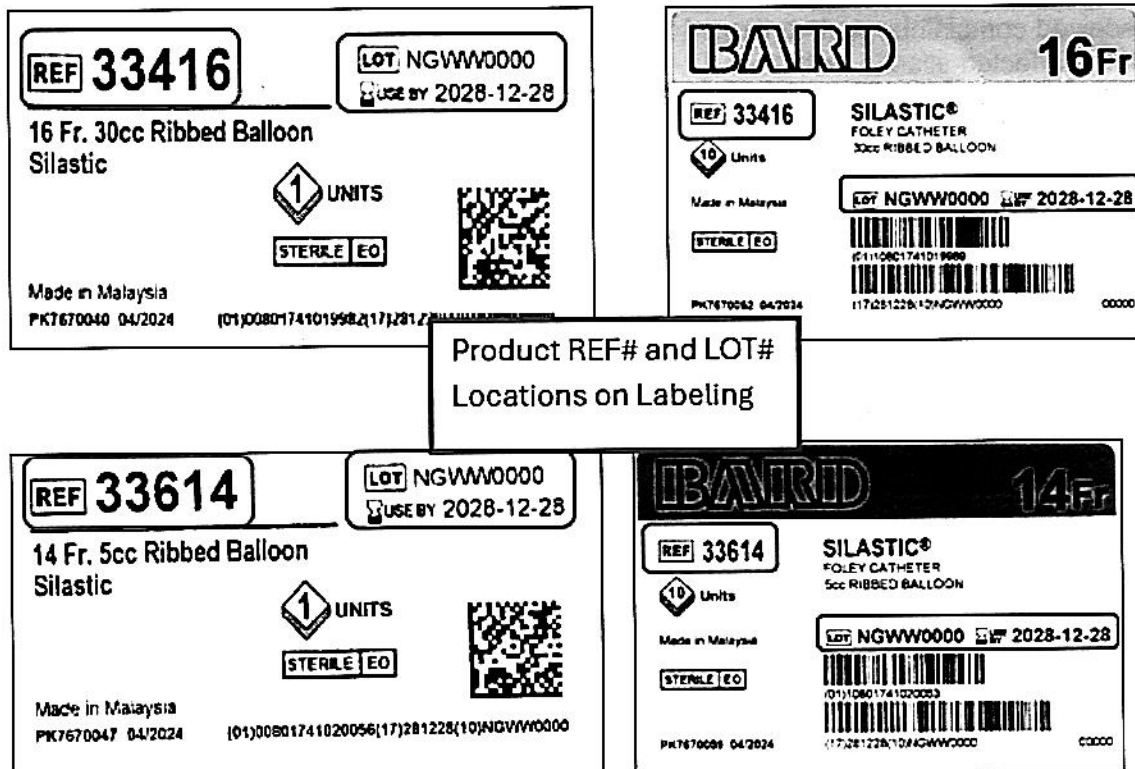
If devices have been safely used without issue, no additional treatment or clinical follow up is required.

Distribution Timeframe and Label Photo:

The affected product was distributed from 22 Apr 2025 – 28 Jan 2026

Product Label

Case Label



Please Take the Following Actions:

1. **Immediately Discontinue Use**
2. Please check all inventory locations within your institution for the Bard® Silastic® Foley Catheters listed in Attachment 2.
3. Immediately quarantine and destroy all devices within your facility's control per your facility's procedures.
4. Share and post this Advisory letter within your facility network and forward to any customers you may have distributed the product to ensure awareness. Ensure the contents of this Product Advisory are read and understood by those within your organization.
5. Complete the attached Distributor Customer Response Form and **return to your distributor, whether or not you have any of the impacted product**, to document your receipt of this notification and receive credit for the affected product from your distributor. (Attachment 1 - Distributor Response Form).
6. Report any adverse health consequences experienced with the use of this product to BD. Events may also be reported to the FDA's MedWatch Adverse Event Reporting program via:

Web: MedWatch website at www.fda.gov/medwatch

Phone: 1-800-FDA-1088 (1-800-332-1088)

Mail: MedWatch, HF-2, FDA, 5600 Fisher's Lane, Rockville, MD 20852-9787

7. Report any complaints experienced with the use of this product to BD via the North American Regional Complaint Center:
 Phone: 1-844-8BD-LIFE (1-844-823-5433) say "Product Complaints" when prompted
 Mon-Fri 8:00am and 5:00pm CT
 Email: productcomplaints@bd.com

Affected Product:

Please see Attachment 2 for affected product information.

Actions Taken by BD:

BD is investigating the cause of the issue and will implement corrective action based on the investigation results to prevent re-occurrence.

Contact Information: If you require further assistance please contact:

BD Contact	Contact Information	Areas of Support
BD Technical Support	1-844-8BD-LIFE (1-844-823-5433) Say "Product Complaint" when prompted M-F 8am - 5pm CT or Email: productcomplaints@bd.com	Product Complaints, Technical Support



Advancing the
world of health

BD (C.R. Bard) Urology and Critical Care
8195 Industrial Blvd
Covington, GA 30014
www.bd.com

BD is committed to advancing the world of health. Our primary objectives are patient and user safety and providing you with quality products. We apologize for any inconvenience this issue may have caused and thank you in advance for helping us to resolve this matter as quickly and effectively as possible.

Sincerely,

Haytham Gareer

Haytham Gareer
Senior Vice President, Medical Affairs
BDI Business Units

Elizabeth Gaipa

Elizabeth Gaipa
Vice President, Quality Management
BD UCC

Enclosures:

Attachment 1 – Distributor Customer Response Form
Attachment 2 – Affected Product

**BD**Advancing the
world of health

BD (C.R. Bard) Urology and Critical Care

8195 Industrial Blvd

Covington, GA 30014

www.bd.com

Attachment 2- Affected Product

Product Name	Catalog #	Lot#	Exp Date	Pri UDI (DI+PI) (Product)	Sec UDI (DI+PI) (Case)
Bard® Silastic® Foley Catheter	33416	NGKX0444	1/31/2029	00801741019982	10801741019989
	33418	NGKW2813	1/31/2029	00801741019999	10801741019996
	33420	NGKQ1015	1/31/2029	00801741020001	10801741020008
	33422	NGKW3707	1/31/2029	00801741020018	10801741020015
	33424	NGKW2669	1/31/2029	00801741020025	10801741020022
Bard® Silastic® Foley Catheter	33614	NGKN4037	1/31/2029	00801741020056	10801741020053
		NGKP1420	9/30/2029		
		NGKQ0040	9/30/2029		
		NGKQ3901	12/31/2028		
		NGKS4937	9/30/2029		
		NGKV3462	6/30/2029		
		NGKW3897	6/30/2029		
	33616	NGKQ0042	9/30/2029	00801741020063	10801741020060
		NGKQ3946	1/31/2029		
		NGKR3420	9/30/2029		
		NGKT3281	9/30/2029		
		NGKU1015	8/21/2025		
		NGKV0617	9/30/2029		
		NGKV2275	9/30/2029		
		NGKV2309	9/19/2025		
		NGKW3771	10/17/2025		
	33618	NGKQ3370	5/31/2029	00801741020070	10801741020077
		NGKS3753	9/30/2029		
		NGKT3258	9/30/2029		
		NGKT3309	9/30/2029		
		NGKU4129	9/30/2029		
		NGKV1446	7/31/2029		
		NGKV2345	11/30/2029		
		NGKV3478	7/31/2029		
		NGKV5029	7/31/2029		
	33620	NGKS5060	1/31/2029	00801741020087	10801741020084
		NGKT3308	8/26/2025		
		NGKV3689	9/19/2025		
	33622	NGKQ1016	1/31/2029	00801741020094	10801741020091
		NGKS0244	1/31/2029		
		NGKU0967	9/30/2029		
		NGKV5075	1/31/2030		
		NGKX0441	1/31/2030		
	33624	NGKQ1722	9/30/2029	00801741020100	10801741020107
		NGKQ3862	1/31/2029		
		NGKT3259	9/30/2029		
		NGKX0456	1/31/2030		

71 NUCARA HOME MEDICAL 1801 2ND AVE DES MOINES, IA 50314-360
Total Customers in List 4

Total Pages - 1

No.	Name	Address One	Address Two	City	St	Zip
1	HOME MEDICAL, NUCARA	1801 2ND AVE		DES MOINES	IA	50314-360
2	HOME MEDICAL, NUCARA	8465 HICKMAN RD		URBANDALE	IA	50322-431
3	HOME MEDICAL, NUCARA	1719 1ST AVE E		NEWTON	IA	50208-405
4	HOME MEDICAL, NUCARA	113 HIGH AVE E		OSKALOOSA	IA	52577-283

