

## **NuCara Nondiscrimination Statement**

NuCara complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. NuCara does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

NuCara:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as verbal education about your healthcare and written educational information.
- Provides free language services to people whose primary language is not English, such as qualified telephonic interpreters a information written in other languages

If you need these services, contact the manager of your NuCara.

If you believe that NuCara has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Human Resources Director, 126 N Main St Conrad, IA 50621, (641) 366-3440, hr@nucara.com. You can file a grievance in person or by mail, phone, or email. If you need help filing a grievance, NuCara's Human Resources Director is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

## NuCara Nondiscrimination Statement

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**Spanish**

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística.

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**Chinese**

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電

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**French**

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement.

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**Arabic**

إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان .اتصل برقم

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**German**

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung.

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**Serbo-Croatian**

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno.

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**Vietnamese**

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn.

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**Thai**

ເຮືອນ: ຄ້າຄຸນພູດກາຈາໄທຍຄຸນສາມາຮຣໃຫ້ບໍລິການຊ່ວຍເຫຼືອທາງກາຈາໄດ້ໂຟຣີ

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**Lao**

ຂໍ້ມູນຊາບ: ຖັນຍາ ທ່ານວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ແສງຄ່າ, ແມ່ນມີພົມໃຫ້ຫ່າງ.

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**Dutch**

AANDACHT: Als u nederlands spreekt, kunt u gratis gebruikmaken van de taalkundige diensten.

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**Korean**

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다.

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**Filipino**

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad.

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**Russian**

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода.

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**Polish**

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej.

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**Portuguese**

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis.

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**Italian**

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti.

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**Japanese**

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます

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