

From: GEMCO Medical Customer Service <customerservice@gemcomedical.com>
Sent: Wednesday, December 3, 2025 11:01 AM
To: Sara Tyler <styler@nucara.com>
Subject: [EXTERNAL] Update: Abbott Patient Notification for the FreeStyle Libre 3 & FreeStyle Libre 3 Plus Sensors.

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Dear Valued Customer,

We are writing with an important update regarding our recent communication about the Urgent Medical Device Notification for the FreeStyle Libre 3 and FreeStyle Libre 3 Plus sensors.

After further discussions with Abbott, **GEMCO Medical will be sending the official Urgent Device Correction Notification (FA1002-2025) Abbott patient letter directly to all patients who received the FreeStyle Libre 3 or FreeStyle Libre 3 Plus sensors through GEMCO Medical's home delivery program.** This ensures that your customers receive the most accurate, timely, and detailed information directly from the manufacturer.

Your safety and confidence in the products you provide remain our top priority. We appreciate your patience as we work closely with Abbott to determine the best and most direct way to communicate this information to you and your customers.

If you have already provided the Urgent Medical Device Correction to all customers who were shipped the FreeStyle Libre 3 or FreeStyle Libre 3 Plus sensors, no further action is needed at this time. If you have not yet distributed this notice, GEMCO Medical, on behalf of Abbott, will mail it directly to your customers.

Thank you for trusting GEMCO Medical as your partner. Please reach out to your account manager or our customer service team at **800-733-7976** with any questions.

Sincerely,
GEMCO Medical

RESOURCES:

[Urgent Medical Device Correction - FreeStyle Libre 3 and FreeStyle Libre 3 Plus Sensors](#)

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