



Home Medical Equipment Professional and Service Fees

<i>Services</i>	<i>Description</i>	<i>Usual and Customary Charge</i>
Repair Initiation Fee, Business Hours	One-time initiation fee to cover administrative and service costs of setting up the account. Please note there is no charge for the repair and maintenance of Hartzell's owned and rented medical equipment, except in cases of negligence.	\$50.00 per incident
Repair Initiation Fee, On-Call/After Hours	One-time initiation fee to cover administrative and after hour service costs of setting up the account. Please note there is no charge for the repair and maintenance of Hartzell's owned and rented medical equipment, except in cases of negligence.	\$150.00 per incident
Labor Rate	Hourly labor charged for repairs and maintenance of equipment.	\$80.00 per hour <i>Billed in quarter hour increments</i>
Parts	Any parts needed to repair and/or service the unit.	Usual and Customary Charge
Travel Fee	Travel fee assessed on all deliveries/repairs outside of our defined trade area.	\$1.38 per mile, with a minimum fee of \$50 per visit
Respiratory Therapist Evaluation	Evaluation of a CPAP patient by our Respiratory Therapist for a patient not under our services or a current patient with a incident not otherwise covered by insurance.	\$100.00 per hour <i>Billed in quarter hour increments</i>
Stair glide Preventative Maintenance	Preventative maintenance visit on a stair glide unit, including inspection, adjustments, and lubrication. <i>Does not cover labor and parts for repairs detected during the preventative maintenance.</i>	\$125.00 per visit

§ Billed through Home Medical Equipment department on a separate billing invoice

Pharmacy Professional and Service Fees

<i>Services</i>	<i>Description</i>	<i>Usual and Customary Charge</i>
Adherence Monitoring	Adherence monitoring by the pharmacy department for community patients receiving cycled medications.	\$10.00 per month charged to patient
Clinical Drug Regimen Review	Service fee for clinical chart audits and drug regimen review by a licensed pharmacist.	\$90.00 per hour charged to facility <i>Billed in quarter hour increments</i>
Pharmacy Facility Review	Administrative review of medication related policies and procedures requested by facility.	\$20.00 per 15 minutes charged to facility
Pharmacy Professional Fee	*Profiling orders only, not dispensing* Entry and maintenance of orders, professional screening of medication profile, and printing of facility required forms.	\$40.00 per month charged to patient <i>*Pharmacy Form Printing would not be charged*</i>
Delivery Fee - STAT Only	STAT Courier fee for expedited same day delivery service. <i>Please note there is no charge for standard delivery service. Fee is waived for Residence of Catasauqua Monday through Friday during standard delivery hours and for contracted facilities.</i>	\$25 per instance for same day \$100 per instance for after hours page
Delivery Waiting Fee	If delivery technicians or couriers are requested to wait by the facility longer than 15 minutes for a delivery or pickup.	\$0.50 per minute charged to facility after the first 15 minutes
Missed Delivery	If delivery is dispatched and there is not a representative of the patient available to receive an order, and the order is returned to the pharmacy. *Delivery will be attempted again at next standard delivery date and time.	Actual fee for delivery, minimum of \$25.00

Medication Destruction	Destruction of medications dispensed from another pharmacy	\$1.20 - \$3.00 per medication (depending on volume) charged to facility
Pharmacy Form Printing	Monthly charge for printing of requested forms (MAR, POS) for patients residing in a facility or in the community. Includes forms and mailing of forms to patient/facility address.	\$4.00 per form (1 to 9 patients) \$2.50 per form (>10 patients)
Pharmacy Restocking Fee	<ol style="list-style-type: none"> 1. Returning cycled medication for a patient to stock in instances where the facility did not report the patient as being discharged from census (leaving facility, out to hospital, etc) in a timely manner to the pharmacy. 2. Returning medication previously ordered by the facility to stock and refused at delivery without cause. 	\$10.00 per instance charged to facility or non-facility patient
Repack Medication	Repack current patient medication into compliance packaging for facility use	\$5.00 per medication per instance charged to patient
WebConnect Access	Access to pharmacy data system via QS/1 WebConnect	No charge to contracted facility for web based access
PHI Bulk Disposal *07/15/2013*	Disposal for a large bulk of PHI through our contracted document disposal vendor.	\$50.00 per disposal unit
Facility eMAR Monthly Census *04/01/2014*	Facility portion of the eMAR monthly fee.	\$6.00 per active resident.
Replacement Medications	Cost to replace any lost or damaged medication due to the negligence of facility or their staff.	Cost of one unit plus \$2.50 times number of units - charged to the facility

Shipping via First Class Carrier: Please review our [delivery policy](#).