

HILCO ELECTRIC COOPERATIVE, INC.

PREPAID BILLING PROGRAM AGREEMENT

For members interested in the ultimate control of their electric account billing, HILCO Electric Cooperative, Inc. is pleased to offer our Prepaid Billing Program. This program allows you to schedule your own payments toward your electric bill. Each day, HILCO will bill you for your previous day's usage and deduct the bill amount from the credit on your account. Not only will you be able to make payments as you wish, but you also gain the knowledge of how much power you are consuming on a daily basis. Daily balances are available for review at www.hilco.coop and communicated to your in-home display if you purchase the in-home display. If you do not purchase the in-home display, you will have to access your account balance online. HILCO's only duty is to send notice by email, but service will be terminated whether or not the member actually receives the message.

TO BE ELIGIBLE FOR THE PROGRAM, THE MEMBER MUST:

- Have current and past due billing paid
- Have all unbilled miscellaneous charges paid
- Pay for all unbilled usage, as of the date member account is added to the pre-payment program
- Provide HILCO with a valid email address and telephone number and keep the email address current and/or purchase an in-home display. (If you do not have and maintain an active email address, you are required to purchase an in-home display to participate in the program.)
- Set up their account with a minimum credit of \$100.00

OTHER PROGRAM INFORMATION:

- If service is disconnected for lack of prepaid funds, the unpaid balance due, a \$25.00 reconnect charge, and a new \$100.00 minimum prepaid credit will be required to reestablish service
- Because prepaid accounts are billed in real time daily, they are subject to a monthly "catch-up" to ensure all members are being billed the same PCRf (power cost recovery factor) for comparable usage periods.

If you have an existing deposit on your account, HILCO will immediately apply that deposit to your account. No deposit is required for accounts set up on the prepaid billing program.

By signing the agreement form, you are agreeing to abide by the Tariff governing the prepaid billing program. HILCO will send notice either by email or, if you do not have email, through the in-home display when your credit balance is at \$40.00 or less. (*You may elect to receive notifications at a remaining balance of more than \$40.00.) **Once the fund balance on your electric account is depleted to zero, you will have terminated your service and the account will immediately be disconnected whether or not you received the notice.** The daily base rate will continue to accumulate even if the electric meter is deactivated. The member assumes all liability for and holds harmless HILCO Electric Cooperative, Inc., its directors, officers, employees, and agents for any and all damages of every kind resulting from an automatic disconnection or reconnection of service.

Member Name

HILCO Account Number

Email address (if desired for notification)

Telephone number

Member Signature

Date

Credit Balance when I would like to receive notification (\$40.00 is the MINIMUM level.)