

HILCO ELECTRIC COOPERATIVE, INC.

(254) 687-2331 or 1-800-338-6425 Phones answered 24 hours/day

RESIDENTIAL RATE – Rate 1		PREPAID METERING – Rate 40	
Customer Charge	\$26.25	Customer Charge	\$23.75 (daily proration)
Energy Charge	\$.06970 per kWh	Energy Charge	\$.06970 per kWh
Fuel Charge	PCRF per kWh	Fuel Charge	PCRF per kWh

Customer Charges are monthly, kWh = Kilowatt hour
PCRF = Power Cost Recovery Factor (varies monthly)

NON-RESIDENTIAL RATES			
NON-RESIDENTIAL – Rate 2		LARGE COMMERCIAL – Rate 3	
Customer Charge	\$33.25	Customer Charge	\$81.75
Energy Charge	\$.06375 per kWh	Energy Charge	\$.03307 per kWh
		Demand Charge	\$7.00 per KW (1)
PCRF X Total kWh		PCRF X Total kWh	

GENERAL SERVICE LARGE – Rate 4		LARGE PUBLIC BUILDING – Rate 13	
Customer Charge	\$82.75	Customer Charge	\$77.75
Energy Charge	\$.03307 per kWh	Energy Charge	\$.07000 per kWh
Demand Charge	\$ 5.25 per KW		
PCRF X Total kWh		PCRF X Total kWh	

(1) KW = Demand – In no event is billing demand less than 75% of the highest KW demand established in billing period or eleven months preceding the billing period.

SERVICE FEES	
Establishing Service	\$25.00
Each trip made to consumers property upon their request	\$40.00
Meter re-read, IF previous reading was correct	\$25.00
Trip to manually read a meter if meter cannot be read remotely due to insufficient meter base wiring	\$65.00
Disconnect due to non-payment	\$50.00
Reset fee when disconnected for non-payment during business hours* (must call by 2:00 p.m.) or if resetting meter from the office	\$50.00
Physical reconnection of meter after hours.** Any after-hours trip to member's premises and problem is found to be the member's.	\$75.00
Reconnecting Service line after hours***	\$200.00
Return check charge	\$30.00
Meter test charge, IF the meter test is correct	\$20.00
Temporary Service	\$100.00
Customer Charge for outside lighting without other metered service	\$24.75
Theft Investigation Charge (First Incident)	\$100.00
Theft Investigation Charge (Second Incident)	\$2,000.00
Residential Late Fee (for delinquent bill)	\$15.00
Non-Residential Late Fee (for delinquent bill)	5% of delinquent balance or \$15 (whichever is greater)

*Regular Office Business hours are Monday-Friday 8 a.m.-5 p.m.

**After hours = after 2 p.m. Monday-Friday, NO meter will be reset after 8 p.m., until the next business day, unless disconnect collar in place on meter.

***Service line connections after hours = Monday-Friday 2 p.m. to 8 a.m. and anytime on the weekend or a holiday.

If in doubt, please call the office at the number listed above or visit our website at www.hilco.coop.

Rates/fees are controlled by HILCO Electric Cooperative, Inc. Board of Directors and are subject to change.

Effective 1/1/19