

Almost Heaven Camp Grounds
123 Dixie Rd
Manvel, TX 77584

April 8, 2008

Brent Womack
89 Hawthorn Avenue
Los Alamos, New Mexico 95622

Dear Mr. Womack

As you know, our campgrounds have some of the finest trails, streams and fishing ponds in the greater Houston area to visit during the summer months and we are pleased to see that you have again decided to vacation here for the sixth year in a row.

Every February, knowing how fast rooms and camp sites are reserved, you mail the camp grounds requesting for the same efficiency apartment and we do the best to accommodate your family. Unfortunately, this year, by some mix up, your letter was not received. The room that your family normally reserves has already been reserved along with all of the other rooms. We do, however, have several campsites still available and although I can no longer reserve a room for you I will be more than happy to reserve your family one of our biggest camp sites. Since you are one of our most frequent customers I will also offer the campsite to you at half price to hopefully make your families trip more cost efficient.

We at Almost Heaven Camp Grounds appreciate your business and look forward to seeing you back for many years to come.

Sincerely

John Smith
Owner