

# **TECHNICAL & OPERATIONAL RIDER**

#### **TABLET ORDER FORM**

http://bestringpos.com/simpletabletorder

# NETWORK REQUIREMENTS

#### WIFI PREFERRED SSID

WIFI PREFERRED PASSWORD

**Best Ring POS** 

qazxplmn

#### PARAMETERS

2.4 Ghz DEFAULT / 5Ghz By Request ONLY

Password protected networks are **required** 

An access point within 30 feet of every tablet

Same password across all POS access points

20Mbs up and down

Unique network names per access point. If a tablet sits in between 2 access points with the same name, the Android OS will

get confused and avoid the connection altogether

Wifi Access with as many ip addresses as tablets for the event

# **POWER REQUIREMENTS**

Dedicated 20A circuit at each POS booth location where tablets are deployed Power "stringer" (outlet every 4 feet) is preferred laid out underneath the service area

# **ON-SITE SUPPORT DETAILS**

## **OFFICE & STORAGE**

Secure bulk storage area for equipment that is easily accessible with a golf cart. Safe from theft and weather. Sufficient power for charging multiple tablets Wifi access in office area Secure office space with tables and chairs

## **EVENT CONTACT INFO & ACCESS**

All pertinent and applicable folks listed by name, phone and email Credentials that allow access to all POS areas Catering access, if possible

## **CARTS & ON-SITE TRANSPORTATION**

Utility carts are preferred 1 cart per 2 techs

## RADIOS

1 radio per tech Our own channel is preferred where we're on a zone with applicable departments: I.E. IT ,Power, Food and/or Beverage and Merch

# **CAD or SITE MAP**

Up to date map with POS locations marked and # of tablets at each location POS booth names (or numbering) clearly indicated

#### **ADMINISTRATIVE NOTABLES**

Depending on the requirements of your event, we will have a number of deadlines:

Merchant processing accounts are always top priority. We need gateways routed before we can complete anything else. POS menu information needed 2 weeks prior.

Are you accepting cashless? Do you need a registration page? Make sure we are aware of your wristband fulfillment dates so we have everything finished prior to mailing.

Set up training on site with our technicians! We are happy to set aside time with groups rather than training one vendor at a time. This is a great time to train vendors and managers. Managers can then train, as well.

Make sure we are 100% aware of how you would like to your settlement process to flow.