BEST RING
POINT OF SALE MOBILE PAYMENT SYSTEM

TECHNICAL & OPERATIONAL RIDER

TABLET ORDER FORM

http://bestringpos.com/simpletabletorder

NETWORK REQUIREMENTS

WIFI PREFERRED SSID	WIFI PREFERRED PASSWORD
Best Ring POS	**qazxplmn**

PARAMETERS

2.4 Ghz DEFAULT / 5Ghz By Request ONLY

Password protected networks are **required**

An access point within 30 feet of every tablet

Same password across all POS access points

20Mbs up and down

Unique network names per access point. If a tablet sits in between 2 access points with the same name, the Android OS will get confused and avoid the connection altogether

Wifi Access with as many ip addresses as tablets for the event

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POWER REQUIREMENTS

Dedicated 20A circuit at each POS booth location where tablets are deployed

Power "stringer" (outlet every 4 feet) is preferred laid out underneath the service area

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ADMINISTRATIVE NOTABLES

Depending on the requirements of your event, we will have a number of deadlines:

Merchant processing accounts are always top priority. We need gateways routed before we can complete anything else.

POS menu information needed 2 weeks prior.

Are you accepting cashless? Do you need a registration page? Make sure we are aware of your wristband fulfillment dates so we have everything finished prior to mailing.

Make sure we are 100% aware of how you would like to your settlement process to flow.

PRIOR TO EVENT

Verify that your equipment has shipped and use the tracking number provided to make sure your location is available for receipt of the shipment when it arrives. Please save boxes and packaging the shipment arrived in to ship the devices back.

Check the contents of the shipment to make sure the proper number of tablets, power supplies, cash trays, HotSpots, etc. have arrived and that the equipment is not damaged. Do this in advance to allow replacements to be shipped if needed.

Plug in the devices and connect them to WiFi (a connection with login **and password** is required) and "Sync" each device so that they have your most current settings, items, and prices prior to the first day of the event. If you are using Best Ring provided HotSpots, connect to these devices.

Charge all devices to full capacity prior to the start of the event.

Verify that your menus, items, and prices are complete and correct prior to the start of the event.

AT THE EVENT SITE

Verify that adequate power is at each tablet location. (number of outlets to tablets is 1:1)

Connect each tablet to WiFi and log in using appropriate event, clerk, and menu.

Verify that the items and prices match items and prices on signage.

AFTER THE EVENT

Please make sure all transactions have been cleared from every tablet before powering down the tablets.

Make sure all items that were shipped are being returned.

Please coordinate with your Best Ring support representative for the return of the equipment if the return labels/paperwork was not previously provided at the delivery of the gear. Generally, the boxes and packaging material the devices were shipped with can be used for the return. Otherwise, please use adequate void fill or padding to protect the devices when packing things up, to come back.