

Dear OB Transfer Patient,

*(This letter is for patients who live in China and plan to come here to deliver their baby.)*

Thank you for coming to Fair Oaks Women's Health for the rest of your pregnancy and delivery of your baby. This letter is to help prepare you for the upcoming birth.

1. We require an advance payment of \$250 non-refundable deposit towards your obstetrical care. Please go to our web site to pay this online: <http://www.fowh.com/payonline.html>. After we receive this, we will send you an appointment confirmation e-mail.
2. Please send medical records to us using the e-mail address: [obgyn@fowh.com](mailto:obgyn@fowh.com).
3. When you come for your first appointment, please bring any medical records you can, even if they are in another language. We can arrange translation.
4. At your first visit here, make sure to meet with the office manager to review your expected fees. Her name is Mercedes ([mercedes@fowh.com](mailto:mercedes@fowh.com)). We have a special program for patients paying cash. This includes medical care, ultrasounds and lab tests for a routine pregnancy and normal vaginal delivery at Huntington Hospital. There are additional costs if you need extra testing, develop pregnancy complications, have to go to the OB Emergency Room, or if the birth is done by a C-Section.
5. You will need to make a payment at the Hospital before you deliver. Please call Catherine Lee at (626) 397-8760 or email her at [catherine.lee@huntingtonhospital.com](mailto:catherine.lee@huntingtonhospital.com). She works closely with Chinese-speaking patients and can help you with this part.
6. If you are planning to have a labor epidural, you may need to pay in advance for the anesthesia. We will help you arrange this.
7. Please note that in our group, Dr. Joanna Woo speaks fluent English, Mandarin and Taiwanese. She is a well-trained Board-Certified Ob/Gyn doctor.
8. After your baby is born, he/she will be under the care of a Pediatrician who works at Huntington Hospital. The following Pediatric Doctor works at Huntington Hospital and speaks Mandarin:
  - Chris Leong, MD, 612 W Duarte Rd, Suite 603, Arcadia, CA 91007  
Phone: (626) 445-8666

Thank you for your interest in coming to Fair Oaks Women's Health for the rest of your prenatal care and delivery of your baby. We look forward to meeting you !

The Office of Fair Oaks Women's Health

## 分娩與育兒登記流程: 適用於自付和保險報銷孕媽媽

1. 把登記表填妥, 連同有相證件, 保險咭(前和後)
2. 把所有文件 : a) 電郵到 [catherine.lee@huntingtonhospital.com](mailto:catherine.lee@huntingtonhospital.com) b) 傳真 fax 所有文件到 626-397-7149 或 c) 交與入院登記部 (Admitting)
3. 登記後請與醫院聯絡人 Catherine Lee 李小姐接洽
4. 登記手續辦妥後, 醫院會郵寄確認信 (信內有病人號碼 MRN – Medical Record Number) 到登記表上提供地址
5. 如已預登記, 請在生產或預約剖腹產那天 (帶同 MRN) 到醫院產科報到 (Labor & Delivery)

### 自付孕媽媽:

- a. 醫院收費和詳情, 可以在以下地方索取: 1) 醫院網站 <https://www.huntingtonhospital.org/Patients-Visitors/Patients/Cost-of-Care/Procedure-Pricing/Obstetrics-Fees.aspx> 2) 婦科醫師診間 3) 入院登記部 (Admitting)
- b. 醫院收費僅限住院治療, 其中不包括您的私人醫師或其他駐院醫師, 例如: 麻醉醫師、兒科醫師、圍產保健科、急診科或化驗室收取的費用
- c. 當登記手續辦妥後, 孕媽媽可到醫院入院登記部 (Admitting) 預繳費用, 至遲不得超過出院日期
- d. \*\*麻醉醫師團隊 (Pacific Valley Medical Group) 提供預繳優惠, 順產一率\$1,000 剖腹產一率\$800, (不預繳賬單按服務時間算, 由\$1,500 到\$5,000 不等), 請在預產期前兩星期撥打 800-275-8752 預付麻醉服務 (Prepay anesthesia service), (信用咭) 付費後要求收據發到您指定郵箱 (萬一沒法從電話預付, 請嘗試在生產那天付現金給麻醉醫師)
- e. 醫院或您的婦科醫師會安排兒科醫師到房檢查嬰兒, 費用和怎樣付費相方同意就可以
- f. \*\*化驗室 (Huntington Pathology) 是嬰兒抽足跟血報告的費用, 如出院後一個月還沒收到賬單, 請撥打 800-536-1197 查詢和付款
- g. 如在生產前後用過醫院的婦科急診、圍產保健等等, 這些都是額外費用 (\*\*重要事項)

### 出院後事項:

1. 出院小結/病歷 (Medical Records): 請在出院後三到五天, 帶同有相證件, 親臨(嬰兒除外)病歷部門填表(Request for Medical Records), 媽媽和嬰兒需要填寫兩份表格; 提交表格一週後, 病歷可以郵寄、親自提取、或委托別人提取; 病歷是要收費的, 視乎頁數、紙或光碟形式
2. 清零賬單 (Zero Balance Statement): 自付媽媽可在出院後三到四週到協助中心(Help Hub-Admitting) 提取清零賬單; 保險報銷要讓保險和自付部份付清後才可以提取; 醫院不會發沒占用福利的證明
3. 如有賬單/費用問題, 請到協助中心(Help Hub-Admitting)提出詢問
4. 如有其他問題, 請聯繫李小姐 [catherine.lee@huntingtonhospital.com](mailto:catherine.lee@huntingtonhospital.com)