

WELCOME TO OUR PRACTICE

Thank you for choosing Fair Oaks Women's Health for your ob/gyn medical care! In preparation for your upcoming appointment, we would like you to get a head start with some of the paperwork and also tell you a bit about our practice.

Fair Oaks Women's Health is Pasadena's Premier Ob/Gyn group practice, right next door to Huntington Hospital. We offer comprehensive and convenient women's healthcare. Our obstetrical services include everything from routine prenatal care to high-risk pregnancy care. We have our own ultrasound department, fetal non-stress testing (NST's) and lab collection station on the premises.

Our wide range of gynecology services includes well-woman exams, pap smears with HPV testing, minimally invasive gyn surgery (such as laparoscopic hysterectomy), abnormal pap smear evaluation and management, birth control including IUD's and Nexplanon, STI (sexually transmitted infection) evaluations, menopause and hormone evaluations and treatments, fertility testing and much more.

FOWH is now affiliated with Huntington Hospital/Cedars-Sinai

Starting in April 2023, FOWH is part of the Huntington Hospital-Cedars-Sinai Healthcare system. We are still the same doctors and staff in the same location providing the same ob/gyn medical care that you trust. But there are some changes:

- Bills and statements will now come from Cedars-Sinai. If you have any questions regarding your Cedars-Sinai bill, please call Cedars Patient and Financial Services at 866-803-1777.
- Our forms have changed. Some are new and some are modified.
- Our office workflow, systems, hardware and software are being upgraded.

We apologize for any inconveniences or disruptions that might arise from our new affiliation. Please share your concerns with us at any time. Call (626) 304-2626 and ask for the Office Manager.

EMR (electronic medical record)

Our practice uses a computerized health record, called an EMR. It takes time to enter your information into the computer. It would be very helpful if you would complete your New Patient forms and then mail (or fax or e-mail) them to us before your appointment. If you do not send these forms, your visit could be delayed while we update the computer before you see the doctor. Email your forms to: obgyn@fowh.com.

Please arrive early for your FIRST appointment

It takes time to enter or update your personal, insurance and health information. At your first visit we scan your driver's license and insurance card for entry into our EMR. *We guarantee to keep all of your personal information private.* This is the law (a Federal law called HIPAA).

Parking – we do not validate

Please note that you pay the cashier BEFORE returning to your car. To save money (but with a little more walking) some patients park in the Huntington Hospital EAST Parking structure, a building just south of ours. The entrance is off Fairmount Ave. across from the Emergency Dept.

Lab – IHD (Innovative Health Diagnostics – www.ihdlab.com)

For your convenience, we have an on-site lab, called IHD. This lab runs most of our standard lab tests. IHD is a separate entity, is not affiliated with our practice, and we do not profit from their testing. Not all insurance plans contract with IHD. You should know which lab your insurance is contracted with.

If your insurance requires you to use a different lab than IHD please let us know.

Marina's Oasis and Pasadena Pellet Therapy are both separate medical practices, and are not in any way affiliated with Cedars-Sinai Medical Care Foundation.

Feel free to call us at any time if you have any questions. Call (626) 304-2626.