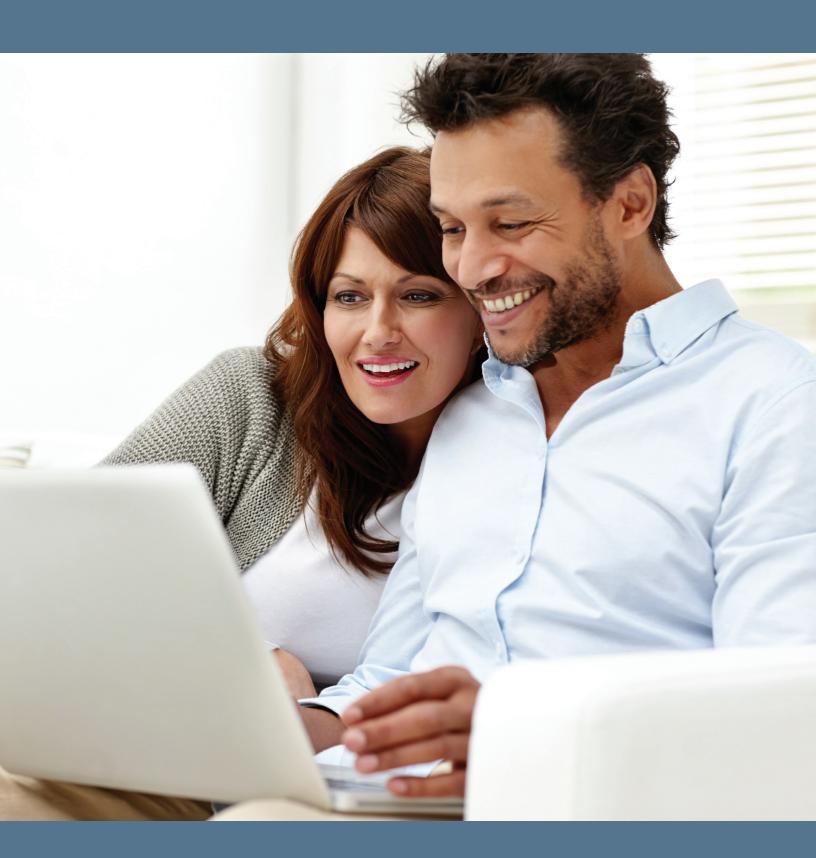
Your Secure Online Health Information



What Is My CS-Link?

My CS-Link™ is a secure online tool from Cedars-Sinai that lets you take a more active role in managing your health. My CS-Link connects you to your health information from the privacy of your home or office at any time, day or night. If your doctor uses My CS-Link, you easily can communicate with his or her office on any electronic device.

View Test Results

Access your test results and view comments from your doctor.

Send a Message

Ask your doctor's office a nonurgent medical question.

Renew Medications

View, learn more and request renewals.

Schedule an Appointment

Request/schedule an appointment online with your primary care doctor.

View Past and Future Visits

View upcoming appointments and details on past visits.

View and Print Your General Health Summary

View your medical history, including your medical conditions, current medications, allergies, immunization history and preventive care (discharge summaries or hospital stays).

View and Pay Bills

Pay bills online and view past statements.

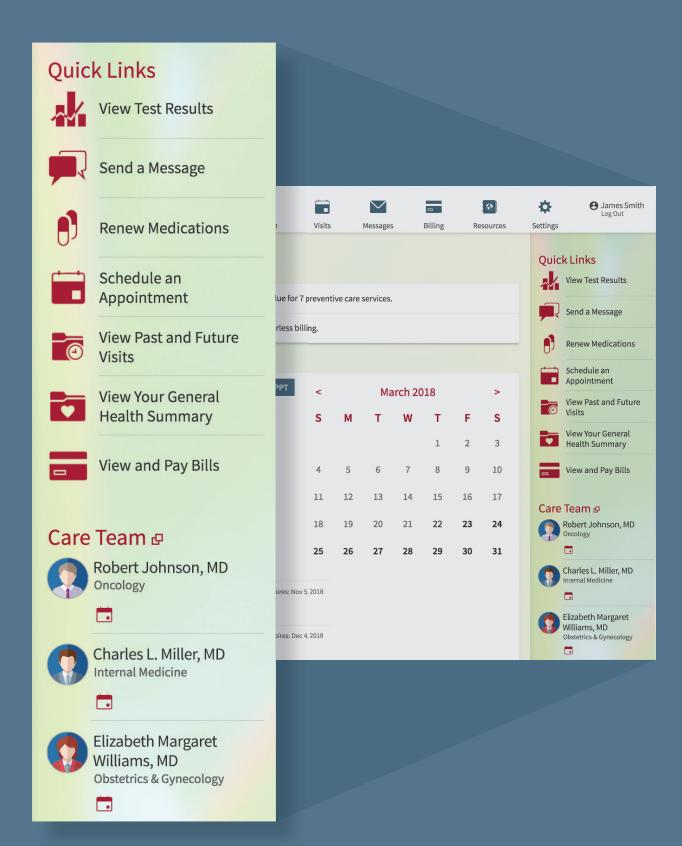
Request Your Records Online

Cedars-Sinai patients now can request copies of their medical records through mycslink.org, our online portal. Save time and paper by electronically submitting a request for medical information. You can download your records as a PDF file to keep or to share with other clinicians or family members.

Features of My CS-Link

Your Digital Health Information

My CS-Link provides secure and convenient access to your medical information.



Features of My CS-Link





Hospital Stays

Review discharge instructions and details about your care during your hospital stay.

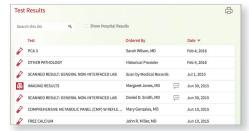




Immunizations

Keep track of important immunization dates.





Test Results

Review details of recent tests and read comments added by vour doctor.





Upcoming Appointments

Keep track of your upcoming appointments and their locations.





Medications

View a list of current medications, see dosing instructions and check the number of remaining refills.





Medical and Surgical History

View your medical and surgical history.





Medication Renewal

No refills remaining? Request prescription renewals from your doctor.





Request a Nonurgent Appointment

Request an appointment with your current doctor.

About My CS-Link

How does My CS-Link allow me to better manage and understand my health?

My CS-Link puts all of your health information in an online format that is easy to use. You also can get health reminders and communicate with your doctor's office electronically.

How do I sign up?

Ask your doctor's office for a My CS-Link activation email. In the email, click the activation link and follow the on-screen instructions.

Or the next time you visit your doctor's office:

- Ask for the After Visit Summary, which will include a one-time-use access code for your account
- Visit mycslink.org
- Select I have an access code
- Follow the on-screen instructions

You can also get your own access code without visiting your doctor's office:

- Visit mycslink.org
- Click I need access for myself
- Complete the My CS-Link sign-up form. If the information you provide matches our records and your identity is verified with our thirdparty verification system, you will be able to create an account.

Who is eligible to join?

If you are a patient 18 years of age or older with a Cedars-Sinai medical record, you are eligible for an account. My CS-Link also is available to parents and legal guardians of children under the age of 12. When a child turns 12 years of age, the parents and legal guardians will no longer have access to the child's My CS-Link record.

What do I need in order to use My CS-Link?

Using My CS-Link is easy and convenient. You can access it using your computer, tablet or smartphone.

Is my health information on My CS-Link secure?

We take great care to make sure your health information is kept private and secure. Access to your information is controlled through secure activation codes, personal IDs and passwords. You control your own password, and your account cannot be accessed without that password. We use the latest encryption technology, with no caching, to automatically encrypt your session on My CS-Link. Unlike regular email, all My CS-Link messaging is completed while you are securely logged onto our website.

Where do I get help or more information?

If you have a question about My CS-Link, call patient services at 1-800-700-6424. For technical support, call 1-855-427-5465. My CS-Link is not intended for use during medical emergencies.

If you're experiencing a medical emergency, call 911.

How To Request Your Records Online

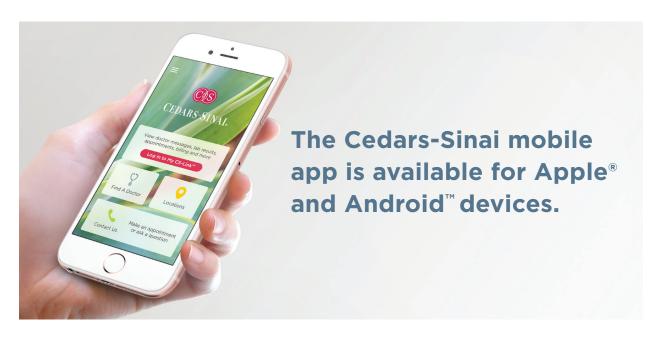
To access this feature:

- 1. Log in to mycslink.org. If you don't have a My CS-Link account, click "I need access for myself."
- 2. After logging in, click the "Health" tab, then "Download My Record."
- **3.** Click "Requested Records."
- **4.** Click "Send us a customer service request."
- **5.** Fill out the "Request for Health Records" form.
- **6.** Click "Submit."

After you submit the form, your requested records will be available in My CS-Link within five to seven days. If you have opted in for notification emails, you will receive an email when your medical records are ready for download. The records will be available for 30 days in PDF format.

*Certain features are only available if your doctor's office uses My CS-Link.

For technical support, call 1-855-427-5465.





8700 Beverly Blvd. Los Angeles, CA 90048 cedars-sinai.org To schedule an appointment, call 1-800-CEDARS-1 (1-800-233-2771) 24 hours a day, seven days a week.