COMMUNITY CARE Rx ... A LONG-TERM CARE PHARMACY NEWSLETTER

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Message from our CEO

As we reach the end of another successful quarter, it is with great excitement and gratitude that I share the progress and new developments at CCRx.

Firstly, I am thrilled to announce the opening of our new state-of-the-art facility located at 131 Sunnyside Blvd, Plainview, NY. This site, equipped with the latest technology and innovative systems, is a testament to our commitment to delivering the highest standards of pharmacy services. We are convinced that this investment will enhance our capabilities and improve the efficiency of our operations, thereby offering even greater support to our partners and clients.

I would also like to take this opportunity to warmly welcome the new partners and clients who have joined the Community Care Rx family in this quarter. Your trust in our abilities and services is deeply appreciated. We understand the responsibility that comes with serving your residents and clients, and we assure you that we do not take it lightly. Our dedicated team is ready and committed to delivering the high-quality pharmacy services that our reputation rests upon.

At CCRx, we view every partnership as a shared journey toward improved patient care. We believe that our growth is directly tied to the successes we achieve in partnership with you. Your entrustment allows us to continuously serve those in need of our services, and for that, we are immensely thankful.

Please rest assured that Community Care Rx will continue to be an important support to all our partners, delivering professional pharmacy services while maintaining our patient-focused approach. As we embrace new challenges and opportunities, we remain steadfast in our commitment to quality, innovation, and excellent customer service.

Hossam Maksoud, PharmD Chief Executive Officer

CCRx welcomes... Irien Moawad as President of Pharmacy Services and Compliance



Ms. Moawad is a licensed pharmacist with more than 30 years of industry leadership experience, with a demonstrated commitment to excellence in the long-term care, hospital and retail pharmacy settings.

In her new role, Ms. Moawad will lead a team of dedicated professionals in establishing and enhancing effective partnerships with clients and healthcare professionals. She is responsible for maintaining a strong culture of compliance, ensuring exceptional client experience and timely delivery of high-quality pharmacy services, and implementing policies and procedures to ensure open and effective lines of communication at all levels of the company.

Just prior to joining Community Care Rx, she managed and cultivated exemplary client relationships to ensure retention, satisfaction and growth in new business.

"We are thrilled to welcome Irien to the Community Care Rx family," Mr. Maksoud said. "Irien not only brings a high level of leadership ability and expertise within the long-term care pharmacy space, but she shares our commitment and passion for providing the highest level of client service in order to improve outcomes for the patients we serve."

Ms. Moawad holds a Bachelor of Science in Pharmacy from St. John's University. She and her husband, who live on Long Island, have raised five children – one son and two sets of twin daughters – all five of whom are healthcare professionals!





We are pleased to announce that we have moved to our new Pharmacy Headquarters 131 Sunnyside Blvd. Plainview, NY 11803



We are thrilled to announce our successful move from Hempstead, NY to Plainview, NY, marking an exciting chapter of expansion for our pharmaceutical operations. Our new, larger facility equips us with enhanced capabilities, allowing us to optimize the services we offer and deliver to our valued partners .We are grateful for your support and look forward to making a positive impact on healthcare through our expanded presence in Plainview.



Governor Hochul Announces \$13 Million Available to Expand Home-Based Crisis Intervention Services for Children and Youth

The Govenor of NY Press Office

Governor Kathy Hochul today announced the availability of more than \$13 million in state funding to expand access to Home-Based Crisis Intervention teams throughout New York State. Administered by the state Office of Mental Health, this funding will help create 13 new teams and expand 26 existing ones, enabling them to provide critical mental health services so that at-risk children and youth can avoid psychiatric hospitalization.

"Hospital settings can be distressing for anyone, much less a child or young person contending with a mental health issue," Governor Hochul said. "Home-Based Crisis Intervention teams provide vital mental health care to these individuals in surroundings familiar to them so that they can avoid the emotional trauma often associated with hospitals. Expanding these teams statewide will allow more families to receive this care at home and help reduce the need for hospitalization."

The Office of Mental Health will provide \$6.2 million to create 11 new teams to serve children and youth between the ages of 5 and 21, who are at imminent risk of psychiatric hospitalization. The agency also partnered with the Office for People with Developmental Disabilities and the Developmental Disabilities Planning Council in an effort to establish two teams that will exclusively serve children or youth dually diagnosed with both a developmental disability and mental illness.

OMH is also providing \$7.3 million to expand existing teams serving children in crisis. There are 26 teams statewide, which assist roughly 2,600 children.

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CCRx 2023 Nursing Conference Connecting the dots II... Post Covid Nursing

The nursing conference held for a full day was a highly informative and educational event, offering attendees the opportunity to earn up to 7 CNE (Continuing Nursing Education) credits. The conference covered a wide range of beneficial topics that aimed to enhance the knowledge and skills of nursing professionals. Some of the key subjects discussed included wound care, pain management in patients with dementia, and eating tips for patients with intellectual and developmental disabilities (I/DD), among other engaging topics. This conference provided valuable insights and practical strategies for nurses to improve patient care and outcomes in these specific areas.



Pfizer Warns of Looming Shortage of Long-Acting Penicillin for Kids

By Cara Murez, Health Day Reporter

FRIDAY, June 16, 2023 (HealthDay News) – Pfizer Inc. warned doctors this week of an impending shortage of Bicillin, its long-acting, injectable form of penicillin.

The medication is not commonly used for children because alternatives such as amoxicillin are preferred over the Bicillin shot, the company explained in a statement. So, while production issues are ongoing, Pfizer plans to prioritize the medication for adults, for whom Bicillin is recommended for treating syphilis, a sexually transmitted disease.

Syphilis rates have been increasing, up by more than 30% in 2021, according to the U.S. Centers for Disease Control and Prevention.

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It's time to for the switch to CCRx

- Prescription deliveries are not arriving or arriving late.
- Medical forms are not complete and not on time.
- Prior Authorizations are delaying the initiation of therapy.
- Monthly pharmacy bills are too high.
- Your pharmacy doesn't follow up with your doctor for new prescriptions and refill requests.
- Refill orders are not filled on time.
- Your pharmacy doesn't communicate the issues your nurses and med coordinators.
- You don't have a dedicated pharmacist assigned to your account.

Customer service ignores your complaints or issues.

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The CCRx team supports the events of various organizations

- Eihab 25th Anniversary Gala
- Schneps Media Healthcare Heroes OBH
- Child Center of NY 70th Anniversary Gala
- BCS Human Spirits Award
- EEDA 30th Annual Celebration
- ACLD Foundation Annual Golf Outing 2023
- SCO 42nd Madonna Heights Golf Classic
- SUS Dinner for a Better New York
- IACNY 11th Annual Conference
- IGHL Sunset on the Bay
- AHRC Nassau 73rd Annual Rose Ball
- Marketing Works Ron Gold's Nonprofit Voice
- Mercy Home for Children Field of Flowers Gala & Silent Auction
- AHRC Suffolk Foundation 31st Annual Golf Classic
- Leading Age 2023 Annual Meeting & Expo
- DDI 23rd Annual Golf Classic
- SHNNY 21st Annual New York Supportive Housing Conference

New... Infusion services now offered by CCRx

At Community Care Rx, our state-of-the-art infusion center is equipped with the latest technology to ensure that our patients receive the highest level of care. We offer a wide range of infusion therapies, including antibiotics, pain management, hydration, and nutrition support. Our goal is to



provide patients with the most effective treatment options while minimizing side effects and improving the overall quality of life.



Building relationships one patient at a time, since 1993

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