



NEWSLETTER



Volume 7 | January 2024

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Message from our CEO

Dear Valued Staff, Esteemed Long-Time Clients, and Warmly Welcomed New Clients,

As the CEO of Community Care Rx, I am immensely proud and grateful for the remarkable journey we have embarked on together. As we step into 2024, it's a moment to reflect on our collective achievements and look forward to an even brighter future.

I would like to extend a heartfelt welcome to our new clients joining us in 2023. You are now part of a family committed to excellence and compassionate care. Your trust in us is not taken lightly, and we are excited to serve and grow with you.

To our existing clients, who have been our pillars of strength, thank you. Your continued trust and loyalty inspire us daily. It's your stories and feedback that shape our path forward and help us refine our services.

2023 was a Year of Dynamic Service Provision marked by new innovative approaches. We've streamlined our services, ensuring more personalized and efficient care for every individual we serve. This evolution represents our commitment to staying ahead in providing top-tier healthcare solutions.

Corporate Social Responsibility and Community Engagement: Our CSR initiatives this year have been deeply fulfilling. From participating in health awareness campaigns to volunteering in local community services, our team has dedicated countless hours towards making a tangible difference. These activities underscore our belief in holistic care that extends beyond our doors. Our annual gala celebration of Direct support professionals was an amazing night where over 32 DSPs were honored for their hard work and relentless dedication to individuals with intellectual and developmental disabilities.

Customer Success Stories and Testimonials: The true measure of our success lies in the stories of those we serve. This year, we've witnessed incredible stories of resilience and recovery, made possible by our dedicated team and the trust of our clients. These testimonials are not just stories; they're the heart of our mission.

Looking ahead, we remain committed to the growth and development of your team. We are excited to announce upcoming training programs and workshops that will further enhance our partner's staff skills and knowledge. These opportunities are key to our promise of delivering the tools necessary to enhance and improve efficiencies and provide best possible care.

In closing, I thank each one of you for your unwavering dedication, trust, and support. Together, we make Community Care Rx not just a provider, but a beacon of hope and care in our community.

Here's to a successful and fulfilling 2024!

Hossam Maksoud, PharmD
Chief Executive Officer

2023 Community Care Rx DSP Awards Gala



Thank You for joining us at the Community Care Rx DSP Gala

Having leaders from non-profit organizations, political figures, business leaders, and community advocates like yourself come together in support of our DSPs truly elevated the significance of the evening. Your attendance was a powerful testament to the value and recognition of the incredible work done by DSPs in our community.

Hossam Maksoud, CEO



Message from our President of Pharmacy Services

Dear Valued Clients,

As we usher in a New Year I find myself reflecting on the incredible journey we've shared during my time here at CCRX. It's been a pleasure and privilege to work with each of you, and I want to express my sincere gratitude for your trust and collaboration.

I truly wish you and your loved ones a joyous holiday season filled with warmth and laughter. As we begin a new year we spend time to reflect, appreciate and connect with those who touch our lives in a meaningful way.

Looking ahead to 2024, I want to convey my optimism and enthusiasm for the future. Your partnership has been instrumental in our successes, and I am confident that together, we will continue to achieve great things in the coming year.

In the spirit of the season, let's embrace the readiness zeal and hope that will be forthcoming. As we take on new opportunities and challenges, may the coming year be filled with innovation, growth, and shared achievements in our partnerships. Let us continue to be resilient and united, drawing inspiration from the accomplishments we have attained together. I am confident that 2024 holds exciting opportunities for us to reach new heights.

On behalf of Community Care Rx I truly appreciate having you an integral part of our extended family. Your support has been the cornerstone of our accomplishments, we are truly grateful for the privilege of serving you & having the opportunity to work with each staff member.

I would like to wish you a wonderful holiday season and a New Year brimming with prosperity, good health, and the realization of your aspirations.

Warmest Regards,

Irien Moawad, RPh

President of Pharmacy Services & Compliance

The responsible way to **discharge** patients...



- Reduce readmission
- Prevent penalties
- Improve star ratings

Just...

- Notify us 48 hrs prior to discharge
- Email / Fax discharge papers

Then...

- Our pharmacists do the rest
- Med to Bed day of discharge

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Home Rx**

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CDC sounds alarm about low vaccination rates amid rising respiratory virus activity

By Deidre McPhillips, CNN

(CNN) - The US Centers for Disease Control and Prevention says there is an "urgent need" to boost vaccination coverage amid increasing levels of respiratory disease.

"Low vaccination rates, coupled with ongoing increases in national and international respiratory disease activity caused by multiple pathogens, including influenza viruses, SARS-CoV-2 (the virus that causes COVID-19), and RSV, could lead to more severe disease and increased healthcare capacity strain in the coming weeks," the agency wrote in a Health Alert Network advisory Thursday. "In addition, a recent increase in cases of multisystem inflammatory syndrome in children (MIS-C) following SARS-CoV-2 infection in the United States has been reported."

About 7 million fewer adults have gotten their flu shot so far this season compared with the last virus season. Overall, uptake is about 36% for both adults and children, according to CDC data through November 18.

Vaccination coverage for Covid-19 is also low, with just 17% of adults and about 8% of children getting the latest shot, according to CDC data through December 2. That includes about 36% of seniors, who are at higher risk for severe disease.

Also, only about 16% of older adults ages 60 and up have gotten the new RSV vaccine.

Key reasons for low vaccination rates include a lack of provider recommendation, concerns about side effects, and a lack of time or forgetting to get vaccinated, according to findings from a nationally representative survey of US adults that were shared in the CDC advisory.

"We are seeing too few folks get vaccinated this season," CDC Director Dr. Mandy Cohen said at a briefing with the American Medical Association on Tuesday. "The voice of the physician matters so much in whether or not folks decide to get vaccinated."

[CLICK HERE TO READ MORE](#)

[CDC Sound Alarm](#)

“ Working with Community Care Rx has been an amazing relationship... they worked with us over the years to improve the pharmacy services that we have for the individuals we serve... and have reduced medication errors for those people as well. ”

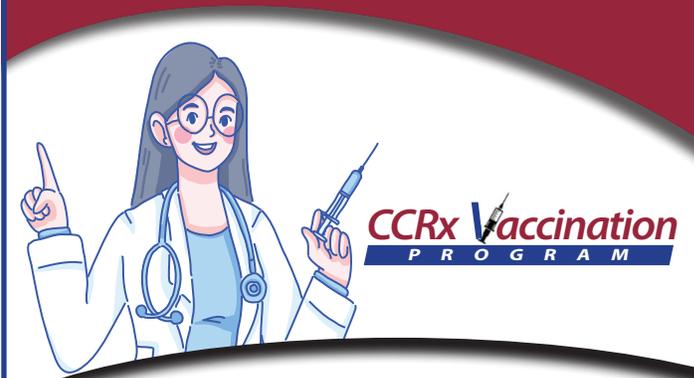


Message from
V.P of Client Relations
Maggie Farag RPh

As we approach the end of the year, I wanted to take a moment to extend my warmest holiday greetings to each one of you. It has been an incredible journey working together, and we are grateful for your continued support and trust in our services.

The holiday season is a time for reflection and gratitude, and we cannot express enough how grateful we are to have you as our clients. Your loyalty and partnership have been instrumental in our success, and we look forward to continuing our fruitful collaboration in the coming year.

In the spirit of continuous improvement, we invite you to provide us with your valuable feedback on our newsletter and surveys. Your insights and suggestions will help us enhance our communication and ensure that we are delivering content that is relevant and valuable to you. Additionally, we are excited to announce that we have company events planned for the upcoming year, and we would be delighted to have your active participation.



Community Care Rx
A Long-Term Care Pharmacy

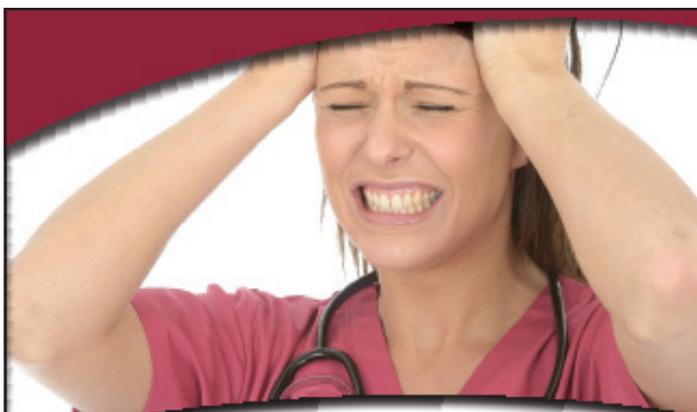
Vaccinate Your Residents & Staff!

Influenza, Pneumococcal Meningococcal, Herpes Zoster Shingles, Tetanus, Diphtheria and Pertussis (Td or Tdap)

- CCRx will set up a vaccination clinic at your site
- Vaccines are administered by CCRx certified Immunizer pharmacists
- CCRx will handle all required reporting on your agency's behalf

Register your residents today, call or email...

888.491.6711



It's time to switch to CCRx if...

- Prescription **deliveries** are not arriving or arriving late.
- **Medical forms** are not complete and not on time.
- **Prior Authorizations** are delaying the initiation of therapy.
- Monthly pharmacy **bills** are too high.
- Your pharmacy doesn't **follow up** with your doctor for new prescriptions and refill requests.
- Refill orders are **not filled on time**.
- Your pharmacy doesn't **communicate** the issues your nurses and med coordinators.
- You don't have a **dedicated pharmacist** assigned to your account.

Customer service **ignores your complaints** or issues.

Call us today
888.491.6711

Corporate Social Responsibility (CSR) & Community Engagement 2023

- Eihab 25th Anniversary Gala
- Schneps Media Healthcare Heroes OBH
- Child Center of NY 70th Anniversary Gala
- BCS Human Spirits Award
- EEDA 30th Annual Celebration
- ACLD Foundation Annual Golf Outing 2023
- SCO 42nd Madonna Heights Golf Classic
- SUS Dinner for a Better New York
- IACNY 11th Annual Conference
- IGHL Sunset on the Bay
- AHRC Nassau 73rd Annual Rose Ball
- Marketing Works - Ron Gold's Nonprofit Voice
- Mercy Home for Children Field of Flowers Gala & Silent Auction
- AHRC Suffolk Foundation 31st Annual Golf Classic
- Leading Age 2023 Annual Meeting & Expo
- AHRC Foundation Suffolk
- SHNNY 21st Annual New York Supportive Housing Conference
- DDI 23rd Annual Golf Classic

Comming Soon...

CCRx will be offering Infusion Services

At Community Care Rx, our state-of-the-art infusion center is equipped with the latest technology to ensure that our patients receive the highest level of care. We offer a wide range of infusion therapies, including antibiotics, pain management, hydration, and nutrition support. Our goal is to provide patients with the most effective treatment options while minimizing side effects and improving the overall quality of life.



Building relationships one patient at a time, since 1993

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SERVICING THE TRI-STATE AREA

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