



NEWSLTR



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Message from our President



A Thank-You from All of Us – and a Look Behind the Scenes

DEAR VALUED PARTNER,

We believe the strongest partnerships are built on trust, shared goals, and open communication. Every day, your confidence in us inspires our team to go above and beyond.

We created this short film to give you a glimpse behind the scenes of our operations—where precision, care, and dedication meet innovation. It's not just about the work we do; it's about the people we do it for.

From streamlining processes to safeguarding compliance and ensuring every detail is right, our mission is to make your work easier, your time more valuable, and your clients' experiences better.

Your trust is the greatest gift we could ask for. The highest compliment you can give us is the opportunity to help someone you know experience the same level of service and commitment.

If you'd ever like to see our operations firsthand, we'd be delighted to host you—and any colleague or referral you invite—for a personal tour and lunch with our team. It's the best way to experience our commitment up close.

Thank you for being an essential part of our journey. We're proud to stand beside you as a partner.

IRIEN MOAWAD, RPH • PRESIDENT OF PHARMACY SERVICES & COMPLIANCE

SCAN TO WATCH OUR BEHIND-THE-SCENES VIDEO
[HTTPS://YOUTU.BE/FIYDWIOQI4S](https://youtu.be/fiydwioqi4s)



5th Annual DSP Gala



Honoring the Heart of the I/DD Community

Direct Support Professionals: The Backbone of I/DD Care

Direct Support Professionals (DSPs) are the backbone of the Intellectual and Developmental Disabilities (I/DD) community — champions of independence, inclusion, and dignity. Every day, they empower individuals to live self-directed lives by teaching skills, encouraging community involvement, ensuring health and safety, and offering steadfast emotional support.

The 5th Annual DSP Gala: A Celebration of Remarkable Individuals

Our 5th Annual DSP Gala is a celebration of these remarkable individuals whose work transforms lives. It's an evening to recognize their dedication, share their stories, and shine a light on the vital role they play in creating an inclusive society

The Challenges DSPs Face

While DSPs give so much of themselves, they often face challenges such as low wages and high turnover. This makes it all the more important to come together as a community to uplift and invest in them.

Safeguarding the Future of Care

By supporting DSPs, we are not just honoring a profession—we are safeguarding the future of care, compassion, and opportunity for people with I/DD



Nursing Homes: Healthcare's Most Vulnerable Cyber Target

More devices, platforms and susceptible employees are coming to the attention of online criminals who are after high-dollar payouts

The size, severity and frequency of cyberattacks on nursing homes have been rising quickly, with the long-term care sector now a prime target for criminals. Ninety-two percent of healthcare organizations reported a cyber attack in 2024, up from 88% in 2023, according to cybersecurity company Proofpoint. In the third quarter of 2024, healthcare averaged 2,434 attacks per week, up 81% over the same period the previous year, according to Health Leaders.

In the first quarter of 2025, more than a half-dozen nursing homes and rehabilitation centers had reported several major hacking incidents affecting more than 130,000 individuals, reported Marianne Kolbasuk McGee, executive editor, healthcare infosecurity for Information Security Media Group.

How did all this come to be?

"The increased use of technology, digitization and modernization has historically lagged behind the rest of healthcare," said Andy Flatt, NHC chief information officer and Tranzion general manager.

He said other culprits include:

The proliferation of network-connected devices by both business and resident/patient users.

The high value of healthcare data.

Less mature cyber security protection, education and strategy.



For many operators, hacking incidents have led to medical records snafus, disrupted operations, created treatment delays and compromised patient care. In certain instances, much of the financial damage is self-inflicted, said Greg Young, vice president of cybersecurity at Trend Micro.

"An organization's biggest vulnerability is simply being in the healthcare industry," Young told HealthTech. "The amount of key data within these organizations is a treasure trove to cybercriminals. It's also an industry known for paying ransoms."

Top nursing home cybersecurity threats include malware/ransomware, internal malicious threats, data breaches and foreign devices.

"But the number one threat today is this: employees opening a malicious email and clicking on a link that exposes credentials," Ben Hicks, NHC chief information security officer for Tranzion, told McKnight's.



FAHIM ISLAM
STAFF PHARMACIST

Meet Our Team Member

Hi, I'm Fahim Islam, one of the new staff pharmacists joining CCRX. I graduated from St. John's University, and my background spans community, specialty, and compounding pharmacy—experiences that have allowed me to serve diverse patient populations and strengthen my commitment to exceptional care.

I'm a friendly, team-oriented person who enjoys building genuine connections with colleagues, patients, and the healthcare providers I'm serving. What excites me most about CCRX is the chance to learn, grow, and challenge myself in the long-term care setting, where every day brings opportunities to make a meaningful difference in residents' quality of life.

I'm eager to bring my skills and enthusiasm to support our residents and work alongside the CCRX team to create innovative solutions that truly benefit the communities we serve.



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