



NEWSLETTER



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Message from our CEO

I hope you and your family are healthy and well as we head into 2023. It has been a busy few months for Community Care Rx (CCRx). I am proud to share that we were recently awarded a significant statewide contract from the NYS Office of General Services (OGS) to provide pharmacy services to various government agencies statewide. We are thrilled to be chosen for this statewide contract, which is a testament to the high-quality of service we provide that meets the stringent standards set by NYS. This significant achievement would not have been possible without the steadfast dedication of every member of our team.

Collaborating with our long-term care provider clients to care for the vulnerable populations we serve is a very important part of our mission. This fall, we brought vaccine clinics to our client locations, to ensure the people they serve received COVID-19 booster and flu shots to protect them as flu season approaches and new subvariants of the coronavirus emerge.

We are especially concerned with caring for patients at their most vulnerable times, such as when they are discharged from the hospital to the home or long-term care setting. We have increased our focus on our Continuum of Care program to ensure nothing falls through the cracks when seniors and other vulnerable community members return from the hospital.

We are not the only ones who are passionate about caring for our clients. CCRx recently presented our 2nd Annual DSP and Support Staff Awards to recognize the extraordinary dedication of DSPs and support staff members serving individuals with intellectual and developmental disabilities (I/DD). We salute the outstanding winners of this year's awards.

At CCRx, we look forward to continuing to make improvements to our services to better serve you, our clients. We appreciate your ongoing trust.

*Hossam Maksoud, PharmD
Chief Executive Officer*

Spotlight on the CCRx... Continuum of Care Service

When elderly patients are discharged from the hospital, they are not often fully prepared to transition back to the home or long-term care setting. This can result in many problems, including medication errors and nonadherence to medications, which increases the risk that patients will be readmitted. We have developed a Continuum of Care program to help protect seniors and other community members when they are at their most vulnerable.

Our program includes:

- At-home meeting with a pharmacy nurse upon discharge
- Pharmacist scheduled calls to review patients' medications and compliance
- Medications synchronization scheduled monthly
- Immunization and COVID testing at home
- 24/7 emergency and delivery pharmacy services
- Financial Assistance Program for low-income patients
- Drug Copays assistance program
- Over 100 OTC items packaged at \$1.99 or less
- Easy-to-open adherence packaging
- Prescription refills and physician appointments reminders
- Telepharmacy consulting with a pharmacist

Medication Update

Shortages of key medications used to treat a number of common illnesses continue to be an issue. The FDA reports the following drugs to be in short supply as of this month.

- Alprostadil (Muse) Suppository
- Azacitidine for Injection
- Epinephrine Injection, Auto-Injector
- Heparin Sodium and Sodium Chloride 0.9% Injection
- IV Fat Emulsion
- Lidocaine Hydrochloride (Xylocaine) and Dextrose Injection Solution-Premix Bags
- Rifampin Injection
- Ropivacaine Hydrochloride Injection
- Technetium TC-99m Sodium Pertechnetate Generator
- Collagenase Ointment
- Atropine Sulfate Injection
- Floxuridine for Injection
- Iomeprol Injection
- Oxytocin Injection
- Valproate Sodium Injection

We're on the Move...

CCRx will be serving you from a new address soon!

We are relocating our New York headquarters to a new, expanded space at 131 Sunnyside Blvd. in Plainview later this month. Our phone numbers will remain the same. The larger space was necessary to accommodate our growing operations, now and into the future. Our new facilities will provide more space for enhanced client services. The Totowa, N.J., offices will continue to operate as always.



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How monoclonal antibodies lost the fight with new COVID variants

By Pien Huang, NPR

Monoclonal antibodies were once the star of COVID-19 outpatient treatments. Since they first became available in 2020 – even before the first vaccines – more than 3.5 million infusions of the factory-grown proteins have been given to patients in the U.S. to help reduce risk of hospitalization.

But one by one, different monoclonal treatments have lost their efficacy against new variants of the coronavirus. The rise of Paxlovid antiviral pills earlier this year, further dented their appeal.

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[monoclonal antibodies](#)

Has Healthcare Returned to Normal?

By MedPage Today Staff

Most healthcare professionals believe medicine has entered a “new normal,” a MedPage survey reveals.

How do physicians and other healthcare professionals perceive the current state of the COVID-19 pandemic? Have they returned to normal? Do they perceive a new normal? Or are we still in an active pandemic? What public health measures have healthcare professionals adopted permanently, and which ones have fallen away?

See the answers to these questions and more from MedPage Today’s latest survey on the “return to normal” for healthcare professionals. The findings are based on 243 responses from physicians and 102 responses from nurse practitioners and physician assistants.

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