



NOTICE OF PRIVACY PRACTICES

Effective Date: April 7, 2026

Pharmacy Name: Gate City Pharmacy

Address: 803-C Friendly Center Road, Greensboro, NC 27408

Phone: (336) 292-6888

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION.

OUR LEGAL DUTY

We are required by law to protect the privacy of your Protected Health Information (PHI), provide you with this Notice of our legal duties and privacy practices, and follow the terms currently in effect.

We comply with applicable federal and North Carolina laws, including:

- Health Insurance Portability and Accountability Act (HIPAA)
- 42 CFR Part 2 (Confidentiality of Substance Use Disorder Patient Records)
- Applicable North Carolina privacy and pharmacy laws

HOW WE MAY USE AND DISCLOSE YOUR INFORMATION

We may use and disclose your PHI without your written authorization for the following purposes:

1. Treatment

To provide, coordinate, or manage your healthcare and related services, including communication with prescribers.

2. Payment

To bill and collect payment from you, insurance companies, or third parties.

3. Healthcare Operations

To support pharmacy operations such as quality improvement, audits, licensing, and staff training.

ADDITIONAL PERMITTED USES AND DISCLOSURES

We may also disclose your information:

- As required by law

- For public health activities
 - To report abuse, neglect, or domestic violence
 - For health oversight activities
 - For law enforcement purposes (subject to legal requirements)
 - To avert a serious threat to health or safety
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SPECIAL PRIVACY PROTECTIONS

Substance Use Disorder Records (42 CFR Part 2)

If we maintain or receive records related to substance use disorder (SUD) diagnosis, treatment, or referral:

- These records are protected under **42 CFR Part 2**, a federal law that provides **stricter confidentiality protections than HIPAA**.
- We will **not disclose** SUD records without your **specific written consent**, except as permitted by law.
- Redisclosure of this information is prohibited unless expressly permitted under federal law.

Notice of Prohibition on Redisclosure:

Information disclosed under Part 2 is protected and may not be redisclosed without your written consent unless otherwise permitted by law.

Reproductive Health Information Protections

In accordance with federal guidance and applicable law:

- We **will not use or disclose** your reproductive health information for purposes of investigating or imposing liability related to lawful reproductive healthcare.
- We **require valid legal process** (such as a court order) before disclosing such information when required by law.
- We will evaluate all requests to ensure they meet applicable legal standards and protections.

Reproductive health information includes, but is not limited to:

- Contraception
 - Fertility treatments
 - Pregnancy-related care
 - Abortion services where lawful
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YOUR RIGHTS REGARDING YOUR INFORMATION

You have the right to:

1. Access Your Records

Request copies of your PHI.

2. Request Amendments

Ask us to correct inaccurate or incomplete information.

3. Request Restrictions

Ask us to limit how we use or disclose your PHI.

4. Request Confidential Communications

Request communications by alternative means or locations.

5. Receive an Accounting of Disclosures

Obtain a list of certain disclosures we have made.

6. Obtain a Paper Copy of This Notice

You may request a copy at any time.

COMPLAINTS

If you believe your privacy rights have been violated, you may file a complaint with:

- The pharmacy (contact below), or
- The U.S. Department of Health and Human Services, Office for Civil Rights

You will not be retaliated against for filing a complaint.

CHANGES TO THIS NOTICE

We reserve the right to change this Notice at any time. Updated versions will be posted in the pharmacy and available upon request.

CONTACT INFORMATION

Privacy Officer: Mike Skertich

Phone: (336) 292-6888

Address: 803-C Friendly Center Rd , Greensboro, NC 27408

Email: GCPH@Gatecitypharmacy.com

ACKNOWLEDGMENT

We will ask you to sign an acknowledgment that you have received this Notice.

This Notice is intended to comply with HIPAA, 42 CFR Part 2, and applicable North Carolina law. It does not create contractual rights.



4/7/2026