



Policies and Procedures

The following are the policies and procedures for the training programs offered here at Roe Pro Fitness & Athletics. If you have further questions regarding a policy or procedure listed, please feel free to contact a coach/staff member.

- Sign ups and registration for a training program can occur at our physical location or online.
- We accept cash, check, or credit/debit cards. Checks are payable to "Roe Pro Fitness & Athletics."
- All participants are required to fill out an agreement/waiver form before initial training session.
- Roe Pro Fitness & Athletics reserves the right to request a Physician's Clearance Form before a patron can participate in any program (If needed).
- Roe Pro Fitness & Athletics reserves the right to adjust the schedule. All participants will be notified via email in a timely manner if this circumstance occurs.
- Personal Training sessions can only be used by the specific personal or group of individuals it was purchased for.
- No refunds will be issued for cancellation by the participants. Only session credit added to participant's Roe Pro Account if cancellation occurs within 12 hrs. of session's start time.
- If a coach is late for a session, the time is owed to the participant. This may be done during that particular session or time should be added to a future session.
- If a participant is late for a session, the time will not be owed. Participants will only receive the remaining portion of their session.