



Client Satisfaction Survey

Thank you for allowing us to provide you with Specialty Pharmacy services. Please take a few minutes to give us your feedback on your experience. We value your comments and welcome any suggestions you may have to help us improve our services.

Date Completed:

Questions	Strongly Agree	Moderately Agree	Neutral	Moderately Disagree	Strongly Disagree
I am satisfied with the services received at/from LifeLine Specialty Pharmacy					
LifeLine Specialty Pharmacy met my service expectations					
LifeLine Specialty Pharmacy represents good value for the money					
LifeLine Specialty Pharmacy's quality of service is excellent					
Compared to other competitors, LifeLine Specialty Pharmacy's services are better					
LifeLine Specialty Pharmacy answers their telephone in a timely manner					
LifeLine Specialty Pharmacy's staff is responsive and courteous					
LifeLine Specialty Pharmacy took prompt action to resolve my needs and concerns					
I would recommend LifeLine Specialty Pharmacy to other business associates					

Additional Comments:

Please fax it to 410-203-1010 or email to raj@lifelinespecialtyrx.com