

Terms and Conditions for SMS/Text Messaging Services

Last Updated: June 3, 2025

These Terms and Conditions (the "Agreement") govern the use of SMS or text messaging services (the "Service") provided by **Surecare Specialty Pharmacy**, ("we," "our," or "us"). By subscribing to, or using our text services, you agree to be bound by the following terms.

1. Types of Messages You Can Expect to Receive

By providing your phone number to us, you consent to receive text communications from **Surecare Specialty Pharmacy**. You may receive the following types of messages, depending on your interaction with our services:

Transactional Messages: Refill reminders, prescription updates, or customer service communications.

Account-Related Messages: Notifications related to your account, such as amount due.

Public Service Announcements: Important notices or updates that are relevant to your interaction with our services.

2. Texting Cadence:

The frequency of messages will vary based on your engagement with our services. You may receive messages on a regular or occasional basis, depending on the nature of the service.

3. Message and Data Rates:

Message and data rates may apply from your mobile carrier for receiving text messages. These rates are determined by your mobile carrier. We are not responsible for any charges or fees that may be incurred by receiving messages from us. Please contact your mobile carrier for information about your plan.

4. Opting In:

Agreeing or responding to our text messages, you consent to receive further messages as described above. This consent is not a condition of any purchase.

5. Opting Out:

You can opt out of receiving text messages at any time by replying "STOP" to any message we send. Once you opt out, you will no longer receive any text messages. However, if you wish to opt back in, simply reply "START" to our number. For help, reply "HELP."

6. Privacy and Data Collection:

Your privacy is important to us. Any personal information you provide to us through our text message service will be handled in accordance with our **Privacy Policy** found at www.mysurecare.com. By agreeing to these Terms and Conditions, you consent to our collection and use of your information as outlined in the Privacy Policy. We do not share your information with third parties for marketing purposes without your consent.

7. Contact Us:

For help, please visit www.mysurecare.com, or contact us at 915.532.2400. We're happy to assist you!