



Haag Pharmacy continues to be committed to the health and wellness of its patients and communities. Because of this commitment, we feel it is our responsibility to do our part to ensure public safety based on the advisory recommendations from federal, state, and local agencies. Therefore, we will be taking some additional precautionary measures in our daily operations.

We are doing additional cleaning of our facilities. While we strive to maintain a clean and sanitary environment every single day, we always strive to do more during times of peak illness and the cough, cold and flu season. During this time of COVID-19, you will see us doing even more beyond this. Our staff has been educated regarding COVID-19 and we have asked all of them to take simple, yet effective steps to keep themselves, our patients, and facilities clean and safe.

At times our staff may be using personal protective equipment such as gloves and masks. Please do not be alarmed. We are doing so not because we are ill but rather to protect the health of our patients and our staff. We want to be sure we can continue to be here when people need us the most.

We STRONGLY encourage the use of our expanded services to limit points of contact to help keep you and your loved ones healthy.

- 1) Call or utilize our mobile app and website to request your refills ahead of time. This helps us have your prescriptions ready when you arrive and troubleshoot any concerns before your arrival.
- 2) Utilize our 2 lanes of drive thru rather than coming inside the pharmacy. We will continue to treat your prescription as if you are waiting inside with us. We understand your time is valuable and want to minimize your wait time ensuring everyone is taken care of as quickly and safely as possible.
- 3) Utilize our free delivery service. Rather than making a trip to the pharmacy...let us come to you! Every patient will get a call to coordinate your personal delivery and obtain payment information if necessary. Patients will receive an additional call at the time of delivery to make sure you know it has arrived. We provide delivery service to the communities of Cottonwood Falls, Strong City and Madison on Monday – Friday and all delivery fees to these communities will be waived until further notice.

Our current situation is rapidly evolving and can change in a matter of hours. Should the environment in our community escalate to a known, higher level of community transmission, we will likely alter our operations further and limit in-store walk in traffic. If this happens, we will post notifications on our website, Facebook page and on signage. We appreciate your patience and understanding as our leadership team continues to navigate these challenging times and feel the responsibility to make decisions accordingly.

Thank you for your continued trust in us and the opportunity to serve you. Stay well and take care of yourselves and those around you!

*“A history of caring for 135 years...”*