



Customer Satisfaction Survey

Please honestly rate the questions below

Is your response regarding: __ in store service, or __ equipment/prescription delivery?

1. How would you rate Medical Park Pharmacy's response to any questions, problems, or concerns that you brought to their attention?
100% 90 80 70 60 50 40 30 20 10 0% NA
2. How would you rate Medical Park Pharmacy for timeliness of delivery?
100% 90 80 70 60 50 40 30 20 10 0% NA
3. How would you rate our ability to correctly bill your insurance?
100% 90 80 70 60 50 40 30 20 10 0% NA
4. How would you rate Medical Park Pharmacy's respect for your personal dignity and cultural or spiritual values?
100% 90 80 70 60 50 40 30 20 10 0% NA
5. How would you rate our ability to protect your privacy?
100% 90 80 70 60 50 40 30 20 10 0% NA
6. How would you rate our ability to assess and identify your needs?
100% 90 80 70 60 50 40 30 20 10 0% NA
7. How would you rate our willingness to include you, and your responsible family members and caregivers in decisions about your care?
100% 90 80 70 60 50 40 30 20 10 0% NA
8. How would you rate the information and educational materials you were given by Medical Park Pharmacy?
100% 90 80 70 60 50 40 30 20 10 0% NA
9. How would you rate our visit to your home?
100% 90 80 70 60 50 40 30 20 10 0% NA
10. How would you rate your overall satisfaction with the products or services provided to you at Medical Park Pharmacy?
100% 90 80 70 60 50 40 30 20 10 0% NA

Comments:

Thank you for participating in our study.

The information you have provided will never be used for sales purposes, only for providing better services to you and other customers.
Please mail completed questionnaire to: 2551 Limestone Pkwy Gainesville, GA 30501