



Thank you for choosing us as your provider of home medical equipment and supplies!

Each of our staff members is specially selected and highly trained in providing the best possible service.

A few important points about us:

- We always wear name tags for your safety.
- If you have a medical emergency, we suggest you call 911. Do not call us, our staff does not provide CPR. Should you have Advance Directives or a Do Not Resuscitate (DNR) order, please provide us with a copy: **a copy of those orders should be available at all times for emergency personnel.**
- Please call us any time between 8:30am-5:00pm on weekdays if you have a question or comment about your bill or any of our services. Our staff will be happy to serve you.
- Remember, YOU are ultimately responsible for residing in a location that has adequate electrical service. Please develop a plan now to move taking our equipment with you, to a location that has adequate electrical service. We suggest you always have a portable battery-powered radio available to monitor the weather and a flashlight, both with fresh batteries.

Thank you!