

Customer Satisfaction Survey  
Medical Park Pharmacy

Please honestly rate the questions below

Is your response regarding: \_\_\_ in store service, or \_\_\_ Equipment/prescription delivery?

How would you rate Medical Park Pharmacy's response to any questions, problems, or concerns that you brought to their attention?

100% 90 80 70 60 50 40 30 20 10 0% NA

How would you rate Medical Park Pharmacy for timeliness of delivery?

100% 90 80 70 60 50 40 30 20 10 0% NA

How would you rate our ability to correctly bill your insurance?

100% 90 80 70 60 50 40 30 20 10 0% NA

How would you rate Medical Park Pharmacy's respect for your personal dignity and cultural or spiritual values?

100% 90 80 70 60 50 40 30 20 10 0% NA

How would you rate our ability to protect your privacy?

100% 90 80 70 60 50 40 30 20 10 0% NA

How would you rate our ability to assess and identify your needs?

100% 90 80 70 60 50 40 30 20 10 0% NA

How would you rate our willingness to include you, and your responsible family members and caregivers in decisions about your care?

100% 90 80 70 60 50 40 30 20 10 0% NA

How would you rate the information and educational materials you were given by Medical Park Pharmacy?

100% 90 80 70 60 50 40 30 20 10 0% NA

How would you rate our visit to your home?

100% 90 80 70 60 50 40 30 20 10 0% NA

How would you rate your overall satisfaction with the products or services provided to you at Medical Park Pharmacy?

100% 90 80 70 60 50 40 30 20 10 0% NA