



Dear BinsonsRx Patient:

Obtaining your medication/formula and supplies:

In order to support your health and recovery, the BinsonsRx team is happy to offer home delivery of your medication/formula and supplies. You may also pick-up your order at our pharmacy with an appointment.

Note: We may be unable to complete your delivery without speaking with you directly.

Please follow these instructions upon delivery:

- When our driver brings your order to the door, immediately inspect the product to ensure that the patient name is listed on the medication labels of ALL containers.
- Check the overall condition of the products and their quantities before you sign the delivery ticket.
- Items marked REFRIGERATE must be kept cold in a clean refrigerator.
- Store all medications away from direct sunlight or moisture.
- Keep out of reach of children and pets.
- Keep supplies together in a clean area.

Contact us immediately if you are running low on any medications/formula or supplies. Our skilled clinical and office staff are available 24-hours/day, 7-days/week.

We can be reached at 810-733-3360 or 1-800-NEEDIVS (1-800-633-3487)

What to do with extra medications and supplies:

When you finish your prescribed treatment, you may have some supplies left over. Aside from your pump, we can't take back any of your supplies. To dispose of any leftover material please follow the guidelines below:

- Black-out personal info and remove any labels and dispose of in the trash.
- Cut open unused medication bags and mix with a water-soluble item such as kitty litter or coffee grounds and dispose in of the trash.
- Any supplies, flush, or formula can be disposed of in the trash or donated.
- Please call the office with any questions.

Returning your pump

- **You must return the pump to BinsonsRx when you no longer need it. BinsonsRx policy is that we must charge the patient for any pumps that are not returned.**
- Please call us to arrange for the return of your pump and we will schedule a pickup or for a pre-paid postage box to be sent to you.

Donating unused medical supplies

After you are discharged from therapy, you can give your extra supplies (sterile or unopened) to the medical charity of your choice or call Global Health Ministries at 763-586-9590, or www.ghm.org . Local animal humane societies, animal shelters, and veterinary clinics often take unused medical supplies. Local churches also often take donations. If you have any questions or concerns about extra medications or supplies, please contact us at:

810-733-3360 or 1-800-NEEDIVS (1-800-633-3487)

BINSON'S PHARMACY

March 23, 2020

Dear BinsonsRx Customers:

In response to the COVID-19 pandemic and for your safety, BinsonsRx will be providing no-contact deliveries in order to protect our patients and their families and to do our part in mitigating spread of the virus.

Drivers will call you upon arrival to your home. We will verify your order against your delivery ticket and leave your medication/formula and supplies on your doorstep. You will not be required to sign a delivery ticket during our COVID-19 protocol. Instead, the driver will take a photo of your shipment for proof-of-delivery.

IMPORTANT: Please make sure you visually inspect the medication labels at delivery and again before infusing for the correct patient name, medication name, and dosage.

If you have any questions please reach out to us:

810-733-3360 or 1-800-NEEDIVS (1-800-633-3487)

Thank you! ...and please, stay healthy!

