



## Coronavirus Delivery Policy

Pharma340 staff understands the growing concern surrounding coronavirus (COVID-19) across our communities, and our hearts go out to all those who've been impacted.

Caring for our patients and team members is our top priority and we are taking the growing concerns around the coronavirus (COVID-19) very seriously. We are closely monitoring updates from the U.S Centers for Disease Control and Prevention (CDC), the World Health Organization and other local public health agencies to determine the safest course of action for everyone who enters our stores.

In addition to our current industry-leading health and safety practices, we are taking additional steps to keep our patients safe during this uncertain time. Our associates follow regular cleaning practices using a disinfectant formulated to kill coronavirus, among other germs. Plus, Pharma340 will continue to adhere to the following general precautions as recommended by the CDC to prevent the spread of communicable diseases:

- Staff members taking order/ payment over the phone, please ask for signature consent, during this time, as we will not be asking for signatures upon delivery. If patient does not consent for delivery and signature, other arrangements will have to be made for pick up.
- Emphasize proper hand hygiene utilizing soap and water for 20 seconds when possible and frequent use of alcohol-based hand sanitizer.
- Exercise proper respiratory etiquette covering cough with elbow and washing hands if necessary.
- Emphasize that people avoid touching eyes, nose and mouth.
- Emphasize that people get a flu shot to protect themselves and others from the flu, which has similar symptoms to COVID-19.
- Requiring that sick employees stay home.
- Requiring 14-day quarantine for staff who have had personal air travel to CDC risk-assessed areas.

As this situation continues to evolve quickly we will be monitoring it closely. Based on current guidance and our own standards and practices, we will remain open for business and are committed to providing a safe experience for you and your families.

Effective 3/16/2020