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SMS ASSIST NAMES BECKY LOWE AS NEW CHIEF HUMAN RESOURCES OFFICER
Becky Lowe to Continue Building Company's World-Class Workforce

CHICAGO, April 17, 2018 — SMS Assist today announced the hiring of Becky Lowe as its new chief human resources officer. A high-energy HR executive with a wealth of experience, Lowe will be responsible for continuing to strengthen SMS Assist's culture and workforce. Becky's vast talent management and leadership development experience will help SMS Assist continue to build and invest in quality team members.

"Throughout her career, Becky has demonstrated a high level of dedication and a hands-on approach to talent development, making her the ideal leader of SMS Assist's human resources team," said Taylor Rhodes, CEO of SMS Assist. "Our employees are at the center of everything we do, and with Becky joining our team, we will accelerate our mission to build the best culture that attracts and retains the best people."

Prior to joining SMS Assist, Lowe was most recently the HR business leader at Infosys, where she led a team of 60 HR professionals responsible for the information technology consulting company's 25,000 employees in the Americas. There, Lowe worked closely with senior executives to guide a cultural transformation aimed at supporting business goals and delivering on the company's long-term strategy and vision.

Previously, she held HR leadership roles with consumer credit reporting agency Experian and technology consultancy Capgemini SA.

"I am honored and humbled to be joining the talented leaders and employees of SMS Assist," said Lowe. "The company already has a winning culture driven by creativity, collaboration and a dedication to excellence, and I look forward to strengthening those values as SMS Assist continues its climb."

SMS Assist has more than 750 employees at its Chicago headquarters and has been recognized by Deloitte as one of America's fastest-growing privately held companies for the past three years.

By combining property management expertise with technology-driven innovation, SMS Assist creates radically higher levels of transparency and efficiency for companies that face the complexity of managing their physical footprints. SMS Assist leverages subject-matter expertise and data-driven insights to manage the costs and strategy of maintaining commercial and residential real estate, ultimately creating more value for owners.

Lowe, who is relocating from Dallas to Chicago, earned her bachelor's degree and MBA from Southern Methodist University.

About SMS Assist

SMS Assist is a Chicago-based technology company providing multisite property management to a roster of Fortune 500 clients with a team of more than 750 dedicated employees and more than 186,000

service locations. Using its proprietary software platform to manage its network of more than 20,000 affiliate subcontractors, SMS Assist offers a suite of property management benefits including leveraged pricing of products and services, \$50 million insurance policy, real-time services validation, instant invoicing, automatic service audits and data analysis to ensure quality and cost efficiency. SMS Assist is revolutionizing multisite property management services for its growing list of national and Fortune 500 clients including Family Dollar, JPMorgan Chase (NYSE: JPM), O'Reilly Automotive, Inc. (NASDAQ: ORLY) and Invitation Homes Inc. (NYSE: INVH). To learn more, visit smsassist.com.