



March 6, 2020

Dear Residents,

As you likely know, the number of reported COVID-19 cases has continued to increase in the U.S. over the last weeks. As a resident of a Sparrow community, we would like to assure you that the health and well-being of our residents, team members, vendors and friends is a top priority.

We wish to emphasize that at this time, there have been no confirmed or suspected cases at any of our Sparrow communities, however, we take the threat of coronavirus—or any other communicable disease—extremely seriously, and are committed to providing the safest environment possible.

In an abundance of caution, we are asking that all residents and their visitors, as well as Sparrow team members follow the CDC preventative guidelines listed below to avoid being exposed to this and other viruses:

- Avoid close contact with people who are sick.
- Avoid touching your eyes, nose or mouth.
- Stay home when you are sick. A person should be fever free for 24 hours before returning to work or interacting with the public.
- Cough or sneeze with a tissue, then throw the tissue in the trash.
- Clean and disinfect frequently touched objects and surfaces using a regular household disinfectant cleaning spray or wipe.



- Wash your hands often with soap and water* for at least 20 seconds, especially after going to the bathroom; before eating; and after blowing your nose, coughing or sneezing.

* If soap and water are not available, use an alcohol-based hand sanitizer that contains at least 60% alcohol.

As to facemasks, the CDC provides the following guidance:

- The CDC does not recommend that people who are well wear a facemask.
- Facemasks should be used by people who show symptoms of COVID-19 to help prevent the spread of the virus, and for health workers and certain caregivers.

Please contact your medical provider promptly if you are suffering any flu-like or respiratory symptoms, particularly if you believe you may have been exposed to COVID-19. If you would like more information, and to stay current on COVID-19, please visit www.cdc.gov, your state health department website and/or contact your medical provider.

We will provide additional information as it becomes available. In the meantime, we wish you all a healthy and happy spring.

Thank you,

Sparrow Management