

Are you running Internet Explorer 11?

If so, you may wish to try another browser such as:

[Google Chrome](#)

Or

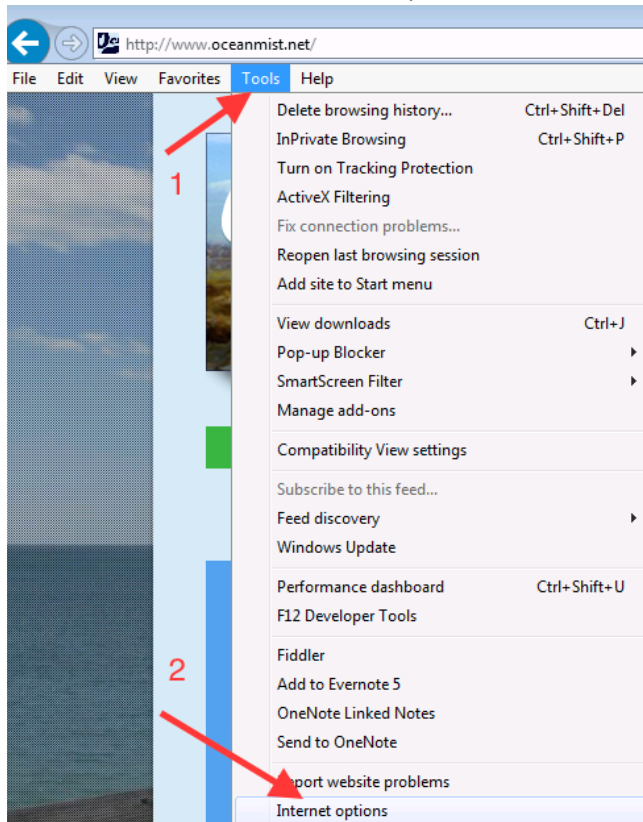
[Mozilla Firefox](#)

If you prefer to continue with Internet Explorer(IE) you may need to complete all of the steps below.

1)

Add <http://www.oceanmist.net> to the Trusted Sites list.

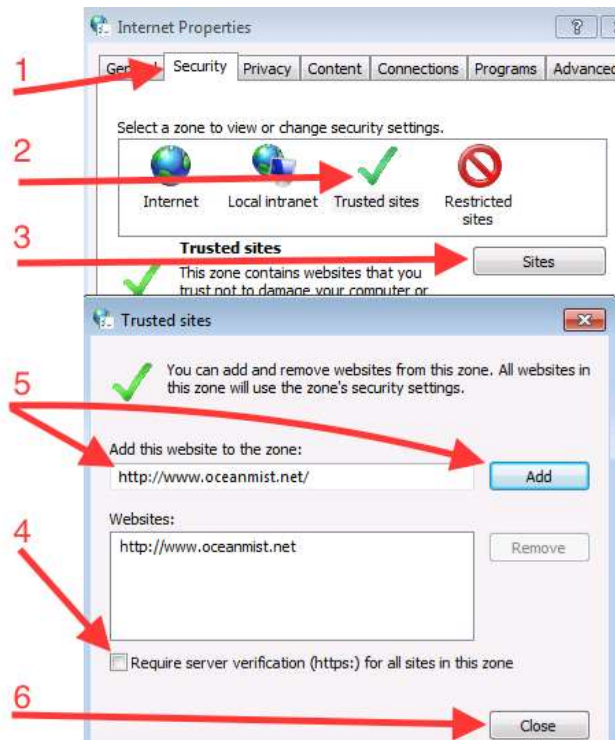
To do this Click Tools > Internet Options



Click **Security tab > Trusted Sites > Sites >**
Uncheck the box **Require server verification >**
type <http://www.oceanmist.net> in the “Add this website to the zone” box
Then click the **Add** button.

You should now see <http://www.oceanmist.net> added as a trusted website.

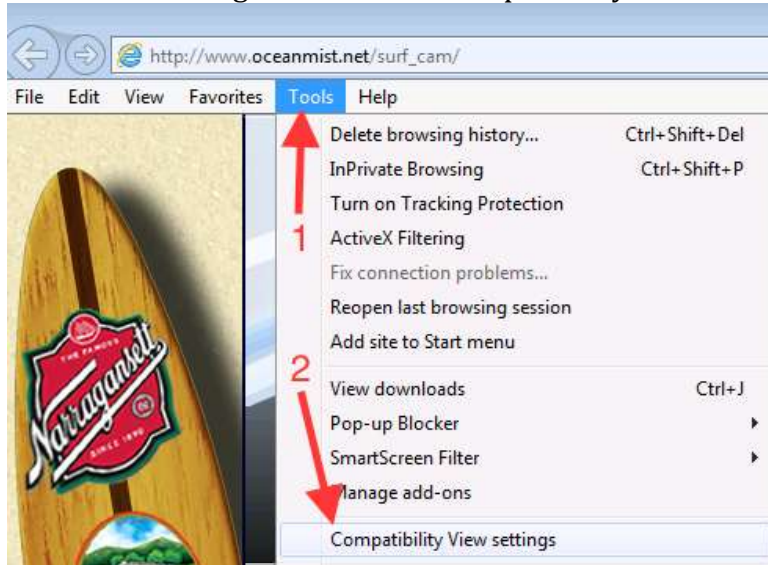
Click the **Close** Button.



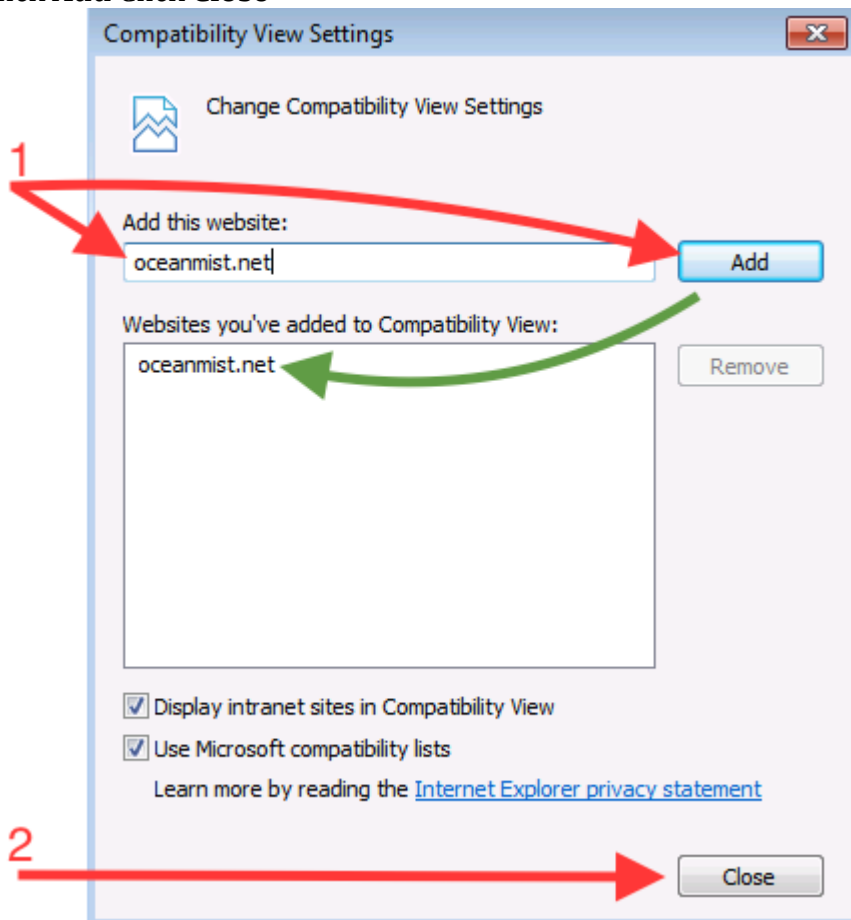
Click the **OK** button



2)
Add the following site to IE 11's compatibility view.



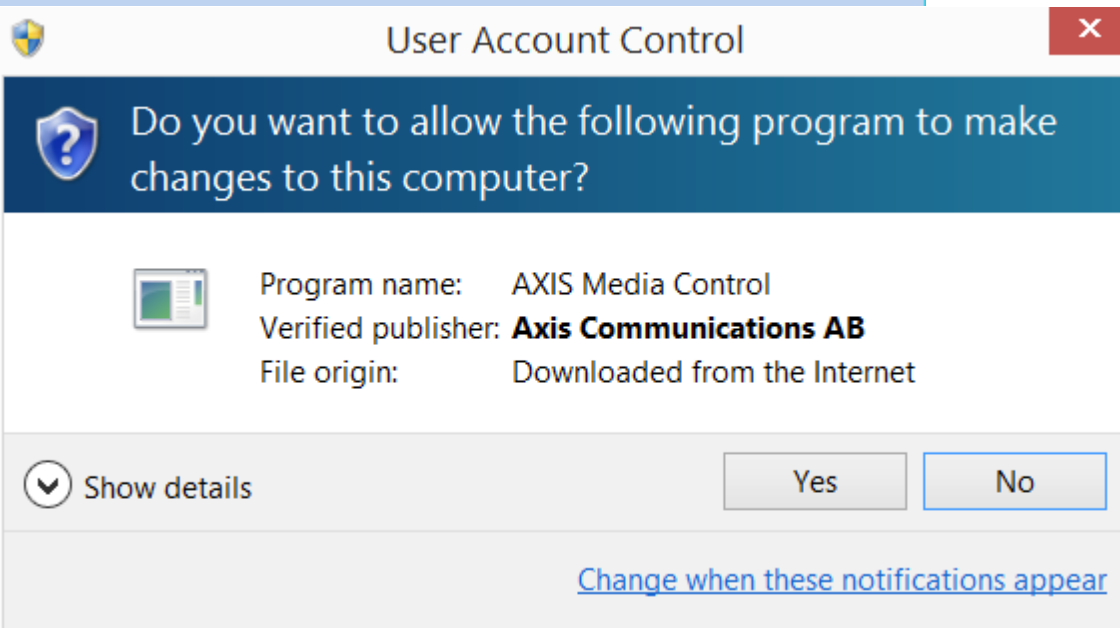
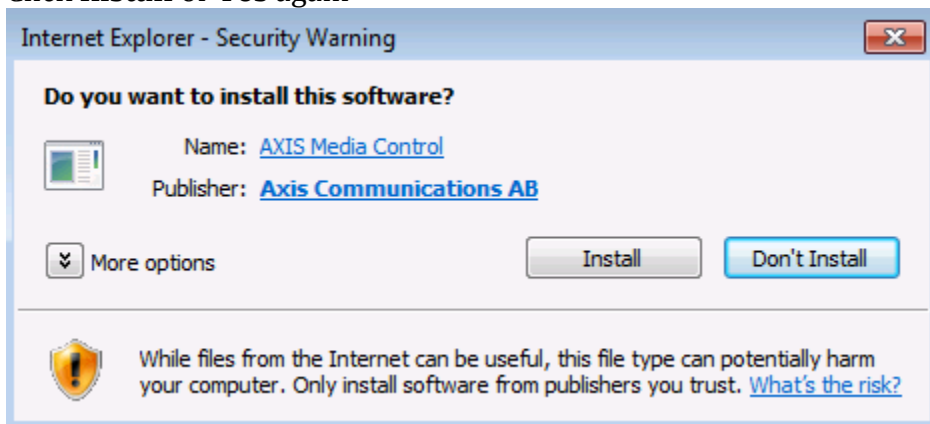
Click **Add** Click **Close**



The page should now begin refreshing, and prompt the installation of the Axis Media Control
Click **Install**



It may take a moment for the second install option to appear when it does
Click **Install** or **Yes** again



Then install the H.264 Video Decoder from the link below:
http://oceanmist.ddns.net:8084/incl/install_h264.shtml

Click **Install**



Click **Yes** if prompted

Installations complete click **Close**

Close IE then access http://www.oceanmist.net/surf_cam/ again

