

New Service Announcement: Online Payment Service

In an effort to provide you with ease and flexibility for your premium payments, we have implemented an exciting new online payment service called DirectBiller. This new service is a partnership with Citibank First Data and AGCS Marine Insurance Company.

Why choose DirectBiller?

- Pay your outstanding bill via our secure website
 - Select payment options that work for you – credit card, debit card, or checking account
- View past electronic payments
- Receive an electronic confirmation of your payment

FAQs:

- **How do I begin?**
Visit <https://secure.directbiller.com/agcs> to get immediate access to DirectBiller. You will only need your Billing ID (located on your coupon) to sign in. From there, you can set up an optional profile that allows you to save your payment details for future visits to the site.
- **What if I don't want to use DirectBiller?**
While we highly encourage the use of this online payment tool, should you not want to utilize the service, you may continue to pay your outstanding premiums by mail.
- **Who can I contact if I have a question or concern about DirectBiller?**
If you have any questions regarding the use of this service, please contact AGCS Marine Insurance Company by phone @ 800-882-6919 or via email: billing@agcs.allianz.com .

We believe that by providing you with the option to pay your premium on the web, you can concentrate on serving your clients' needs.

Best Regards,

The Allianz team