

RE Important Update:
Relocation of Polaris
Specialty Pharmacy

30 October 2024

Dear Valued Customers,

We hope this message finds you well. We are reaching out to share some exciting news regarding our pharmacy operations.

In our ongoing efforts to enhance efficiency and better serve you, we have made a strategic decision to relocate our pharmacy. This relocation will allow us to combine our operations into one pharmacy just fourteen miles away in Covina.

The relocation is planned for January 1, 2025, and we anticipate that this transition will be seamless. During the relocation process, we are committed to maintaining our current production schedule and fulfilling your orders without interruption.

We understand that changes can raise questions, and we want to assure you that our customer service team is available to address any concerns you may have. Please feel free to reach out at **(626) 626-9400**.

Thank you for your continued support and trust in us. We look forward to serving you from our new location and providing you with the exceptional service you have come to expect.

Warmest Regards,

David Rombro, CEO

