



Catalyst Fitness Freeze Procedures

The following are policies for CATALYST FITNESS. Please refer to your copy of the membership agreement for specific details regarding your membership.

Freeze Procedures: (The account must be current) Information required for freezing the membership agreement may be sent via email, regular or certified mail to the contact information at the bottom of this page. You MUST include your 9-digit agreement number which can be obtained by inquiring at the front desk or emailing Catalyst Fitness at: customerservice@catalyst-fitness.com

Installment Members:

- Freezes are allowed for any reason.
- Written notice of your request to freeze is required.
- Freeze will begin upon receipt of your written request, and the membership agreement will be frozen from pay bill date to bill date.
- 1 to 3 months per calendar year.
- There is no charge per month during the months you have frozen.
- The time and payments will be added to the end of the membership agreement.
- Upon completion of the freeze, the regular payments will be due without prior notification.
- If your membership agreement is on draft, the payments will be drafted automatically.

Open-End Members:

- Freezes are allowed for any reason.
- Written notice of your request to freeze is required.
- Freeze will begin upon receipt of your written request, and the membership agreement will be frozen from bill date to bill date.
- 1 to 3 months per calendar year.
- There is no charge per month during the months you have frozen.
- Upon completion of the freeze, the regular payments will be due without prior notification.
- If your membership agreement is on draft, the payments will be drafted automatically.

Paid in Full Members/Cash Members:

- Freezes are allowed for any reason.
- Written notice of your request to freeze is required.
- Freeze will begin upon receipt of your written request, and the membership agreement will be frozen from bill date to bill date.
- 1 to 3 months per calendar year.
- There is no charge per month during the months you have frozen.
- The time will be added to the end of the membership agreement..

Any information sent to ABC Financial Services, LLC. must include your 9-digit membership agreement number.

ABC Financial Services, LLC.
PO Box 6800
Sherwood, AR 72124
Email address: customercare@abcfinancial.com
1-888-827-9262