

September 25, 2024

Dear Friends and Family,

As previously posted, Russell's Pharmacy & Shoppe will be permanently closing on Saturday, October 19, 2024. It has been our pleasure to serve you and the community. – Darius and Terensia

## **IMPORTANT INFORMATION FOR YOU**

**ALL OUR PATIENT PROFILES WILL BE MOVED TO GURLEY'S PHARMACY**

on Saturday, October 19, 2024, unless you specifically request that we transfer your profile to another pharmacy before Monday, October 14, 2024. Gurley's Pharmacy is another independent pharmacy located in downtown Durham, and we are moving our profiles to them in hopes that you will be provided the best continuity of care possible. Our goal is that there will be a minimal impact to providing service to you and that this transition will be as smooth as possible for you. We do ask for your patience and cooperation during this process. Thank you!

## **INSTRUCTIONS FOR PRESCRIPTIONS**

**OPTION ONE:** Your patient profile will be moved to GURLEY'S PHARMACY in downtown Durham on Saturday, October 19, 2024. Once this move takes place, it will be up to you to contact Gurley's to receive your prescription fills or to discuss further care.

**GURLEY'S OFFERS FREE DELIVERIES AND BLISTER (ADHERENCE) PACKAGING.**

For blister packaging needs and questions, please contact Osman at Gurley's. You can also ask for one of the owners, Vip or Raj, and let them know that you were previously customers at Russell's Pharmacy & Shoppe. They will be able to assist you.

**OPTION TWO:** If option one does not work for you, you can request that your patient profile be transferred from Russell's Pharmacy & Shoppe to another pharmacy of your choice. This request must be made **PRIOR** to Monday, October 14, 2024.

**PLEASE NOTE THAT CONTROLLED SUBSTANCE PRESCRIPTIONS CANNOT BE TRANSFERRED. THEY MUST BE SENT TO THE NEW PHARMACY BY YOUR PROVIDER.**

**OPTION THREE:** You can have your provider(s) send in new prescriptions directly to Gurley's Pharmacy or to another pharmacy of your choice.

If you have any questions, please feel free to come by and see us, or give us a call at (919) 908 – 1060.

**Darius and Terensia**