

Forget what you know about music festivals, we're shifting the paradigm and have started something new. KAABOO is the perfect weekend escape, described in a word that comes from whatever we feel like yelling when we're high on life and having fun. KAABOO is a curated three-day sound voyage that combines rock-n-roll music and taste making events in a modern wonderland on the warm shores of the pacific. Where every detail is designed for your enjoyment and clean, comfortable amenities inspire you to break from your busy life, let loose and enjoy the experience.

Visit www.kaaboollc.com for more information.

We are currently seeking a Ticketing Guest Services Representative to join the KAABOO team. You are our ideal candidate if you have 1-3 years of experience in hospitality, ticketing or related industry and you are seeking a role that will challenge and excite you. You will be successful in this position if you embrace a strong team environment where everyone has a desire to exceed customer expectations, deliver an end product superior than anything out there, and have the ability to remain highly focused and see projects through completion within set deadlines.

This is a full-time position based in Greenwood Village, CO.

Responsibilities:

- Provide and maintain superior guest service via phone, email and in-person
- Ensure reliability and accuracy of online ticketing data base
- Knowledge of basic event and box office information
- Assist with ticketing reporting and data entry
- Interprets, implements and/or recommends changes to rules, regulations, policies and procedures set forth by department; communicates policies and regulations to guests politely and while continually meeting or exceeding customer service expectations.
- Potential onsite roles at KAABOO events

Qualifications:

- Previous experience in providing superior guest relations, excellent phone etiquette, and a motivated work ethic.
- Must be willing to travel and work KAABOO events
- Basic knowledge of Office 365 products; or the ability to learn new systems quickly.
- Ability to multi-task while paying close attention to fine details
- Ability to effectively communicate in a team environment
- Highly energetic, positive attitude and excellent interpersonal skills.
- Knowledge of computerized ticketing systems and ticket office operations preferred

Please send resume to jobs@kaaboollc.com.