

## **PROJECT OVERVIEW**

After a major winter storm event along the gulf coast, a senior living facility with three separate properties experienced severe water damage. Given the sensitive nature of the residence, the Cotton GDS management team mobilized crews the moment they received the call and were able to reach the site in less than 24 hours. Immediately we began a full-service water restoration and remediation protocol to get residents back safely in their homes as quickly as possible.

Once our crew had surveyed the site, we began extracting all remaining standing water and moisture mapping the affected areas. When finished, we detail-cleaned all affected rooms to ensure a completely clean atmosphere and living environment. As a result, Cotton was able to successfully provide a complete restoration after only 6 weeks with zero delays.

## THE OTTON DIFFERENTIATOR

- Less than 24-HOUR RESPONSE to reduce turnaround time
- Guaranteed SAFETY for all senior residents and property staff in less than 6 weeks
- NO OSHA RECORDABLES or delays during restoration
- Worked closely with BUILDING OWNERSHIP to provide smooth communication and operation

## **TURNKEY SERVICES PROVIDED**

- 24-Hour Emergency Service
- Rapid Response and Mobilization
- Water Damage Mitigation & Restoration
- Drying and Dehumidification
- Desiccant/Refrigerant Drying
- Anti-Microbial Product Applications

- Cleaning and Decontamination of HVAC Systems
- Removal and Disposal of Wet Materials
- Daily Monitoring and Recording of Moisture Levels
- Emergency Power

## **TESTIMONIAL REVIEW**

We had water everywhere, we were running on generators, and had around 240 patients that were at risk... Within 24 hours, we had a crew on site helping remove the water and the mess that was created from the storm, in the safest and the most professional process I have ever seen.

- PROPERTY OWNERS