

## **Wine Club Membership Agreement**

Participants must be 21 years of age or older.

All information will be kept secure, and will not be shared with third parties.

### **Release Dates:**

Quarterly releases will be in March, June, September, and December. Charges will be drafted on the first of each of these months. Shipping charges may apply based on member preferences.

### **Membership Fees:**

Membership fees for each quarter are based on member preferences when joining.

As a member you authorized automatic payments for each quarterly release along with shipping costs if applicable. Your credit card information can be changed at any time logging onto your online billing profile.

- **Sweet Lover's Club:** \$30.00 per quarter; 3 bottles of members choosing from our line of sweet wines.
- **Dry Lover's Club:** \$50.00 per quarter; 3 bottles of members choosing from our line of dry wines.

Some restrictions may apply on choices. Toasted Tawny and Raymond's Reserve are excluded. One of the following dessert wines per member per quarter may be chosen: Java Vino and Love Spell.

An email will be sent out one week prior to let members know the charges that are pending. The email you will get will look like an invoice. These can be viewed on your billing profile by logging on to [billingorchard/clients.com](http://billingorchard/clients.com).

Separate emails will notify members of upcoming events and wine club changes.

### **Expired/Declined Card:**

Should your card be declined for any reason, you'll receive an email letting you know the quarterly wine club fee was not approved. You will not receive your quarterly bottles of wine until your fee from that quarter is paid in full.

The most likely reason for decline is an expired card. Your card can be updated and/or a payment made with a different card by logging into your billing profile ([billingorchard/clients.com](http://billingorchard/clients.com)). Failure to update your card or make a payment with another card will result in a loss of benefits or removal from the Forest Edge Wine Club. Your membership will be cancelled after failure to pay two quarterly fees and you will not be able to rejoin.

### **Pick-Up:**

Member's three quarterly bottles will be available for pickup at the winery location after the first of each quarterly month as long as payment has been approved. There are no additional charges for the pick-up option. Pick up can be done at convenience.

### **Shipping:**

Members may choose to have their wine shipped. Please note that the shipment will need to be signed for by an adult 21 years of age or older. We cannot ship to a personal residence. All shipments must go to a business address. We cannot ship to a PO Box. In accordance with federal and state laws we can not ship to the following states: Alabama, Arkansas, Delaware, Mississippi, Oklahoma, Tennessee, Utah, Virginia, Vermont, or Wisconsin. A flat shipping rate of \$30.00 will be added to your quarterly membership fee.

When your wine shipment is sent out, we try and do everything in our power to ensure you receive your shipment. If we see that there are issues with the package being delivered we will be in contact with you to try and obtain an updated shipping address, or alternate solution. We will re-route a package one time complimentary as to try and get you your wines as soon as possible. If for some reason your wines end up back at our facility, we will be in contact with you to see if we can send to an alternate shipping address. There will be an additional re-shipment fee.

We try our best to ensure you wine arrives safely and without damage, but due to normal transportation circumstances, sometimes these things are out of our control. If you receive a leaking or bad bottle, please give us a call at 502-531-9610 and we would happily send you another complimentary bottle. You may also take your bottle to our tasting room and they will be happy to exchange it for you.

**Membership Benefits:**

Membership benefits are extended to the cardholder only. The member name and card holder are to be the same person. The member may choose to bring their spouse, friend, family member, etc., and share their complimentary tastings (2 total per visit). A visit is defined as once per day. Member must accompany guest at all times in order to receive membership benefits

**Membership Term:** Your membership is ongoing and must be sustained for two quarters. Once you meet the two-quarter minimum requirement your membership will continue for as long as you wish. You must contact us in order to cancel your membership. You may reach us at 502-531-9610.

We reserve the right to deny or cancel memberships or make changes to wine club policy at any time.

**Updated: December 2019**