



Commonwealth of Northern Marianas - Typhoon Soudelor Social Media Situation Report Glide Number: 2015-000102

Situation Report – (period covered: 7-12 Aug 2015)

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Situation Overview

Background:

Tropical Cyclone Soudelor formed in the northwest Pacific Ocean, northwest of Enewetak Atoll of the Marshall Islands, on 30 July . Over 30 July - 3 August, it moved northwest, crossing the Commonwealth of the Northern Mariana Islands (CNMI). It passed directly over Saipan on August 2, which is the capital of the CNMI.

CNMI has a land mass of 179 square miles and a population of approximately 53,883 persons. About 50,000 people live on the commonwealth's populated islands, with most of them living on Saipan. Saipan, Tinian, and Rota have the only ports and harbors, and are the only permanently populated islands.

On Aug 7, US President Obama declared a State of Disaster for CNMI following a request for assistance by Governor Torres.

Time in Saipan = CNMI (UTC/GMT +10)

Latest updates are in red.

Highlights:

- NOTE: A new section called *Community Response Efforts* has been added to this report.
- Six hour or more waits at laundromats. ([source](#))
- Ice and five-gallon bottles of water are now available at selected stores on Saipan, Saipan Ice and Water Company Inc. said. ([source](#))
- Traffic lights at Saipan's intersections are currently not functioning, according to the Department of Public Works highway administrator Geri Dela Cruz. ([source](#))
- Aug 12: Karidat Social Service's Food Bank is in need of food. ([source](#))
- Aug 12: Saipan Ice & Water Company is the only ice company and needs another ice machine to try to keep up with demand. ([source](#))

- 12 Aug: Saipan Typhoon Soudelor Recovery Maps have been published (includes maps for fuel stations, public assistance stations, water service recovery, and a social media map). ([Link](#))
- Mitigating tank leak hindered opening of Mobil stations ([source](#))

Urgent Needs

In the last few days we reviewed over 37,342 twitter messages. Citizen reporting is still very low but local photos and updates are appearing in streams. Updates continue emerging from aid agencies and businesses that have an online social media presence. There are some citizen-run Facebook efforts.

Aug 12:

- Karidat Social Service's food bank needs food. All of their canned goods have been depleted due to the huge demand. ([source](#))
- Saipan Ice & Water Company, located in Lower Base, is the only ice company on Saipan. They have seen a significant increase in demand but can only produce 1,600 bags of ice per day. They have 4 machines and could use another. Before the typhoon they were producing 2,000 bags per day. This could have an impact on people who need to keep medications cold. ([source](#))
- There is a need for tarps, mosquito coils, and mosquito nets because many people are sleeping outside. ([source](#))
- The line of people waiting in the hot sun for Red Cross assistance is very long. ([Photo](#))

Aug 11

- People, including infants and the sick, in shelters are sleeping on the bare floor or on cardboard boxes. They need either new or used-but-in-good-condition futons, beddings, linens and pillows. Ed Propst from the CNMI Legislature is asking people who can help to drop items at any of the shelters, or call 287-7883 and someone will pick it up. ([source](#)) Picture from shelter. ([source](#))
- More needs in shelters: cots, mosquito repellent, hygiene items (Shampoo, soap, toothbrushes, toothpaste, deodorant, etc.), and books for adults and kids, magazines, cards, board games, sports equipment, games or toys for kids. ([source](#))
- The Saipan Zoo received damage, but the animals are safe. Only one Koi fish perished. The odd hours of feed stores, and feed stores limiting their product, has the zoo owners concerned about having enough food for the animals. They, however, have no way to store feed. They are asking people who want to help to donate funds. ([source](#))
- Saipan residents have told CNMI Red Cross that tarps are the number one thing they need. The Red Cross had none as of Sunday. ([source](#))

Aug. 8

- Many animals were injured at the animal shelter when their housing sustained massive damage. They're looking for new homes and a family to love. Call or message Spencer Marchadesch at 670-783-4743 or Jason Hudy at 670-789-9464. ([Source](#))

Aug. 7

- CNMI Salvation Army is “desperately trying to source bottled water and will begin distribution as soon as we can get it.” ([Source](#))
- General need for baby wipes due to no showers/water access. via Representative at CNMI Legislature ([Source](#))

Special Needs Populations

Official languages

Chamorro, Carolinian and English. Chamorro, Carolinian, Chuukese, Tagalog (Philippines), Japanese, Korean, Mandarin (China), Russian, Bengali (Bangladeshi), Sinhalese and Tamil (Sri Lanka), English, and others are all spoken here.

Aug 11

- Of the 5,144 adults over 55 years old living on Saipan, 316 in Rota and 262 in Tinian are cared for in their own homes or with family members. There is a central care facility that is open during the day on Saipan and those who are homebound are visited daily on Saipan, Rota and Tinian by Meals on Wheels, according to the report.
http://media.wix.com/ugd/2795c2_0517082e5b0e4cfd8c70bdb44ba5fc1e.pdf

Aug. 9

- US Dept of Veterans Affairs Saipan Outreach Clinic, Marina Heights Business Park, Saipan, Phone: 670-323-9000, looks to be outpatient only. M-F 07:30 - 16:00 ([source](#)).
- There are 0 nursing homes located in Saipan according to [Medicare.gov](#). The nearest nursing home to Saipan is just under 200 miles away in Guam.

Aug. 7

- The Department of Public Health is informing families that have children enrolled in the Early Intervention Services, Shriners Program, and Newborn Hearing Screening Program, along with the H.O.M.E Visiting and WIC Program, that they will be mobilizing a van to visit families to provide some services and supplies. ([source](#))
- DPH’s Maternal and Child Health Bureau is locating families with children with special healthcare needs and will be visiting their homes today, Aug. 7, to provide assistance. ([source](#))

Community Response Efforts

- [12 Aug. Lions Clubs distribute care packages to shelters](#)
- [11 Aug, United 4 Saipan, a grassroots volunteer group, delivered over 5,000 gallons of water to families in remote villages. \(source\)](#)
- [11 Aug, Photo - grassroots volunteer organizing at a local gym. \(source\)](#)
- [11 Aug, Photos and posts - volunteers helping at animal shelter](#)
- [11 Aug, Photo - civil servants and volunteers clearing debris.](#)
- [10 Aug, Photos - volunteers handing out tents and other goods.](#)
- [10 Aug, Photo - Cleaning up the tourist district.](#)

- 8 Aug, Photo and article - [Saipan Young Professionals volunteered at Salvation Army soup kitchen.](#)
- 6 Aug, MyPros, local nonprofit for young professionals, has been organizing volunteers for cleanup - [Facebook page](#)

Aid Organizations (NGOs)

Aug 12

- Lions Clubs International Foundation (LCIF) has awarded a \$10,000 emergency Grant to the Lions of District 204 Micronesia for relief efforts in Saipan. A \$200,000 Major Catastrophe Grant was awarded to Multiple District 300 Taiwan to assist with both immediate needs and long-term reconstruction there. ([source](#))
- Ayuda Foundation in Guam - accepting donations of water, non-perishable food, wipes, baby items, tarps, mosquito coils, mosquito nets. ([source](#))
- The Humane Society International has arrived to assist at the animal shelter. ([source](#))

Aug 11

- Reboot of relief and assistance operations needed. American Red Cross now to distribute all FEMA resources. Problems with shelters, food distribute and registrants have not had homes visited. ([Source](#))
- The CNMI, American Red Cross (ARC), and FEMA will expand resource assistance for Saipan residents. Using FEMA supplies, the ARC, which has already provided assistance to some 3,000 residents, will make the aid available. Residents already registered with the ARC and are considered to have the greatest need will be processed first. If people cannot get to the ARC Chapter at 1 Airport Road, please call the ARC at 470-234-3459 or at 670-234-3459, and the ARC will work with FEMA and CNMI to accommodate those individuals on a case-by-case basis. ([source](#))
- Relief supplies are being collected on Guam to send to Saipan. Organizations collecting goods include:
 - Sons of Saipan
 - Payuta Inc. (collecting water and flashlights for 190 women and families registered in the CNMI Women's Alliance).
 - Chinese Chamber of Commerce (collecting food, water, rice, batteries, flashlights, bedding)
 - Bank Pacific (collecting food, clothing, blankets, dry goods).
 - Archdiocese of Agana (collecting water, rice, canned goods).
 - Lion's Club International
 - Korean Association of Guam
 - Marianas Express Lines
 - Dependable Global Express
 - Guam Red Cross
 - Ayuda Foundation (collecting food, bedding, tarps, water) ([source](#))
 - University of Guam Calvo Field House (accepting water, non-perishable food, wet wipes, baby wipes, disposable diapers, batteries, paper products, cleaning supplies. ([source](#)))

- An additional barge will be at the Port Authority of Guam on Thursday to transport items from Guam to Saipan, according to PAG General Manager Joanne Brown, who said this second barge will bring Matson containers with donations and power poles for Saipan. Another barge is expected on Guam on Wednesday, after having left to Saipan on Saturday. ([source](#))

Aug 10

- FEMA - To Register for FEMA Disaster Assistance: 1-800-621-3362 FREE (toll-free with no additional fees), 1-800-462-7585 FREE (TTY), www.DisasterAssistance.gov, m.fema.gov (smartphone users)
- American Red Cross (Call 234-3459) ([source](#))
- Saipan Karidat Social Services is accepting donations to purchase things like blankets, water, food and clothing for victims of the storm, whether in shelters or remaining in their own homes. ([source](#))
- United Filipino Organization, President Bong Malasarte started distributing relief assistance - priority those in dire need incl water and rice. By 2pm Aug 9 200 families received support. Tel:287-5525. ([Source](#))
- Empty Vessel Ministry is accepting clothing donations. ([source](#))

Aug. 9

- The Salvation Army is doing mass feeding every day, 12 noon – 4 p.m. Any and all are welcome to walk in and eat a hot meal ([source](#)).
- Guam Chamber of Commerce has published a summary of organizations accepting monetary contributions and goods. In regards to goods donations:
 - BankPacific:** All branches are accepting donations of canned food, clothing and blankets and dry goods.
 - Chinese Chamber of Commerce:** Accepting dried goods such as bottled water, rice, canned food, batteries, flashlights, beddings at their office in Tamuning.
 - Governor's Office:** Boot drives at traffic intersections on August 14th & 21st.
 - Ayuda Foundation & Senator Frank Blas, Jr:** Accepting items to fill 40' container with emergency supplies, non-perishable items, baby items (no clothes) on Saturday, August 8th, UOG Calvo Fieldhouse, Noon - 5:00 p.m. and Monday, August 10th from 8:00 a.m. - 5:00 p.m. ([source](#)).

Aug. 8

- The USS Ashland arrived on Saturday at 8 a.m. with 640 Navy sailors and Marines on board, food, water and equipment. Marine Maj. Joseph Montedoro said they brought in 51,072 meals and 44,100 liters of waters, from FEMA, to Saipan ([source](#))

Aug. 7

Red Cross

- Mobilized a team of 41 people currently on the island to provide support with sheltering, feeding, logistics and damage assessments. Dozens of additional workers are either en route to the island or on standby to travel.
- Served more than 5,600 meals in government-operated shelters where nearly 600 people have sought refuge.
- Shipped more than 600 rice cookers to Saipan which are en route now.

- Received more than 2,000 calls and visits from people seeking help – that’s nearly 5 percent of the total population of Saipan.
- Created a relief plan to get financial assistance and critical relief supplies to thousands of people in the hardest hit areas. These supplies, currently being mobilized, include bags of rice, canned meat, hygiene products, flashlights, butane stoves, cleaning supplies and tarps. ([source](#))

Government Aid information:

Aug 12

- The Internal Revenue Service will give taxpayers affected by the typhoon until Nov. 30 to file most tax returns, make tax payments that have a due date between Aug. 1 and Nov. 30. ([source](#))
- The Emergency Operations Center would like to dispel rumors that there is NO aid being distributed at the airport. For immediate assistance, please call the American Red Cross at 234-3459. ([source](#))

Aug 11:

- A joint CNMI and FEMA Disaster Recovery Center (DRC) will open on August 12 at the Pedro P Tenorio Multi-purpose Center, Beach Rd, Susupe, Saipan MP 96950. Aug. 12 hours of operation: 12 p.m.-5 p.m. Normal hours: Monday-Saturdays 8 a.m. to 5 p.m.; Sundays 10 a.m.-4 p.m. After registering online or by telephone, survivors can access “one-stop shop” service at the DRC and receive assistance with additional registration needs such as case inquiries and updates. Subject matter experts from FEMA, the U.S. Small Business Administration, and the American Red Cross will be available at the DRC. Survivors are encouraged to apply for assistance before coming to the DRC by calling 800-621-3362 or (TTY) 800-462-7585. Those who use 711-Relay or Video Relay Services can call 800-621-3362 to register. Online registration is also available at www.DisasterAssistance.gov.
 - What to bring: 1. Identification Card, 2. Social Security Number, 3. FEMA registration number (given when you register, this will be the number you’ll have to reference every time you interact with FEMA staff regarding your registration), 4. Insurance documents, 5. Receipts of any repairs performed on homes or items purchased to recover from typhoon damages (not all will be eligible for reimbursement, but good to have just in case), 6. Any other documents that may further verify your occupancy or ownership of a home ([source](#))

Aug 10:

- Unified Coordination Group (comprised of Region IX IMAT/staff, USACE & CNMI Office of Homeland Security) has assumed operational control of CNMI & Guam based resources, coordinating generator requirements & placement. ([source](#))
- Government officials and FEMA are working to identify sites on Saipan that will be used for Disaster Recovery Centers (DRCs). For the latest updates, follow the [Operation Soudelor Recovery Facebook Page](#).
- Tips for Disaster assistance applicants - FEMA registration. ([source](#))
- Victims of Typhoon Soudelor may qualify for tax relief from the Internal Revenue Service. ([source](#))

- Small Business Administration stands ready to assist ([Source](#))
- DPS chief: Priority is restoring all basic operational capabilities - Police - operations rolled into the CNMI Emergency Ops Center ([Source](#))

Aug. 9

- U.S. Citizenship and Immigration Services (USCIS) has announced that the agency's Center or ASC located in Saipan, will reopen on Monday, August 10, 2015 ([source](#)).

Aug. 8

- Temporary Immigration Relief Measures available for individuals affected by Typhoon Soudelor by [USCIS \(source\)](#).

Communications

Aug 11

- [Typhoon Soudelor Wikipedia page](#)
- Ed Propst from the CNMI Legislature reports his cell phone coverage is limited since so many of the cell towers were damaged, but the texts usually go through. ([source](#))
- IT & E CNMI business and residential customers unable to use services due to Typhoon can contact to temporarily suspend services to avoid being charged. Call/Visit Store/Email - details here: ([Source](#))
- Ham Radio
 - -Automatic Packet Reporting System (APRS) in Guam is working
 - <http://aprs.fi/#!/mt=roadmap&z=6&call=&others=1&timerange=3600&tail=3600>
 - - No activity currently showing in CNMI <http://aprs.fi/#!/addr=Saipan>
 - - Aug 10 Via ARRL: Guam National Guard is heading to Saipan (likely already there) for communications support. Local sources on Saipan have reported "all...systems, microwave, undersea cable, landline and cell phone service is now operational" there are no Amateurs available in KH0 for work with GO/NGO. Ham Aid equipment is on standby in Guam in case needed

Aug 10:

- The Aging Center (Garapan) has landlines for those with no access to phones. ([source](#))
- Emergency shelters around the island have landlines on site. ([source](#))

Aug 7

- Docomo Pacific Most Recent Press Release. Detailing current state (As of 7 Aug) of TV/Online Services and Mobile Service for Saipan, Rota and Tinian. Lists Temp Saipan Office hours. Shipment of solar chargers and car chargers for mobile devices expected this week. ([Source](#)) No new updates as of Aug 10.
- Via Salvation Army on Facebook "We will be serving hot meals every day until further notice. 12:00 p.m. - 4 p.m. We get very rare internet access and are asking everyone to share the schedule on Facebook and Twitter.

Aug. 5

- IT&E - Telephone Service Provider/Long Distance - According to a statement the company issued yesterday, it said initial reports are that the recently repaired undersea fiber cable was unaffected by Typhoon Soudelor. However, a number of antennae sites on Saipan and Tinian are offline due to the loss of commercial power. Data, voice, and SMS services are functioning at a decreased capacity because of the inactive antennae sites. All phone line infrastructure is underground. Businesses, residents, and government agencies that use cordless phones can use them if they have backup power. If not, a corded phone, which does not require power, must be utilized in order to make and receive calls. ([source](#))
- The Emergency Operations Center, Saipan reports that Cell phone usage limited, multiple dead spots. First responder communications network, operating off of push-to-talk (PTT) ([Source](#))

Radio

- [#power99](#)
- [#kkmp Live](#) <http://www.streamingthe.net/KKMP-1440-AM-92.1-FM-Saipan/p/29249/live>
- Isla63-AM
- I94-FM

Pictures and Videos

Photos:

- 12 Aug, [huge line of people lining up for Red Cross assistance](#)
- 12 Aug, [Photos of damages](#)
- 12 Aug, [Water deliveries, damages](#)
- 12 Aug, [photos of damages](#)
- 10 Aug, [tree damage showing possible microbursts](#)
- 9 Aug, [photo of damage](#)
- 5 Aug, [before/after damage](#)
- 4 Aug, [damaged houses in Gualo Rai](#)
- 2 Aug, [photos of damage](#)
- 2 Aug, [photos of damage](#)

Videos:

- 7 Aug, [Video American Forces Network](#)
- 6 Aug, 14th Coast Guard District External Affairs (courtesy of storyful). [Aerial footage showing leaking fuel in Port of Saipan.](#)
- 5 Aug, CNN IReport - [video report](#).
- 4 Aug, [Typhoon Soudelor Saipan aftermath aerial footage.](#)
- 4 Aug, [Video Drone Footage](#)
- 3 Aug, [video from local citizen](#)

Twitter Accounts

- [@USNavy](#)

- [@FEMA](#)
- [@USMC](#)
- [@JLAngeline](#)
- [@GUChamber](#)

FaceBook Accounts

- [Humanity Road](#)
- [Jillian Angeline](#) (local anchor/reporter)
- [CNMI Relief Effort](#) - owner/operator of this facebook page is not listed
- [Guam Homeland Security](#) - the GHS team remains at the CNMI Emergency Operations Center to assist with Saipan recovery efforts from Typhoon Soudelor.
- [CNMI Salvation Army](#) - updating hours for their soup kitchen and water needs.
- [Saipan, CNMI Recovery Assistance](#) launched by members of Hawaii VOST
- [Joint Region Marianas](#) Joint Region Marianas, Public Affairs
- [Operation: Soudelor Recovery](#) is Administered by the CNMI Office of Public Information & Protocol
- [Saipan Cares for Animals](#) - updating animal shelter needs.
- [Ed Propst](#) - Representative in CNMI Legislature
- [Saipan Chamber of Commerce](#)
- [Saipan Young Professionals](#)
- [Jenny Hegland](#) - reporting locations of water trucks.
- [Kilili Sablan](#) - CNMI Congressional Representative
- [CNMI Mother & Child Health Bureau](#)
- [Humans of Saipan: Typhoon Soudelor](#)

Hashtags

Twitter:

- #Soudelor
- #TyphoonSoudelor
- #Saipan
- #CNMI
- #HelpSaipan
- #SaipanChamber

Facebook:

- [#GHSOCD](#)
- [#CNMI](#)
- [#Saipanrecovery](#)
- [#EOC](#)
- [Local Facebook Individual](#) (1000 friends) tracking water efforts

Traditional Media and Blogs

Aug 11

- KSPN CNMI only tv news station adds internet site. Access KSPN news nightly @ saipantv.com after 8pm. ([Source](#))
- Docomo cable tv still down. May also access KSPN2 News on KSPN.com with uploads after 8pm Mon-Fri. ([Source](#))
- Radio listeners can tune into newscasts at 6pm on KAWW Magic 100.3FM ([Source](#))

Aug 10

- KSPN2 - Online News Headline Video Archive ([Source](#))
 - [TV Channel list - Northern Marianas Islands](#) (Wikipedia)
 - Newspapers in the [Northern Mariana Islands](#). (Wikipedia)
 - [Marianas Variety News & Views – Saipan](#)
 - [Saipan Tribune – Saipan - Facebook](#)
 - Aug 8: [Community Briefs](#)
 - [Marianas Business Journal – Saipan](#)
- Other regional newspapers:
- [Pacific Daily News – Guam - Facebook](#)
 - [Palau Horizon – Palau](#)

Power, Fuel & Gas

Aug 12

- **Mitigating tank leak hindered opening of Mobil stations ([source](#))**
- **Water, electricity still at premium as Saipan recovers from Typhoon Soudelor ([source](#))**
-

Aug 11

- **Demand for gasoline on Saipan, following the Typhoon , is significantly above pre-storm levels. Tanker ships are scheduled for delivery to Guam and to Saipan this week. ([source](#))**

Aug 10:

- 295 power poles and 57 transformers on Saipan have been damaged. The USS Ashland is making a second delivery to Saipan from Guam today, August 10, carrying three GPA bucket trucks, three pickups, one auger truck, and two utility vans, as well as other supplies for relief efforts. Concrete power poles from GPA's stockpiles will arrive in Saipan by barge on August 17. Wooden poles from GPA's stockpiles are being processed for airlift to Saipan. In addition, 26 generators ranging in size from 100 kW to 240 kW arrived in Saipan from Hawaii today, August 10. ([source](#))
- Industry reports that while supplies remain ample, demand for gasoline on island Saipan, following the Typhoon, is significantly above pre-storm levels. Tanker ships are scheduled for delivery to Guam and to Saipan this week. ([source](#))

Aug. 9

- After an initial assessment, the Commonwealth Utilities Corporation (CUC) told acting Gov. Ralph DLG Torres that power restoration will take about three to four weeks, same time that the U.S. Dept. of Energy had estimated ([source](#)).
- U.S. Department of Energy Situation Reports ([source](#))

- Typhoon Soudelor (13W) Situation Report #6 August 8, 2015 (12:00 PM EDT) ([source](#)) - includes most recent updates in red
- The electric power generation and distribution system of Commonwealth of the Northern Mariana Islands (CNMI) is managed by the [Commonwealth Utilities Corporation \(CUC\)](#), a public corporation of the CNMI government. Latest recovery report - <http://www.cucgov.org/>
- Reports include these topics: Highlights, DOE Actions, Electricity Information, Petroleum and Natural Gas Information, Territory Government Information.
- Generators unloaded from the USS Ashland, which arrived Friday, will go straight to restoring water and to the hospital, according to Kevin Bautista, special projects coordinator for the office of the Lieutenant Governor ([source](#)).
- According to a logistics map shared by Delegate Sablan on his Facebook page, shipment of 24 generators, ranging in size from 100Kw to 240Kw will arrive in Saipan on Monday ([source](#)).

Aug. 8:

- On Saturday the Governor of Saipan reiterated that there was “enough fuel” for Saipan and the cause of rationalization of it was to guarantee Public Safety ([source](#)).
- [Guam Power Authority](#) (not on social media)
- [Commonwealth Utilities Corporation \(CUC\)](#), a public corporation of the Commonwealth of the Northern Mariana Islands (CNMI)
- [Update #13](#) issued August 9th via Congressman Sablan reports that as of August 8, all 13,800 electric customers on the island of Saipan are without power. Damage assessments indicate that 48 percent of the Saipan power grid is inoperable due to the loss of power poles and downed lines. As of August 8, fourteen of nineteen known retail service stations were open for business on Saipan.
- The lack of fuel is hampering local community relief efforts including transporting supplies and volunteers and fuel for equipment like chainsaws. Water companies having problems delivering water. ([Source](#))
- Both gas and water are rationed daily. Shell and Mobile have raised the cap to \$50 of gas per customer. ([source](#))

Water

Aug 10:

- To report water leaks, contact CUC Water Manager, Bernard Keremius, by calling 888-6615. ([source](#))
- CUC will begin charging the lines in Chalan Kiya on Tuesday, August 11. In advance of the line pressurization, customers are asked to check that all household water faucets and hose bibs are turned off as water begins to fill the distribution lines. The limited water service in Chalan Kiya will initially be available for approximately two hours and will increase once Water personnel make their assessment of the system. ([source](#))
- CUC proceeded with the third phase of the restoration this morning with the villages of San Antonio and Chalan Piao. Customers between San Antonio and Oleai can expect to receive

three hours of water per day at times to be released by CUC. CUC will next proceed to pressurize the water lines north to Quartermaster Road in Chalan Lualau. ([source](#))

- Water Distribution Points (10 AM to 5 PM daily) - CUC
Locations:
 - Agag Tank (towards blue building across Santa Lourdes)
 - Capital Hill (towards Mount Tapotchau near old DPL)
 - Kanat Tabla (down Kanat Tabla Rd.)
 - Kagman (down Gao Gao Rd.)
 - Navy Hill (near softball field) ([source](#))
- Coral Ocean Point will be providing clean drinking water to residents today from 2:30 pm to 5:30 pm for the whole week or as long as they can. Residents are limited to 10 gallons per family and must provide their own clean water containers. ([source](#))
- [Local Facebook effort](#): with 1,000 followers lists Volunteer station is [Gold's Gym Saipan](#). We are here until at least 5pm accepting donations and mass coordinating. Volunteers can show up here and we can send you out with water to distribute. We have plenty of water this morning, so please come if you can!

Aug. 9

- On Sunday, the CUC restored limited water pressure to a handful of villages Sunday, starting with Chalan Kanoa and moving on to Susupe, Oleai and San Jose. Utility officials also opened a fifth water station for residents to collect potable water. Water rationing continued with each family limited to 100 gallons per day. The water stations are open from noon to 7 p.m. ([source](#))
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- Facebook user Jillian Angeline reports that water is being provided at the American Memorial Park ([source](#)). There is a call for people to go and pick it up tonight. According to her Facebook posts remaining boxes with supplies are being shipped to shelters.

Aug 8:

- [Commonwealth Utilities Corp](#) is opening five water filling stations to the public this weekend.
- The Commonwealth Utilities Corp is providing 100 gallons of water per household per day. Distribution sites listed on their website. ([Source](#))
- Star Water Tanker is delivering water - [delivery schedule](#) Via [Jillian Angeline](#).
- Star Water Saipan, a private business that is selling water, is limiting water to three 5-gallon bottles per family per day. ([Source](#))
- Water companies having problems delivering water. ([Source](#))

Transportation and Infrastructure

Ports:

- **Aug 11 - The US Coast Guard Safety Zone Requirements in Tanapag Harbor in Saipan have been lifted. The Port of Saipan remains open for daytime operations only until lighting is installed or repair.** ([source](#))
- Guam - Apra Harbor.

- Aug 6. - Port of Saipan Daytime Restrictions ([Source](#))
- Aug. 5 - Ports operational with a limited safety zone ([Via CNMI EOC](#))

Roads:

- 10 Aug: Crews have begun clearing fallen trees, mud flows and other debris from blocked roads. ([source](#))

Bridges:

Airports:

- Guam
 - Andersen Air Force Base – Agana
 - Antonio B. Won Pat International Airport (Guam International, GUM) – Agana
- Northern Mariana Islands
 - Rota International Airport (FAA: GRO) – [Rota Island](#)
 - Saipan International Airport (Francisco C. Ada) (SPN) – Saipan Island
 - Aug 11 Delta is closely working with local airport authority and will adjust flight schedules as necessary, due to the current operational limitation at Saipan Airport. ([source](#))
 - Tinian International Airport (West Tinian) (FAA: TNI) – Tinian Island

Airlines

- [Asiana Airlines](#)
- [Northwest Airlines \(SPN\)](#)
- [Continental Airlines \(Spn, Gum\)](#)

Maps and Situational Awareness Reports

- 12 Aug: [Saipan Typhoon Soudelor Recovery Maps](#) (includes maps for fuel stations, public assistance stations, water service recovery, and a social media map). ([Link](#))
- 9 Aug: U.S. Department of Energy Situation Reports ([source](#))
- 6 Aug: FEMA-4235-DR, Northern Mariana Islands Declaration ([Link](#))
- 3 Aug: ECHO Map via Reliefweb ([Link](#))

Public Health and Medical

Aug 11:

- The Family Care Clinic (FCC) reopened for services on Aug 11. The Women's/Children's Clinic and Kagman Community Health Center are also open. ([source](#))
- Two epidemiologists have arrived on Saipan, and a doctor from the World Health Organization (WHO) will arrive next week. ([source](#))
- A Mobile Field Hospital already has been ordered for deployment to Saipan. ([source](#))
- Mobile clinic outreach will continue at shelters. Medical staff are providing basic medical services, transportation to the hospital if necessary, immunizations, hygiene tips and hand sanitizers. ([source](#))

- All cases of diarrhea or vomiting should be reported to a medical professional immediately. ([source](#))

Aug 10:

- At the Commonwealth Health Center, 70 people are currently admitted. The medical-surgical ward is over-capacity by three rooms and 10 people are under social admissions as non-patients to power oxygen concentrators. ([source](#))
- Impetigo, a skin disease that causes red sores and is highly contagious, is the most common disease found among those who sought refuge at shelters in Kagman and Tanapag. CHCC's mobile clinic made the rounds of all Kagman shelters—the Kagman Community Center, Kagman High School, and Chacha Oceanview Junior High School—and Tanapag Middle School and have found several cases of impetigo. Impetigo can be prevented by proper hygiene and antibacterial soap. It is contagious and can spread to anyone who comes into contact with infected skin or other items such as clothing, towels, and bed linens that have been touched by infected skin and, since it can itch, it could be spread to other parts of the body after scratching the infected area. ([source](#))
- CGC has assembled a crisis response team for a mental health outreach plan for the community. Priority for CGC's response team is the emergency shelters. They will be deployed to the shelters to share strategies and activities that will promote mental and emotional wellness. ([source](#))

Aug. 7

- CHCC Saipan-wide crisis response with Dept of Public Health and Community Guidance Centre. ([source](#))
- CHCC mobile clinic deployed. CGC assembled crisis response team for mental health outreach - priority visit to emergency shelters. List of mobile clinic services with location & dates ([source](#))

Hospitals and Health Services

The CNMI has one hospital, the Commonwealth Health Center and five private hospitals, six private outpatient clinics, two district or first referral hospitals, and one primary health-care center. The Commonwealth Guidance Center, also on Saipan, provides mental health and substance abuse services. Health centers provide health care services on the neighboring islands of Rota and Tinian. ([Source](#))

- [Division of Public Health Services](#)
- Commonwealth Health Center
Hospital Dr, Garapan, Saipan, Northern Mariana Islands
Phone: +1 670-234-8950
- Pacific Medical Center
PMC Building PO Box 501908 Gualo Rai MP- MP 96950-1 Saipan
Phone: +669 670 233 8100

- [Dr. Jose T Villagomez Center for Dialysis](#)
Hours of Operation: Monday, Wednesday, Friday— 5:30am-9:00pm | Tuesday, Thursday, Saturday— 7:30am-5:00pm | Closed Sundays, Christmas Day, & New Years
Contact Person: Vanessa Tebia, RN Phone: 234-8950 ext. 3533/3534/3535

Pharmacies:

- PHI Pharmacy has 4 locations on Saipan ([Map](#)).
- Brabu Pharmacy and Wellness Center, LLC
PMB 761 PO BOX 10003, Saipan, MP 96950
Phone: (670) 233-AMOT (2668)
Fax: (670) 233-2670
brabumeds@gmail.com

Government Office Information:

Marianas consist of Guam, a US territory, and the Northern Mariana Islands (including the islands of Saipan, Tinian and Rota), which make up a Commonwealth of the United States.

Northern Mariana Islands - (include the islands of Rota, Saipan, Tinian, Pagan, Guguan, Agrihan, and Aguijan; Coordinates: 15°10'51"N 145°45'21"E)

Aug 10

- Gov Eloy S Inos returns from vacation in Seattle to Saipan today to resume duties from Acting Gov Ralph Torres. ([Source](#))
- Gov Eloy S Inos Facebook page <https://www.facebook.com/governorinos>
- The District Court for the Northern Mariana Islands will be closed until Wednesday, Aug. 12, while the CNMI judiciary on Saipan will operate from 8 a.m. to 12 noon on Aug. 10-14, 2015. This schedule of the CNMI courts on Saipan will be maintained until further notice, while operations on Rota and Tinian will be from 7:30 a.m. to 4:30 p.m., Monday through Friday. ([source](#)).

Aug 9

- Executive Branch of the Commonwealth of the Northern Mariana Islands, <http://gov.mp/>
 - Cabinet Members/Local Government Links/Office of Governor for CNMI Exec Directory <http://gov.mp/executive-directory/>
 - CNMI Bureau of Environmental and Coastal Quality- Updates on debris clean-up: <http://www.deq.gov.mp/sec.asp?seclD=18>
 - Lieutenant Governor: Ralph Torres Facebook. Posts regularly. ([Source](#)) - Phone: 670 237 2227
 - Mayor of Saipan: David M. Apatang - davidapatang670@gmail.com

Guam - (Guam lies between 13.2°N and 13.7°N and between 144.6°E and 145.0°E, and has an area of 212 square miles (549 km². Guam is the largest and southernmost island in the Marianas Archipelago)

- Official Portal for the Island of Guam <http://www.guam.gov/>
- Guam Homeland Security and Office of Civil Defense <http://ghs.guam.gov/>

Banks:

Aug 11

- Bank Of Saipan Advisory: Granting 60 day payment deferrals to all consumer and commercial loan customers whose accounts were less than 30 days past due at time of typhoon (Aug 2). No visit necessary, deferral is automatic. ([Source](#))

Private Sector Status:

Restaurants

- Shenanigans Restaurant closed until further notice ([Facebook Page](#))
- Shirley's Coffee Shop:
 - Garapan – 6:30am – 1am (whole week)
 - Susupe is closed until further notice
- McDonald's
 - Garapan – 8am – 8pm
 - Middle Road – closed until Monday when it will also be 8am – 8pm
- J's Restaurant
 - Gualo Rai - 8am - 10pm daily
 - Bowling - closed until further notice
- Zoom cafe is open.
- Java Joe's is open. ([source](#))

Laundromats

- XO Laundry
 - Gualo Rai, only letting people wash but not dry
- PA Laundry
 - Koblerville, washing and drying, but long wait
- Winners Laundry in Garapan across Garapan Elementary School, washing and drying
- Ever Clean
 - Dandan in front of Joeten Store or CUC - open only for drying from 8-12 and then 5-9pm ([source](#))

Hardware

- Ace Hardware at Joeten Susupe
 - Collapsible water containers (several still available), 10 liters (several still available) ([source](#))

Grocery and Supermarkets

- Joeten Supermarkets
- XO Mart
- Costco
- H-Mart
- Twins Mart
- Happy Market
- DJ's Corner
- Han Nam Supermarket
- Dolphin Wholesale
- 99 cents Supermarket

Malls and Other Retail

- DFS Galleria Saipan
- La Fiesta
- Townhouse Shopping Center
- National Office Supplies
- Modern Stationery

Hotels

1. Hyatt Regency, 317 rooms posted update on Facebook, Garapan, Saipan, NMI
Phone:+1 670-234-1234
2. Century Hotel, 33 Rooms last post on Facebook July 9 indicates unrelated comms problems prior to Typhoon and defers public to Corp office in Manila Kalachucha Ave Garapan Saipan NMI 670-233-1420
3. Ocean View Hotel 90 Rooms, no social media presence Beach Road, Garapan Saipan 96950 NMI
4. Grandvrio Resort Saipan 425 Rooms, no social media presence, Saipan PO Box 500338, Garapan 96950, NMI (Formerly Hafa Adai Beach Hotel)
5. Kanoa Resort 224 Rooms Updates on Facebook limited water supply and gas for the generators. P. O. Box 500369, Saipan 96950 NMI Phone 670-234-6601 (One pool and waterslides now open. Still working to restore services.)
6. Fiesta Resort, 425 Rooms Updates on Facebook, they are back online and open for business Garapan, 96950-1029, Mariana Islands
7. Micro Beach Hotel, 287 Rooms, no social media presence P.O. Box 501328 CK, 96950, 1(670)233-1388/78/68 Website
8. Himawari, 230 Rooms, Updates with photos on Facebook PMB 252, Box 10003, 96950 NMI
9. Summer Holiday Hotel, 26 rooms no social media presence. Alaihai Street, South Garapan Saipan 96950 website
10. Victoria Hotel 27 rooms no social media presence. PMB 110 P.O. Box 10001; Micro Beach Road, Garapan Saipan 96950 NMI Website

11. [Saipan Ocean View Hotel](#), 90 Rooms [Facebook](#) presence but not maintained since June 2015 Garapan Saipan 96950 NMI 1 670-234-8900
12. [Aquarius Beach Tower](#), 63 Rooms Facebook presence but no update since Apr 2015 110 Beach Road Chalan Kanoa Saipan 96950 +1 670-235-6025
13. [Hotel Sun Palace](#) 121 Rooms No social media presence Bwughos St. Susupe Vill. Saipan 96950 +1 670-234-6639
14. [Hotel Galleria](#) unknown room count classified as “small hotel” No social media presence P.O. Box 500148 Alaihai Ave. Garapan Saipan 96950
15. [Chalan Kanoa Beach Hotel](#) 174 Rooms No recent updates on [Facebook](#) P.O. Box 500356 Saipan 96950
16. [Pacific Islands Club](#) 304 Rooms They have posted updates [Facebook](#) Rooms Saipan Beach Road Afetna Saipan 96950 NMI (Aug 8 - Archery and Golf Range still not available, the Point Break working on limited hours only, Waterpark is now open to public)
17. [Gold Beach Hotel](#), 50 Rooms No updates on [Facebook](#) since 2013 P. O. Box 2232, 96950, Mariana Islands
18. [Mariana Resort and Spa](#) 124 Rooms No updates on Facebook Umang Street, Marpi, 96950, Mariana Islands (8/8 - accommodations possible but have on-site rolling blackouts; restaurant is open, pool/beach open, telephone/internet “difficult”)
19. [Capital Hotel](#) 26 Rooms Flooris Avenue Garapan, MP 96950, NMI 1 670-233-6888
20. [Holiday Saipan Resort](#) - 14 Rooms PMB A17 Box 10001 Saipan 96950 NMI
21. [Marianas Resort and Spa](#) - 124 Rooms PMB A17 BOX 10001, MP 96950
22. [Heaven II](#) 14 Rooms no [Facebook](#) Updates PMB557 Box 10003, 96950-8903 NMI 1 670-322-0102
23. [Saipan World Resort](#) 265 Rooms No updates on [Facebook](#) PO Box 5000066, 96950, NMI
24. [Saipan Hanamitso](#) Spa 50 Rooms no social media presence Paseo de Marianas Street, Garapan, Garapan 96950
25. [Aqua Resort Club Saipan](#) 91 Rooms (8/8 - restaurant open) on [Facebook](#) PO Box 500009, Achugao, 96950 +1 670-322-1234
26. [Paradise Hotel Saipan](#) 156 Rooms Updates on Facebook PMB 976 P.O. Box 10001, 96950, Mariana Islands +1 670-233-5256
27. [Palms Resort Saipan](#) 313 Rooms No Facebook P.O. Box 5152 CHRB, 96950, Mariana Islands +1 670-322-3311
28. [Hotel Bianca](#) 349 Rooms No Facebook P.O.BOX. P.P.P. 405, 96950, Mariana Islands
29. [Coral Ocean Point Resort Club](#) 20 Rooms No updates on Facebook P.O.Box 501160 Saipan Mp 96950-1160 +1 670-234-7000
30. [Nikko Saipan Hotel](#) 313 Rooms 13 Floors No Facebook PO Box 5152, Capitol Hill Rural Branch, 96950, Mariana Islands +1 670-322-3311
31. [Standford Resort Hotel](#) San Vicente, 96950, Mariana Islands.
32. [Saipan Prince](#) 60 rooms. PMB 727 P.O.BOX 10000, 96950 , Mariana Islands +1 670-322-3311
33. [Rota Resort & Country Club](#), P.O. Box 938, Rota, MP 96951 CNMI, rota.resort@pticom.com, Tel: 1(670)532-1155, Fax: 1(670)532-1156, 56 rooms,

[Facebook](#) - no recent postings (8/10 - Due to network connectivity to the island of Rota, our television service and incoming phone calls are temporarily down.)

34. [Sunrise Hotel Rota](#), Rota Island, +1 670-532-0478

35. [Bayview Hotel](#) - P.O. Box 875, Rota, MP 96951, Phone 1-670-532-3414 / Fax: 1-670-532-0393 , E-mail: Contact Vangie Cajucom at vangie_frank_08@yahoo.com
Rooms: 11

36. [Coral Garden Hotel](#), P.O. Box 597, Rota, MP 96951, Tel: 1-670-532-3201 / Fax: 1-670-532-3400, E-mail: Contact Josie at josiesabangan@gmail.com, Rooms:18

[Facebook](#) - no recent posts

37. [Hotel Valentino](#), P.O. Box 491, Rota, MP 96951, Tel: 1-670-532-8466 - 1-670-888-8049 (cell) / Fax: 1-670-532-0655, E-mail: hvtino@pticom.com or diego@pticom.com, Rooms: 13

38. [Tinian Dynasty Hotel & Casino](#), 1 Broadway. P.O.Box 468, Tinian, MP 96952, T 670-328-2233, <http://www.tiniandynasty.com/>

39. [Meitetsu Fleming Hotel](#) (フレミングホテル), San Jose Village, +1 670 4333232 (tinianm&f@pticom.com, fax: +1 670 4333022). 13 rooms Japanese language hotel

Banking

- Bank of Guam
- Bank of Hawaii
- First Hawaiian Bank
- Bank of Saipan
- Bankpacific Limited
- City Trust Bank

Schools and Higher Education:

The CNMI Public School System consists of 20 campuses of learning for school-age children from the age of 6 to 18. Of these twenty campuses, twelve are elementary schools, three are junior high schools, four are senior high schools, and one secondary school in Tinian for grades 7-12.

Private Schools

- Brilliant Star Montessori School
- Grace Christian Tinian
- Mount Carmel
- Saipan Community
- Seventh Day Adventist
- Saipan International School

Aug 10:

- Northern Marianas College - President Hart announced that all employees are to report to work beginning Tuesday, August 11, 2015. Faculty members are to report at 10 am. The College will be working with every employee to schedule their work weeks ahead. "Many of you will be asked to assist with community work efforts, located near your homes, as our

participation and involvement in helping our island here is also critical,” President Hart said. “We do not need, nor can we accommodate all employees on campus. We still have significant areas that are hazardous, and only key individuals will be involved in those clean-up efforts.”
([source](#))

Aug. 9:

- Administrative services at PSS schools and the Central Office are expected to be fully operational beginning tomorrow, August 10th ([source](#)).
- Opening day for private schools – some scheduled for last week – has been pushed back indefinitely. Bautista said public schools normally open in early September, and the commissioner on education and the administration haven’t decided if they’ll postpone those dates too([source](#))
- Mount Carmel School Updates from Facebook ([Source](#))
- Saipan International School Updates from Facebook ([Source](#))
- [Northern Marianas College](#) (website is offline as of 9 Aug, [Facebook page](#) not updated since 1 Aug)
- [Northern Marianas Trade Institute](#) (Link is Facebook page, not updated since June)

Other Notifications:

- Aug 10: Effective Monday, August 10, 2015, the Lower Base Transfer Station and the Marpi Landfill will be opened seven (7) days a week from 7:30 to 4:30 pm, Monday to Sunday, due to increased debris generated from Typhoon Soudelor. For questions, please call the Solid Waste Management Division located at the Lower Base Transfer Station at 322-2745 or 2760 or fax to 322-2762. ([source](#))
- [#SecurityTitle](#) is collecting water & emergency supplies for Saipan. Bring your goods 2 their office in Tamuning on Monday 8-5
<https://twitter.com/GUChamber/status/630225449528864768>
- [Free WiFi at hospital for DOCOMO Pacific users](#)

Other VT&C (Mapping)

SBTF – no activation for Saipan / Soudelor

<https://www.facebook.com/StandbyTaskForce?fref=ts>

HOT – Open Street Map Humanitarian Team – no active map for Saipan -

<https://www.facebook.com/hotosm?fref=ts>

<http://hotosm.org/projects/disaster-mapping>

CrisisMappers – no Saipan map

<https://twitter.com/CrisisMappers>

GIS Corps – no Project listed for Saipan

http://www.giscorps.org/index.php?option=com_content&task=view&id=22&Itemid=59

MicroMappers – no activation for Saipan - <http://micromappers.org/>

ERCC Portal – Daily Maps – nothing specific for Saipan, two maps for Soudelor
<http://ercportal.jrc.ec.europa.eu/Maps/Daily-maps#>

Copernicus – Emergency Management Service (does some public emergency mapping) – no Saipan
<http://emergency.copernicus.eu/mapping/map-of-activations-rapid#zoom=4&lat=13.33846&lon=142.34499&layers=0B000000T>