Humanity Road – Japan
Activation: Japan Earthquake Sitrep No. 2
Publication Date: 17 April 2016, 06:00 (JST)

Highlights

Humanity Road activated its Disaster Response Team on 16 April 2016 local time in response to a 7.0 earthquake that occurred on Kyushu Island in the Kumamoto Prefecture of Japan. This quake followed a series of multiple quakes over the past several days, the largest of which was a 6.2 on the 14th. Following the 6.2 quake, there were reports of significant damage in the Kumamoto area and especially in the town of Mashiki. A tsunami advisory was issued by the Japanese Meteorological Agency but was suspended.

This second social media report includes information from 16 and 17 April.

Transportation has been disrupted. Kumamoto Airport remains closed due to a damaged terminal, and railways are expected to be closed on 17 April (source) (source). Numerous expressways are closed because of earthquake damage or landslides (source).

As of 16 April, approximately 420,000 houses were without water. More than 20,000 personnel are being deployed to assist with search and rescue and relief by Monday. Rescue efforts continue for those trapped in collapsed buildings, and helicopter rescue activities continue. There are 680 evacuation centers open, and prolonged evacuation is expected (source).

Some hospitals have been damaged: Kumamoto Central Hospital has some flooding due to sprinklers activated by the earthquake (source), and Kumamoto City Hospital is at risk of collapse due to dilapidated state. Approximately 300 patients have been transferred to National Hospital Organisation Kumamoto Medical Centre. (source)

Twitter handles
@Humanityroad
@Disasteranimals
@jAidDog

Facebook pages
Humanity Road
Animals in Disaster

Contact: support@humanityroad.org

About Humanity Road: Founded in 2010 as a 501(c)(3) non-profit corporation, Humanity Road is a leader in the field of online disaster response. Through skilled and self-directed work teams, Humanity Road and its network of global volunteers aim to provide the public and disaster responders worldwide with timely and accurate aid information. Providing such information helps individuals survive, sustain, and reunite with loved ones. For more information, please visit www.humanityroad.org.
To contact us 1-800-931-1951
support@humanityroad.org   www.humanityroad.org
Situation Report – (period covered: 16-17 April 2016)
Prepared by: Humanity Road / Animals in Disaster  Follow: @Humanityroad / @Disasteranimals / @jAIDDog

Situation Overview

**Background:** On 15 April 2016 at 16:25:06 (UTC), 16 April, 01:25 (JST), a magnitude 7.1 earthquake was reported on the island of Kyushu in Japan (source). The magnitude was later adjusted to 7.3. This quake comes following a series of multiple quakes over the past several days, the largest of which was a 6.2 on the 14th. Following the 6.2 quake, there were already reports of significant damage in the Kumamoto area and especially in the town of Mashiki. Initially following the 7.3 larger quake a Tsunami Advisory was issued by the Japanese Meteorological Agency but was later suspended. The Pacific Tsunami Warning Center issued information but no further details were needed, and there is no threat of a Pacific wide tsunami. Due to the previous quakes there were already shelters open in several areas.

**Significant Updates (most recent first)**

**17 April 2016**
- The Japanese Meteorological Agency is predicting localized torrential rain in the affected area overnight, increasing the risk of landslides (source)
- The Japanese Association of Dialysis Physicians is maintaining an up-to-date list of hospitals in the affected area able to accept dialysis patients (list)
- Kumamoto Airport will remain closed on 17 April. (source) (source) Reports that part of a terminal at the airport has collapsed. (source) (source)
- Some parts of Hohi rail line were destroyed by a landslide. (source) There are unconfirmed reports that high-speed train (Shinkansen) services across Kyushu will continue to be suspended on 17 April. (source)

**16 April 2016**
- 21:50 JST NHK reporting death toll at 41 people. (source)
- 21:15 JST Numerous expressways are closed because of earthquake damage or landslides. The Kyushu Expressway is closed in both directions between the Ueki and Yatsushiro interchanges. The Oita Expressway is closed in both directions between the Hita and Oita interchanges. The Higashi-Kyushu Expressway is closed in both directions between the Ajimu Interchange and Hiji Junction. The Kyushu Chuo Expressway is closed in both directions between Kashima Junction and Oiketakayama Interchange. All lanes of the Hiji Bypass in Oita Prefecture are also closed. (source)
- 17:30 JST via @FDMA_JAPAN Fire agency damage report part 21 about the earthquake in Kumamoto, Kumamoto Prefecture 4/16 (Saturday) 17:30 current damage. For more information download PDF
- 14:00 JST via Chief Cabinet Secretary Press Conference, 35 people have died. 100,000 houses without power. 420,000 houses without water. No irregularities found at nuclear power station. More than 20,000 personnel deployed to assist with more to deploy by Monday. Rescue efforts continue for those trapped in collapsed buildings. Helicopter rescue activities continue. There are 680 evacuation centers. Prolonged evacuation is expected.
- Kumamoto Central Hospital (Ozu-machi prefecture) had sprinklers activated by the
earthquake which has caused flooding. (source)
- Kumamoto City Hospital is at risk of collapse due to dilapidated state. Approximately 300 patients have been transferred to National Hospital Organisation Kumamoto Medical Centre. (source)
- A small eruption occurred at Mount Aso at 8:30am JST on 16 April. (source)
- Uto City Hall damaged, staff are working in a tent in the grounds. 14:35 JST (source)
- Aso Shinto Shrine destroyed. (source)
- The government has decided to expand rescue operations: SDF up to 20,000, police up to 2800, fire department up to about 2700. (source)

National Links

Prime Minister of Japan, Facebook, Twitter

Fire and Disaster Management Agency (FDMA), Twitter
- Report No. 21
- Report No. 20
- Report No. 19
- Report No. 18
- Report No. 17

Japan Meteorological Agency (Twitter)
- Earthquake Information

Japan Ministry of Defence

Regional and Local Links

There are seven prefectures on the island of Kyushu. The earthquake has had the most significant impacts in the Northern prefectures.

Northern Kyushu:
- Fukuoka Prefecture: Website
- Kumamoto Prefecture: Website, Twitter
  - Kumamoto (City): Website
  - Nishihara (Village): Website
  - Uto (City): Website
  - Minamiiaso (Village): Website
- Nagasaki Prefecture: Website
- Ōita Prefecture: Website, Twitter
- Ōita City Website Shelter List
- Saga Prefecture: Website

Emergency Numbers

Emergency Phone Numbers and Rescue

support@humanityroad.org    www.humanityroad.org
119 - fire and ambulance
110 - police
171 - disaster emergency message (source)

- People asking for rescue in twitter are being asked to use #救助 (#rescue) plus give address or location and photo. (source)

Reunification Numbers and Sites:
All Japan Safety Confirmation Portal for Disaster (J-anpi), in Japanese
Facebook Safety Check

Help for Foreign Visitors in Japan:
- Kumamoto City International Center, 860-0806 Kumamoto Prefecture, Kumamoto - offering shelter and translation services for foreigners. Tel: +81-96-359-2020 (international calls from countries outside Japan), 096-359-2020 (calls domestically in Japan). Email: ad-info@kumamoto-if.or.jp
- Useful information for tourists from the Japan Tourism Agency (in English). (source)
- Australia: 24 hour consular assistance available on + 61 2 6261 3305 or within Australia on 1300 555 135.
- United Kingdom: UK Foreign Office helpline for individuals in the UK concerned about the safety of friends and relatives in Japan is 020 7008 0000
- United States:
  - U.S. Embassy Tokyo, American Citizen Services, Tel: 03-3224-5000 (from Japan) +81 3-3224-5000 (from the U.S.), Email: TokyoACS@state.gov
  - U.S. Consulate Fukuoka, Tel: 092-751-9331 (from Japan), +81 92-751-9331 (from the U.S.), Email: FukuokaACS@state.gov
- Thailand: Information from the Thai Embassy (source)

Maps/Situational Awareness

Japan Meteorological Agency Map
Pacific Disaster Center Map
Transportation - Auto Traffic Performance Information Map
Evacuation Center Map (in Japanese)
Water Supply Status (in Japanese)
Food Supply Status (in Japanese)

Shelters

Shelter Status:
16 April:
- Water wanted at Kumamoto-Kita high school, an unofficial shelter: (source)

Shelter / Evacuation Center Locations
16 April:
- Airbnb is offering free shelters in the Kyushu area, up through Apr. 20: (source)
- **Evacuation Center Map** (in Japanese)
- **Kumamoto**: Kumamoto International Center has opened its facility as a refuge for the earthquake victims from overseas ([source](http://bit.ly/23CJE3G)) Tel: 096-359-2121 or 096-359-2020 ([source](http://bit.ly/23CJE3G))
- **Beppu City**: Large list of shelters: ([source](http://bit.ly/23CJE3G))

### Hospitals

**Status of Hospitals:**

17 April:
- The Japanese Association of Dialysis Physicians is maintaining an up-to-date list of whether or not hospitals in the affected area are able to accept dialysis patients ([list](http://bit.ly/23CJE3G))

16 April:
- Kumamoto Central Hospital (Ozu-machi prefecture) had sprinklers activated by the earthquake which has caused flooding. ([source](http://bit.ly/23CJE3G))
- Kumamoto City Hospital is at risk of collapse due to dilapidated state. Approximately 300 patients have been transferred to National Hospital Organisation Kumamoto Medical Centre. ([source](http://bit.ly/23CJE3G))
- Red Cross Hospital has received 405 patients, 15 serious - almost half all injuries from earthquake. ([source](http://bit.ly/23CJE3G))
- Kumamoto University Hospital - Medical care is being provided as usual. Persons injured as a result of the earthquake are being accepted for medical treatment ([source](http://bit.ly/23CJE3G))
- 東区は相当深刻な状況のようです。長嶺の日赤病院もパンクしてるはずもって水が全く出ないようですし -- Red Cross hospital of Nagamine has no water. ([source](http://bit.ly/23CJE3G))
- Kumamoto University Hospital is open and accepting patients injured by the earthquakes. ([source](http://bit.ly/23CJE3G))

**Hospital Locations:**

- Amakusachiiki Medical Center, 854-1 Kamebamachi Jikiba, Amakusa, Kumamoto Prefecture 863-0046
- Amakusa Hospital, 5789 Saitsumachi, Amakusa, Kumamoto Prefecture 863-2171
- Amakusa Central Hospital, 9093 Itsuwamachi Goryo, Amakusa, Kumamoto Prefecture 863-2201
- Amakusajikei Hospital, 278-10 Kotsufukae, Reihoku, Amakusa District, Kumamoto Prefecture 863-2502
- Chidoribashi Hospital, 5-18-1 Chiyo, Hakata Ward, Fukuoka, Fukuoka Prefecture 812-0044, Japan, Chidoribashi-hp.or.jp, 81 92-641-2761
- Fukuokashimin Hospital, 13-1 Yoshizukahonomachi, Hakata Ward, Fukuoka, Fukuoka Prefecture 812-0046, Japan, Fcho.jp 81 92-632-1111
- Fukuoka General Hospital, 1 Chome-1-3-46 Tenjin, Chūō-ku, Fukuoka-shi, Fukuoka-ken 810-0001, Japan, Saiseikai-hp.chuo.fukuoka.jp +81 92-771-8151
- Fukuoka Memorial Hospital, 1 Chome-1-35 Nishijin, +81 92-821-4731 [http://kinen.jp/](http://kinen.jp/)
- Fukuoka Red Cross Hospital, 3 Chome-1-1 Ogusu, Minami Ward, Fukuoka, Fukuoka

[Support](support@humanityroad.org)  [www.humanityroad.org](http://www.humanityroad.org)
Transportation (Airports, Trains)

**Flights and Airport Status:**

17 April:
- Kumamoto Airport will remain closed on 17 April. ([source](http://www.kmj-ab.co.jp)) ([source](http://www.kmj-ab.co.jp))

16 April:
- Reports that part of a terminal at Kumamoto Airport has collapsed. ([source](http://www.kmj-ab.co.jp)) ([source](http://www.kmj-ab.co.jp))
- “And depends on the Ministry of Land, Infrastructure and Transport, Kumamoto Airport, today, because the terminal building is closed all day, Japan Airlines, All Nippon Airways have both decided to all flights canceled Kumamoto Airport arrival and departure.” (16th 07:02) ([source](http://www.kmj-ab.co.jp))
- British Airways, customer service line: 0844 493 0 787. Cancellation/rebooking site
- Virgin Atlantic flight information: 0844 209 7770.
- JAL information line: 0844 8 569 700.
  - ([Source](http://www.kmj-ab.co.jp))

**Airports:**
- Kumamoto Airport: [http://www.kmj-ab.co.jp](http://www.kmj-ab.co.jp)

**Trains:**

**Kyushu Railway Company**
- Information on suspended and cancelled trains from Kyushu Railway Company (in English): [List](http://www.pref.kumamoto.jp/kiji_1964.html)

**Status of Railways:**

17 April:
- Some parts of Hohi line were destroyed by a landslide. ([source](http://www.kmj-ab.co.jp))
- Unconfirmed report that high-speed train (Shinkansen) services across Kyushu continue
### Roads, Bridges

#### Status:
16 April:
- The Aso-ohashi bridge over the Kurokawa river near Minami-Aso Village has collapsed. May hinder rescue and relief work. ([source](source)) ([source](source))
- Kyushu Expressway is closed. ([source](source))
- Report that Ryujin bridge in Kumamoto has been damaged or collapsed. ([source](source))
- Rail Service suspended in Kumamoto ([source](source))
- Road closures in Kumamoto prefecture. ([source](source))

### Communications

#### Status of Communication Networks
Communications providers and how to dial phones in Kumamoto Prefecture ([source](source))
16 April:
- List of places to charge mobile phones. (List in Japanese) ([source](source)) (in English, computer translated)
- Free WiFi has been made available to everyone in Kumamoto Prefecture by KDDI. ([source](source)). People can connect to WiFi during a disaster using SSID “00000JAPAN”. ([source](source))
- KDDI has disaster information available for foreign visitors. Information on how to use their free network: Japanese, English ([source](source)) (computer translation)
- NTT Communications Twitter Facebook no updates as of Apr 16 7:07am

#### Amateur Radio
Prefixes: JA6-JS6, 7J6, 8J6-8N6 ([source](source))

### Utilities (Water, Electricity, Gas)

#### Status
17 April:
- Official Kumamoto water supply schedule: ([source](source))

16 April:
- Kumamoto entire 300,000 household water outage ([source](source))
- Nuclear power plant information: Sendai is operating normally. Genkai nuclear power plant is stopped, the abnormal state of the plant not been confirmed. ([source](source))

#### Companies:
Kyushu Electric Power Company, Facebook
Kyuden Power Company, Facebook

### Schools

support@humanityroad.org    www.humanityroad.org
Status:
16 April:

- Tokai University:
  o Some dormitories have collapsed. ([source](source)) ([source](source))
  o Students who belong to Kumamoto and Aso Campus, and who have not provided their safety information to Tokai University yet, please make contact with Tokai University through the Safety Confirmation System on the Campus Life Engine or call Tokai University (Shonan Campus) at 0463-50-2411. ([source](source))
  o The university has established a disaster response headquarters at its Shonan Campus in Hiratsuka, Kanagawa Prefecture. ([source](source))

- Kumamoto University: Earthquake Information-5; Damage Report regarding the Earthquake. Some damage has occurred. ([source](source)) Students are being asked to notify the university to tell them they are safe. ([source](source))

### Red Cross

**Offices & Contact Information**

Japanese Red Cross Society, Facebook, Twitter

- Email: info@jrc.or.jp
- Distributed 4900 blankets, 504 emergency sets, and 202 sleep sets.

### Pictures and Videos

16 April:
- BBC Road collapsed [video](video)
- Guardian UK [video](video)
- NHK [video](video)
- News 24 [video](video)
- NHK [video](video) (bottom right of screen)
- IBT photos and video. ([source](source))
- Photo: collapsed highway overpass ([source](source))
- Photo: Landslide ([source](source))
- Photo: Large fire burning in Yatsushiro, Kumamoto ([source](source))
- Photo: Two collapsed apartment buildings in Minamiaso, and a landslide. ([source](source))
- Photo: One of two collapsed apartment buildings in Minamiaso. ([source](source))
- Photo: House on cliff about to collapse, TBS News shot from Kumamoto. ([source](source))
- Photo: Building damage. ([source](source))
- Photo: Bridge collapse. ([source](source))
- Photo: Landslide. ([source](source))
- Photo: damaged homes. ([source](source))

### Facebook

support@humanityroad.org    www.humanityroad.org
Facebook Accounts of Interest
Kyushu Electric Power Company
Japanese Red Cross Society
Prime Minister of Japan
Tokai University
Kumamoto University International Students Office
Kumamoto City International Center
Prime Ministers Office of Japan on FaceBook

Hashtags:
Official event hashtag: #Japanquake #Japanearthquake #Kumamotoquake
#Kumamotoeartquake
Other important hashtags: #Japan #earthquake

Location Hashtags: #Kyushu #Kumamoto #Mashiki

Twitter Accounts of Interest:
@JapanGov - Official Twitter of the Government of Japan
@JPN_PMO - Official English twitter account of Prime Minister’s Office of Japan
@JMA_kishou - Japan Meteorological Agency
@FDMA_JAPAN - Fire and Disaster Management Agency
@JPN_PMO - Japan Prime Minister
@KenkoSone - Japan PM Abe’s Director of Global Communications
@MLIT_JAPAN - Ministry of Land, Infrastructure, Transport and Tourism Japan
@nhk_news - news
@JRCS_PR - Japanese Red Cross Society
@kddipr - KDDI (communications company)
@fuyunos - local in Japan who tweets about disasters.
@hepomodeler - weather forecaster in Kumamoto
@NTTCom_online - communications company
@OfficialTEPCO - Power company
@nippone - Real-life images of Japan in seven languages
@BeppuCity Updates from Beppu City (Pop 122K)
@KumamotoPre_koh - Kumamoto Prefecture

Traditional Media and Blogs

Television
NHK World Twitter
Nippon News 24

Radio Stations
AM Stations in Kyushu
FM Stations in Kyushu

Animals in Disaster

Animal Shelters

support@humanityroad.org
www.humanityroad.org
<table>
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<th>Organizations Rescuing or Accepting Animals</th>
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<td>Ryunosuke Animal Hospital (Twitter)</td>
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