Humanity Road — Philippines
Activation: Typhoon Hagupit (Ruby)
Publication Date: December 6, 2014
Additional Information: Most Recent Social Media Situation Report

Highlights

Humanity Road activated its response for Typhoon Hagupit (Ruby) on Thursday, December 4, 2014, in advance of landfall. The typhoon made landfall Saturday, December 6 at 9:15 p.m. local time over Dolores town in Eastern Samar province, according to state weather agency PAGASA. PAGASA indicated Dolores may be the first of at least six landfalls the typhoon may make between Saturday night and Monday. (source)

Project Argos and Rappler have launched their local initiative Map: http://agos.rappler.com/

This situation report (as of 10:47 p.m. local time) provides an overview of the situation as well as a list of useful sources of information to identify urgent needs.

Twitter handles
@Humanityroad
@Disasteranimals
@jAidDog

Facebook pages
Humanity Road
Animals in Disaster

Contact: support@humanityroad.org

About Humanity Road: Founded in 2010 as a 501(c)(3) non-profit corporation, Humanity Road is a leader in the field of online disaster response. Through skilled and self-directed work teams, Humanity Road and its network of global volunteers aim to provide the public and disaster responders worldwide with timely and accurate aid information. Providing such information helps individuals survive, sustain, and reunite with loved ones. For more information, please visit www.humanityroad.org.
Significant Updates (most recent first)

Dec 6: 9:15pm WEATHER - Typhoon #RubyPH made landfall over Dolores, Eastern Samar at 9:15 p.m., December 6, 2014 (source)

Dec 6: 4:00pm SEA TRANSPORTATION - Philippine Coast Guard reports as of 4PM: Stranded due to #RubyPH – 2,163 passengers, 80 vessels, 434 rolling cargoes, 4 motor bancas, 6 cancelled trips -(source)

Dec 6: COMMUNICATIONS and POWER
Calbayog, Samar - reports of power outage
Borongan, Eastern Samar - reports of only SAT phones working
Tacloban, Leyte reports of power outage
Capiz (many areas) - reports of power outages
Lucena, Quezon- reports of power outage
Catarman, Northern Samar-reports of power outage, Globe faltering, SMART stable
Sambag 1, Cebu City- reports of power outage
Tacloban-reports of power outage

Dec 6:
NDRRMC Report #6, 6 Dec 2014, 6:00pm: http://bit.ly/1BnXIEq

Dec 6 1:00pm AIR TRANSPORTATION - CAAP Update, 06 Dec 2014, 1:00PM: Following airports closed due Typhoon #RubyPH: Calbayog Naga Legazpi Tacloban (source)

Dec. 6 11:00am WEATHER - as of 11:00 AM, Dec. 6 local time, PAGASA expects Ruby to be of landfall early Sunday morning, with treats of strong winds, storm surge (up to 4.5 meters) and heavy intense rain. Though it has slightly weakened, maximum sustained winds can reach up to 185 kph and gustiness of up to 220 kph. Parts of Eastern Visayas have experienced power outages. About 50000 have fled in anticipation of the oncoming storm.
Dec 5 - The Philippine Amateur Radio Association has activated its Ham Emergency Radio Operations to meet communication contingencies of incoming Super Typhoon HAGUPIT. We urge amateur radio operators to monitor but keep clear 7.095 MHz +/- of non-emergency traffic until we have stood down our operations. http://para.org.ph/

Dec 5 - Updated Storm Warnings from PAGASA: Warning #8 (winds 195 kph - 230 kph) for the following provinces in Luzon: Albay, Sorsogon, Ticao Island, Masbate, and the following provinces in Visayas: Northern Samar, Eastern Samar, Samar, Biliran, Leyte, Southern Leyte, Northern Cebu, including Cebu City, Bantayan Island, and Camotes Island. (Source)

Dec 4 - DOH declares Code Blue alert for all government hospitals in affected regions
Dec 4 - Official list of localities susceptible to flooding from NOAH
Dec 4 - Official list of localities that may experience storm surge from NOAH
Dec 4 - Official list of localities susceptible to landslides from NOAH

Background
During the afternoon of November 29, 2014, a tropical disturbance formed just to the south of the Federated States of Micronesia. The system was upgraded to a tropical storm on December 1. The storm continued to move towards the west-northwest and strengthen, and became Typhoon Hagupit* on December 2 and Super Typhoon Hagupit on December 3. Its maximum sustained wind speed was 149 mph. On December 4, the Philippine Government began evacuations of areas most at risk.

On December 5, Hagupit was approximately 200 miles east of the Eastern Samar province. The Philippine Atmospheric, Geophysical and Astronomical Services Administration (PAGASA) has identified 47 of the country’s 81 provinces as “high risk” from Hagupit and warns that some of the islands may experience storm surges at least one-story high.

The typhoon is forecast to hit the Eastern Samar province late Saturday evening or early Sunday.

* The Philippines have their own naming system for tropical cyclones, and refer to the storm locally as “Ruby.” The name Hagupit in Tagalog means ‘Lash’ and may be more often used by the local population impacted
### National Links

**National Government of Philippines Websites:**

Government of the Philippines:  
[Website], [@govph], Facebook  
Typhoon Ruby webpage

Department of Health:  
[Website], [@officialdohgov]

Philippine Atmospheric, Geophysical and Astronomical Services Administration (Dost Pagasa)  
[Website], [@dost_pagasa]

Department of Transportation & Communications (DOTC):  
[Website], [@DOTCPhilippines]

Philippine Coast Guard:  
[Website], [@PhilCoastGuard1]  
TeamAFP (#PH armed forces)

Philippine Information Agency:  
[Website], [@PIAalerts]

Department of Social Welfare & Development (DSWD):  
[Website], [@dswdserves], [@dinkysunflower]

Project NOAH:  
[Website]

**Google Crisis Response**  
https://google.org/crisismap/ph

### Regional and Local Links

**MIMAROPA (Region ) Provincial Governments:**

Romblon Provincial Government:  
[Website], Facebook

Calabarzon (Region IV-A) Provincial Governments:

Quezon Provincial Government:  
[Website]

Bicol (Region V) Provincial Governments:

Albay Provincial Government:  
[Website]

Camarines Norte Provincial Government:  
[Website]

Catanduanes Provincial Government:  
[Website]

Masbate Provincial Government:  
[Website]

Sorsogon Provincial Government:  
http://sorsogoncity.gov.ph/

**Western Visayas (Region VI) Provincial Governments:**

Aklan Provincial Government:  
[Website]

Antique Provincial Government:  
Facebook

Capiz Provincial Government:  
[Website]

Guimaras Provincial Government:  
[Website]

Iloilo Provincial Government:  
[Website]

Negros Occidental Provincial Government:  
[Website]

**Central Visayas (Region VII) Provincial Governments:**


<table>
<thead>
<tr>
<th>Governments</th>
<th>@PIACentralViz</th>
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</thead>
<tbody>
<tr>
<td>Bohol Provincial Government</td>
<td>Website, @PIABOHOL, Facebook</td>
</tr>
<tr>
<td>Cebu Provincial Government</td>
<td>Website, Facebook, @cebugovph, @PIA_Cebu</td>
</tr>
<tr>
<td>Negros Oriental Provincial Government</td>
<td>Website</td>
</tr>
<tr>
<td>Siquijor Oriental Provincial Government</td>
<td>Website, @PiSiquijor</td>
</tr>
<tr>
<td><strong>Eastern Visayas (Region VIII) Provincial Governments:</strong></td>
<td>@pia_ev</td>
</tr>
<tr>
<td>Biliran Provincial Government</td>
<td>Website</td>
</tr>
<tr>
<td>Eastern Samar Provincial Government</td>
<td></td>
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<tr>
<td>Leyte Provincial Government</td>
<td>Website, @govogingmercado</td>
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<tr>
<td>Northern Samar Provincial Government</td>
<td></td>
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<tr>
<td>Samar Provincial Government</td>
<td>Website</td>
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<tr>
<td>Southern Leyte Provincial Government</td>
<td>Website</td>
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<tr>
<td><strong>Caraga (Region XIII) Provincial Governments:</strong></td>
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<tr>
<td>Dinagat Islands:</td>
<td>Website</td>
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</tbody>
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<table>
<thead>
<tr>
<th>Communications</th>
<th>Emergency Numbers</th>
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<tbody>
<tr>
<td><strong>Status of Communication Networks</strong></td>
<td><strong>Emergency Phone Numbers (life &amp; death, search &amp; rescue)</strong></td>
</tr>
<tr>
<td>Dec 5 - The Philippine Amateur Radio Association (PARA) has activated its Ham</td>
<td>List of emergency numbers</td>
</tr>
</tbody>
</table>
Emergency Radio Operations (HERO) to meet communication contingencies of incoming Super Typhoon HAGUPIT. We urge amateur radio operators to monitor but keep clear 7.095 MHz +/- of non-emergency traffic until we have stood down our operations. [http://para.org.ph/](http://para.org.ph/)

**Communications Companies & Contact Information**

<table>
<thead>
<tr>
<th>Service Provider</th>
<th>Contact Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Smart Communications (mobile, internet)</td>
<td>Website</td>
</tr>
<tr>
<td>Globe Telecom &amp; Touch Mobile (fixed, mobile, internet)</td>
<td>Website</td>
</tr>
<tr>
<td>Sun Cellular (mobile)</td>
<td>Website</td>
</tr>
<tr>
<td>Philippine Long Distance Telecom Co (PLDT) (fixed, mobile, sat)</td>
<td>Website</td>
</tr>
<tr>
<td>Bayan Telecommunications</td>
<td>Website</td>
</tr>
<tr>
<td>Digitel Telecommunications Philippines (fixed, mobile)</td>
<td>Tel: (02) 635-5813; 635-5821</td>
</tr>
</tbody>
</table>

**National Emergency Tel Number:** 117 or Text PNP to 2920

Tweet: #rescuePH

Typhoon Ruby Response Cluster:
- Hotlines (landlines): 911-1230, 911-1292, 911-1183, 911-1178, 911-1173
- Hotlines (mobile): 0928-258-8676, 0928-258-8691
- Email: rubyresponsecluster@gmail.com

**Philippine Coast Guard:**
- Tel: (02) 527-3877, (02) 527-8481, 0917-724-3682 (globe), 0917-PCG-DOTC (globe)

**Philippine National Police (PNP) Hotline Patrol**
- Tel: 117 or send TXT PNP to 2920

**Bureau of Fire Protection (NCR)**
- Tel: (02) 729-5166, (020) 410-6254, (02) 431-8859, (02) 407-1230

**Non-Emergency Assistance Hotlines**

National Disaster and Risk Reduction and Management Council (NDRRMC) Tel: (02) 911-1406, (02) 912-2665, (02) 912-5668

**Regional NDRRMC Offices** phone numbers

Pagasa_dost additional info and queries (02) 927-1335 and (02) 927-2877

**Philippine Atmospheric, Geospatial and Astronomical Services Administration (PAGASA)**
- Tel: (02) 433-8526

**Metro Manila Development Authority Metrobase (MMDA)** Tel: 136
<table>
<thead>
<tr>
<th><strong>Hospitals</strong></th>
<th><strong>Shelters</strong></th>
</tr>
</thead>
</table>
| **Status of Hospitals:**  
Hospital prepositioning information: [http://ow.ly/FqbAr](http://ow.ly/FqbAr)  
**Hospital Locations:**  
US Embassy List of Hospitals & Medical Facilities: [http://1.usa.gov/1vuhHZx](http://1.usa.gov/1vuhHZx)  
**Map of Evacuation Centers in Central Visayas:** [http://bit.ly/1u0CTAO](http://bit.ly/1u0CTAO)  
**Evacuation Centers in Tacloban:** [http://bit.ly/1z5KG6J](http://bit.ly/1z5KG6J)  |

<table>
<thead>
<tr>
<th><strong>Red Cross</strong></th>
<th><strong>Vulnerable Populations</strong></th>
</tr>
</thead>
</table>
| **Offices & Contact Information**  
G/F PRC Building, Bonifacio Drive, Port Area, Manila  
Website, @philredcross  
Tel: 143 (02) 911-1876  
Trunkline: 527-0000  
Hotline: 143  
| **Organizations offering help, rides, etc. to vulnerable populations**  
HelpAge International - setting up helpdesks in evacuation centers; Website, @helpage  
Oxfam Sa Pilipinas; Blog, @oxfamph  
Americares supports medical supplies |
**Humanity Road Situation Report**  
**Philippines - Typhoon Hagupit (Ruby)**

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<tr>
<th><strong>Transportation/Infrastructure/Roads</strong></th>
<th><strong>Maps/Situational Awareness</strong></th>
</tr>
</thead>
</table>
| **Airports (where to find info & status)**  
* The Philippines have 11 International Airports:  
  - Civil Aviation Authority  
    Tel: (02) 879-9112, 879-9110  
    Website, @CAAP_Operations  
  - Philippine Airlines:  
    Website, @flyPAL  
  - Cebu Pacific Air  
    Website, @cebupacificair  
  - Manila International Airport Authority (MIAA)  
    Text hotline: 0917-8396242 (TEXNAIA)  
    Terminals 1, 2, and 4: 877-1109 local 2444  
    Terminal 3: 877-7888 local 8046  
  - Clark International Airport Corporation (CIAC)  
    Trunkline: (045) 499-1468  
  - Mactan-Cebu International Airport (MCIAA)  
    Operations: (032) 340-2486 local 1560  
  - Civil Aeronautics Board (CAB)  
    (02) 542-5234  
| **The US Navy’s Joint Typhoon Warning Center**  
**Latest PAGASA Forecast as of Dec 4, 11:00pm from NOAH:** [http://goo.gl/NZ4Eni](http://goo.gl/NZ4Eni)  
**Rappler Map:** [http://agos.rappler.com/](http://agos.rappler.com/)  
**Google Crisis Map** [http://google.org/crisisresponse/2014-hagupit](http://google.org/crisisresponse/2014-hagupit)  
**Google Blog Post** (summary of below tools):  
  - Google Person Finder  
  - Google Latest Public Alerts: |

**Philippine Red Cross and ICRC website to reunite family members separated by Ruby**  
Website, @AmeriCares

**SaveTheChildrenUK - in Philippines preparing emergency kits**  
Website, @SaveTheChildrenUK

**SaveTheChildrenPH - in Philippines**  
Website, @SaveChildrenPH
**Status:**
6 PM, Dec 06: A total of [92 domestic flights](#) have been canceled. Airports were closed in Laga, Legazpi, Albay, Tacloban, Leyte, Calbayog and Samar.

**Maritime / Ports**

Maritime Industry Authority (MARINA)  
Enforcement Office: 524-9126  
Call and Text hotline: 0917-SUMBONG (7862664)

**Railways**

Philippine National Railways (PNR):  
Control Division: (02) 319-0044

Light Rail Transit Authority (LRTA):  
Passy- 63 (2) 853-0041 to 60  
Santolan- 63 (2) 647-3479 to 91

Metro Rail Transit (DOTC-MRT3):  
Control Center: (02) 920-6683, (02) 924-0054  
Trunkline: (02) 929-5347

**Highways/Roads**

Department of Public Works and Highways (DPWH): Tel: (02) 304-3713

Department of Transportation & Communications (DOTC):  
Tel: 7890 or 0918-8848484, [Website](#),  
[@DOTCPhilippines](#)

Office for Transportation Security (OTS)  
Tel: (02) 853-5249, 0915-315-5377

Manila Traffic Hotline  
Front desk: (02)527-3087  
Traffic Investigation: (02)527-3088  
Trunkline: (02)527-3065
### Power & Gas

#### Companies & Contact Information

**National:**
National Grid Corporation of the Philippines (NGCP) - operates nation's power grid: [Website](#)

National Power Corp (NAPOCOR) [Website](#)

**Luzon Region:**
Manila Electric Company (MERALCO) - (metro Manila & mega Manila region) Emergency hotlines: 16211 or 631-1111 SMS (Smart): 0920-9716211 SMS (Globe): 0917-5516211 SMS (SUN): 0925-7716211 [Website](#)

**Visayas Region:**
Visayan Electric Co. - (metro-Cebu, Mandaue, Talisay, Naga): [Website](#), [@VECO_Cebu](#), [Facebook](#)

East Asia Utilities Corp - Lapu-Lapu City, Cebu.

### Water

#### Companies & Contact Information

Manila Water - metro Manila, Rizal Province Hotline: 1627 [Website](#)

[Philippines Water Districts Directory](#)

**Status:**
## Hashtags:
- #RubyPH #Hagupit #Ruby #Philippines
- #typhoon #ASEAN #walangpasok
- #BePreparedPH #VIIRS #TY201422
- #RubyResponse - ask for assistance
- #StaysafePH - preparedness
- #ReliefPH - aid & relief coordination
- #RescuePH - need rescue
- #Safenow - I have been rescued
- #FloodPH - report flooding
- #TracingPH - report missing people
- #Walangpasok - report no classes

Top 10 Hastags correlated to the event can be found here [http://bit.ly/1yXnSWT](http://bit.ly/1yXnSWT)

## Twitter Accounts of Interest
- @RubyResponse
- @officialdohgov
- @ACF_Philippines
- @dotcmrt_3
- @PhilCoastGuard1
- @dswdserces
- @PanahonTV
- @doe_ph
- @RescuePH
- @PlanPhilippines
- @DOTCPhilippines
- @PIANewsDesk
- @PIACentralViz
- @MovePH
- @dswd_ilocandia
- @SkywaySOMCO
- @CebuInfocen
- @naia_miaa
- @rapplerdotcom
- @pnppio
- @NDRRMC_OpCen
- @dost_pagasa
- @TeamAFP

## Facebook Accounts of Interest
- Ruby Response Cluster
- Typhoon #Hagupit Info & Photos
- #CebuMustBeReady - Status Update
- Government of Cebu
- Visayan Electric Company
# Humanity Road Situation Report

## Philippines - Typhoon Hagupit (Ruby)

<table>
<thead>
<tr>
<th>Pictures and Videos</th>
<th>Traditional Media and blogs</th>
</tr>
</thead>
</table>
| **Dec 4 Tacloban Catholic Church Evac Centre**  
**Dec 5 Tacloban University Evac Centre**  
**Calbayog, Samar**  
[https://twitter.com/atomaraullo/status/541203886212513792/photo/1](https://twitter.com/atomaraullo/status/541203886212513792/photo/1) | **ABS-CBN News**  
**BBC Asia**  
**Rappler**  
**Philippine Star**  
**The Freeman**  
**GMA News**  
**Cebu Daily News**  
**Inquirer.net**  
**Pamahaw Espesyal** (regional morning news, northern Mindanao)  
**TKO Northern Mindanao** (regional news)  
**9NEWS** |

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<thead>
<tr>
<th>Animals in Disaster</th>
<th>Urgent Needs &amp; Relief</th>
</tr>
</thead>
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| **@PIABOHOL**  
P Vet office issues order for livestock owners to secure animals from drowning as with  
#QuenniePH #RubyPH #mediangbayan | (NOTE: This information will be updated on an ongoing basis) |

<table>
<thead>
<tr>
<th>Office of the Provincial Veterinarian (PVet) by province:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aklan Provincial Government: DR. MA. CYROSA LEEN MABEL C. SIÑEL (036)268-9058/262-5303</td>
</tr>
<tr>
<td>Albay Provincial Government: <a href="#">FaceBook</a></td>
</tr>
<tr>
<td>Antique Provincial Government: X</td>
</tr>
<tr>
<td>Biliran Provincial Government: X</td>
</tr>
<tr>
<td>Bohol Provincial Government: <a href="#">Website</a> <a href="#">Twitter</a> <a href="#">FaceBook</a></td>
</tr>
<tr>
<td>Camarines Norte Provincial Government: MR. RONALDO DIEZMO (054) 571-2825</td>
</tr>
<tr>
<td>Capiz Provincial Government:</td>
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<tr>
<td>Catanduanes Provincial Government: MS. JANE C. RUBIO</td>
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<tr>
<td>Cebu Provincial Government:</td>
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<td>Dinagat Islands:</td>
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<tr>
<td>Eastern Samar Provincial Government:</td>
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<td>Guimaras Provincial Government:</td>
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<tr>
<td>Iloilo Provincial Government:</td>
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<tr>
<td>Leyte Provincial Government:</td>
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<tr>
<td>Masbate Provincial Government: WAYNE F. LAURIO (056) 333-2798</td>
</tr>
<tr>
<td>Negros Occidental Provincial Government:</td>
</tr>
<tr>
<td>Negros Oriental Provincial Government:</td>
</tr>
<tr>
<td>Northern Samar Provincial Government:</td>
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<tr>
<td>Quezon Provincial Government: Dr. Flomella A. Caguica (042) 373-2753</td>
</tr>
<tr>
<td>Samar Provincial Government:</td>
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<tr>
<td>Siquijor Oriental Provincial Government:</td>
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<td>-----------------------------------------</td>
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<tr>
<td>Sorsogon Provincial Government:</td>
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<tr>
<td>Southern Leyte Provincial Government:</td>
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