



2019 Louisiana Flooding July

Special Report

Activation: Louisiana Flooding July 2019

Situation Report 1 - period covered: July 2019

Prepared by: Humanity Road / Animals in Disaster

Situation Overview Highlights:

This is situation report No. 1 for flooding in Louisiana in July of 2019 based upon early indications in social media. The report contains useful links and summaries for 14 Parishes of interest in Louisiana along the path of the storm. Barry made landfall on July 13, 2019 on Marsh Island and Intracoastal City, Louisiana both times as a Category 1 hurricane, subsequently weakening to tropical storm status [source](#).

Twitter handles

[@Humanityroad](#)

[@DisasterAnimals](#)

[@jAIDdog](#)

[@DAFNReady](#)

Facebook pages

[Humanity Road](#)

[Animals in Disaster](#)

About Humanity Road: Founded in 2010 as a 501(c)3 non-profit corporation, [Humanity Road](#) is a leader in the field of online disaster response. Through skilled and self-directed work teams, Humanity Road and its network of global volunteers aim to provide the public and disaster responders worldwide with timely and accurate aid information. Providing such information helps individuals survive, sustain, and reunite with loved ones. For more information, please visit www.humanityroad.org.

Table of Contents

Situation Overview	3
Significant Updates (most recent first)	3
National Links	4
State Links	5
Parish Links	6
Assumption Parish	6
Lafourche Parish	6
Jefferson Parish	7
Iberia Parish	7
Orleans Parish	7
City of New Orleans	8
St. Bernard Parish	8
St. James Parish	8
St. John the Baptist Parish	8
St. Mary Parish	9
Tangipahoa Parish	9
Terrebonne Parish	9
Plaquemines Parish	10
Washington Parish	10
Emergency Numbers	10
Volunteers Reporting	10

Situation Overview

On Thursday, July 11, Humanity Road activated its disaster desk to monitor pre-landfall of Tropical Storm Barry. In advance of the storm, mandatory evacuations were in place for Jefferson Parish: Jean Lafitte, Lower Lafitte, Barataria, and Crown Point, Plaquemines: entire East Bank, West Bank Oakville to Venice only and the rest of the West Bank was under a voluntary evacuation, as well as Grand Isle which called for a voluntary evacuation, and Lafourche Parish was under voluntary evacuation order south of Leon Theriot Lock in Golden Meadow and Port Fourchon; St. Charles Parish voluntary evacuation for residents who live in low-lying area.

Significant Updates (most recent first)

15 Jul

- Shelter: Airbnb has activated its Open Homes host community between **July 10** and **July 31** to help evacuees and/or emergency responders find no cost accommodations. The direct link to our activation can be found at <https://www.airbnb.com/stormbarry>
- Power: As of 10:00am Monday, July 15, Entergy reports that workers continue to restore power in the areas hardest hit by Barry in Louisiana. Since Barry first started affecting the state, we have amassed a workforce of more than 4,000 and restored power to more than 275,000 customers. Customers in the Terrebonne and Lafourche parish areas may visit our mobile Customer Information Center through 7 p.m. today at Ellender Memorial High School southside parking lot, 3012 Patriot Dr., Houma, La. [source](#)
- Special Needs: The @KidneyFund has opened its Disaster Relief Program to help dialysis patients impacted by #TropicalStormBarry. Patients should ask their social worker to assist them in applying for a grant. See <http://www.kidneyfund.org/financial-assistance/>
- Report downed trees or limbs by calling 311 [source](#)

14 Jul

- Special Needs: Louisiana Residents w/ special medical needs or who rely on electricity for medical equipment should register for the special needs registry at <http://specialneeds.nola.gov> or by calling 3-1-1. Follow <https://twitter.com/NOLAReady> Text BARRY to 888777 See updates at <http://ready.nola.gov>
- Power: CLECO reported more than 58,000 customers without power on Sunday. The hardest hit areas are St. Mary and Iberia Parishes. Roughly 75 percent of the impacted customers are in those parishes,” said James Lass, general manager of distribution operations and emergency management. [source](#)
- Communications: FCC released its first report on the status of communications on its website at <https://www.fcc.gov/barry>
 - No PSAPs are reported down or rerouting, all PSAPS are passing location info.
 - Parishes with more than 10% of cell towers impacted:
 - 9 of 50 in St. Mary’s (18%)
 - 7 of 41 in Iberia (17.1%)

- 6 of 37 in St. James (16.2%)
- 13 of 91 in Terrebonne (14.3%)

12 Jul

- Health: Healthcare Ready has engaged and published a situation report. RXOpen is activated <https://www.healthcareready.org/rxopen>
- Communications: The FCC activated Disaster Incident Reporting System (DIRS) in response to Tropical Storm Barry. The Commission requests that communications providers that provide service to any areas listed below expeditiously submit and update information through DIRS regarding, inter alia, the status of their communications equipment, restoration efforts, and power (i.e., whether they are using commercial power or back-up power). [source](#)

National Links

FEMA

Website <https://www.fema.gov/>

Twitter <https://twitter.com/fema>

Facebook <https://www.facebook.com/FEMA/>

FEMA Region 6

Website <https://www.fema.gov/region-vi-arkansas-louisiana-new-mexico-oklahoma-texas>

Twitter <https://twitter.com/FEMARegion6>

Facebook <https://www.facebook.com/pages/category/Community/Fema-region-VI-501327546619084/>

National Weather Service (NWS)

Website <https://www.weather.gov/>

Twitter <https://twitter.com/nws>

Facebook <https://www.facebook.com/nws>

Department of Health and Human Services (HHS)

Website <https://www.hhs.gov/>

Twitter <https://twitter.com/hhsgov>

Facebook <https://www.facebook.com/HHS>

Healthcare Ready

Website <https://www.healthcareready.org/>

RXOpen <https://www.healthcareready.org/rxopen>

Facebook <https://www.facebook.com/HealthcareReady/>

Twitter https://twitter.com/HC_Ready

American Red Cross

Website <http://www.redcross.org/>

Twitter <http://www.twitter.com/redcross>

Facebook <https://www.facebook.com/redcross>

Distress Line

Website <https://www.samhsa.gov/find-help/disaster-distress-helpline>

Twitter <https://twitter.com/distressline>

Facebook <https://www.facebook.com/samhsa>

Humanity Road

Website: <https://humanityroad.org>

Twitter: <https://twitter.com/humanityroad>

Facebook <https://www.facebook.com/humanityroad>

ITDRC

Website <https://itdrc.org>

Twitter: <https://twitter.com/itdrc>

Facebook <https://www.facebook.com/itdrc>

Information 211

Website <http://www.211.org>

Facebook <https://www.facebook.com/211help>

Twitter <https://twitter.com/211help>

USA Childcare Aware

Website <usa.childcareaware.org>

Twitter <https://twitter.com/childcareaware>

Facebook <https://www.facebook.com/ChildCareAware/>

State Links

Louisiana State Government

Website <https://www.louisiana.gov/>

Facebook <https://www.facebook.com/LouisianaGov/>

Twitter <https://twitter.com/LouisianaGov>

Governor's Office of Homeland Security & Emergency Preparedness

Website <http://www.gohsep.la.gov/>

Facebook <https://www.facebook.com/gohsep>

Twitter <https://twitter.com/GOHSEP>

Road Conditions

Call 511 or visit website <https://511la.org/>

Department of Transportation

Website <http://wwwsp.dotd.la.gov>

Facebook <https://www.facebook.com/LADOTD/>

Twitter <https://www.facebook.com/LADOTD/>

Louisiana State Police

Website <http://lsp.org/>

Facebook <https://www.facebook.com/LouisianaStatePolice>

Twitter <https://twitter.com/LAStatePolice>



Parish Links

Statewide Parish Emergency Management contacts <http://gohsep.la.gov/ABOUT/PARISHPA>

Assumption Parish

Website <http://assumptionoep.com/>

Facebook <https://www.facebook.com/assumptionpolicejury/>

Twitter <https://twitter.com/assumptionLA?lang=en>

Summary: Number of outages as of 10 a.m.: 2,127, Estimated restoration for area will be Monday, July 15 at 10 PM. [source](#). Medicare reports 196, of 4,146 beneficiaries are power dependent [source](#). Damage assessments are in progress. It is very important for anyone who has experienced personal property damage to report it to the Assumption Parish OEP. Email mary@assumptionoep.com with your physical address and full contact info (name, address & phone number) along with a brief description of the damages. If you do not have access to email, please call the OEP office @ 985-369-7386 for assistance.

Lafourche Parish

Population 98,426

Website <http://lafourchegov.org/>

Facebook <http://www.facebook.com/lafourchegov>

Twitter <https://twitter.com/LafourcheGov>

Summary: at 2pm on July 14, Department of Public works in Lafourche Parish announced that all bridges are now open again. President Cantrelle has announced that Lafourche Parish Government has moved into the recovery phase. President Cantrelle has lifted evacuation orders and terminated curfew orders as of 7:00 A.M. July 14th, 2019. Lafourche Parish Government Public Works crews are monitoring levee's around the clock and have constructed a temporary levee at the North American Shipyard to control storm waters. The levee is holding well as temporary storm surge protection. [source](#). Entergy reports Number of outages as of 10 a.m.: 1,717, Estimated restoration for area will be Monday, July 15 at 10 PM for customers who can receive power. Medicare reports 786 of 16,340 beneficiaries are power dependent. [source](#)

Jefferson Parish

Population 439,036

Website <http://www.jeffparish.net>

Facebook <https://www.facebook.com/JeffersonParishGov/>

Twitter <https://twitter.com/@JeffParishGov>

Summary: As of July 15, 2019, Water is receding and only approximately 75 homes remain without power in Grand Isle. Facebook video shows damage to poles and lines taken by council member on July 15. [source](#). To report a problem with drainage, sewerage, streets or water, please contact 504-736-6006. To reach Jefferson Parish Emergency Operation Center contact 504-349-5360. [source](#) Entergy reports number of customers without power as of 10am is 3.

Iberia Parish

Population: 73,240

Website <http://iberiaparishgovernment.com/>

Facebook <https://www.facebook.com/IPGov>

Twitter <https://twitter.com/IberiaOHSEP>

Summary: In Iberia Parish some areas saw as much as 8 inches of rainfall, about 30,000 customers, or 87 percent in the area, lost electricity early Sunday. Entergy reports 2,261 customers without power in Iberia Parish. [source](#). Medicare reports 667 individuals out of 13,384 beneficiaries are power dependent in Iberia. [source](#) . Water levels are high at Bayou Tech, and residents reported excessive pleasure boating was causing property damage. To protect sea walls and property, the parish issued a proclamation allowing emergency boating measures but prohibiting pleasure boating until July 22, 2019. [source](#)

Orleans Parish

Population 393,292

Website <http://www.opcso.org/>

Facebook <https://www.facebook.com/orleansparishsheriffsoffice>

Twitter <https://twitter.com/SheriffGusman>

Summary: As of July 12, 2019, the Orleans Parish Sheriff's activated its storm plan, released 62 inmates charged with low-level offenses, pursuant to a standing court order to release certain detainees in a storm emergency and also staged generators. [source](#)

City of New Orleans

Population: 369,000

Website <https://www.nola.gov/government/>

Facebook <https://www.facebook.com/The-City-Of-NOLA-291454698253951/>

City Twitter <https://twitter.com/cityofnola>

Mayor Twitter <https://twitter.com/mayorcantrell>

Summary: The city remains under a flash flood watch until 6pm on Monday, July 15, 2019. Text BARRY to 888777 for updates. [source](#) If you received damage to your home from flooding and need help mucking and gutting, please call the Crisis Clean Up Hotline at 1-844-965-1386 to register for cleanup assistance from local organizations. [source](#). Medicare reports that 2,169 of 57,109 beneficiaries in New Orleans are power dependent [source](#). Entergy reports that crews have safely and successfully restored power to all New Orleans customers who were impacted by Hurricane Barry, if they can receive power and has safely and successfully responded to all storm related gas issues in the New Orleans area. Crews will continue to respond to outages and make repairs to poles and other equipment that sustained damages. [source](#)

St. Bernard Parish

Population 46,202

Website <http://sbpg.net/>

Facebook <http://www.facebook.com/StBGov>

Twitter <https://twitter.com/StBGov>

Sign up for Emergency Alerts <https://member.everbridge.net/index/892807736729672#/signup>

Summary: In St. Bernard Parish is still under a flood watch until 6pm cdt on Monday, July 15th, 2019. [source](#) Bus services suspended on Friday, July 13, 2019 remain suspended on Monday, July, 15th, 2019. Flood gates Bayou Dupre Sector Gate and Caernarvon Sector Gate remain closed due to rising tides. [source](#). Medicare reports 373 individuals out of 5,971 beneficiaries are power dependent in St. Bernard. [source](#)

St. James Parish

Population 21,367

Website <http://stjamesla.com/>

Facebook <https://www.facebook.com/stjamesparishla/>

Twitter <https://twitter.com/stjamesparishla>

Sign up for Emergency Alerts <http://stjamesla.com/AlertCenter.aspx>

Summary: Sunday, July 14, 2019: Sandbagging locations are closed. All Parish Operations will be back to normal as of Monday morning. Garbage pick up returning to normal schedules starting Monday morning. Boat launches are open at this time. Tree limb pick up will begin Monday morning. Residents are asked to place tree limbs at curbside away from overhead obstacles. [source](#) Entergy

reports as of July 15, 2019 the number of outages as of 10 a.m.: 182. Estimated restoration for area will be Monday, July 15 at 10 PM. [source](#) Medicare reports that 175 of 4,154 beneficiaries are power dependent [source](#). As of July 4, 2019 there were a total of 6 of 37 cell towers impacted (16.2%) [source](#)

St. John the Baptist Parish

Population 43,441

Website <http://www.sjbparish.com/>

Facebook <http://www.facebook.com/sjbparish>

Twitter <https://twitter.com/sjbpgov>

Summary: In St. John Baptist a flash flood watch is in effect until 6 pm. [source](#) Tropical Storm Warning and Storm Surge Warning for the St. John the Baptist area canceled on July 13th. Voluntary evacuations for residents in Pleasure Bend, Peavine Road, Frenier, Akers and low-lying areas that normally flood were lifted residents are advised to use caution in those area. [source](#) Medicare reports 340 individuals out of 7,633 beneficiaries are power dependent. [source](#) Communications: 1 of 40 cell towers in the parish were impacted [source](#)

St. Mary Parish

Population 50,973

Website <http://stmaryparishla.gov/>

Facebook <https://www.facebook.com/stmaryohsep/>

Twitter <https://twitter.com/SOHSEP>

Sign up for Emergency Alerts <https://public.coderedweb.com/CNE/en-US/EE6068DD11C4>

Summary: Due to continued power outages in St. Mary Parish, the following offices will be closed on Monday, July 15, 2019. State offices in St. Mary, Clerk of Court, 16TH Judicial District Attorney, Assessor, and District Court in St Mary Parish is Cancelled. [source](#) Communications: 9 of 50 cell towers in the parish were impacted [source](#)

Tangipahoa Parish

Population 132,322

Website <http://www.tangipahoa.org/>

Facebook <https://www.facebook.com/tangipahoagovernment>

Twitter <https://twitter.com/TeamTangipahoa>

Emergency Alerts: <https://tangipahoa.org/government/emergency-preparedness/sign-up-for-alerts>

Summary: As of Sunday, July 14, 2019, the Tangipahoa Parish Government Emergency Operations Center, for Hurricane Barry closed. Number of outages as of 4:51p.m. 289:, Estimated restoration for area will be Monday, July 15 at 10 PM. [source](#) River flood stage has been downgraded and now at 7.71 ft. [source](#) Northern Tanfipahoa is in a flash flood watch effective until 6 pm. [source](#) Medicare reports 1,329 individuals out of 23,133 beneficiaries are power dependent. [source](#) Text TeamTangi to 22828 to stay up to date!

Terrebonne Parish

Population 112,086

Website <http://tpcg.org/>

Facebook <https://www.facebook.com/TerrebonneParishOHSEP>

Twitter <https://twitter.com/TOHSEP>

Sign up for Emergency Alerts <http://www.tohsep.com/TerrebonneAlert>

Summary: As of 2pm July 15, 2019, the Terrebonne Parish Office of Homeland Security and Emergency Preparedness Emergency Operations Center has deactivated its incident command center. If you need assistance regarding Parish services, please dial 985-868-5050. If you have questions regarding when your electricity will be restored, please call your electric company. If you have questions regarding the opening of the Terrebonne Levee and Conservation District flood gates, please visit their website at www.tlcd.org. For all emergencies, please dial 911. [source](#) As of July 15, 2019, a flash watch remains in effect until 6pm CDT [source](#) Entergy reports 5,471 customers without power [source](#) and as of July 14th, 13 of 91 cell towers in the parish were impacted [source](#)

Plaquemines Parish

Population: 23,367

Website <http://www.plaqueminesparish.com/>

Facebook <https://www.facebook.com/plaqueminesgovernment>

Twitter https://twitter.com/Plaquemines_Gov

Sign up for Emergency Alerts: <https://member.everbridge.net/index/453003085612475#/signup>

Summary: All official statements and information will come from Plaquemines Parish Government. This is to ensure that updated and accurate information is provided to the residents. Public safety remains the top concern. They are working to address both the flooding at Myrtle Grove and Pointe Celeste. Please contact the Plaquemines Parish Government Emergency Operations Center (EOC) directly at 504-934-6471 with complaints, questions or concerns. [source](#)

Washington Parish

Population 47,168

Website <http://www.washingtonparishalerts.org/>

Facebook <https://www.facebook.com/WPOHSEP>

Facebook <https://www.facebook.com/WashPSO/>

Twitter <https://twitter.com/wpohsep>

Sign up for Emergency Alerts http://www.wpsola.gov/alerts_signup.php

Summary: No impact.

Emergency Numbers

For emergencies call 911

For Info on texting 911 See below.

If you are in a situation where it is not safe to place a voice call to 911.

- If you are experiencing a medical emergency that renders you incapable of speaking or hearing.
- If you are unable to call 911 due to being in a location with sporadic cellular voice service.
- If you are unable to speak or hear due to injury or physical restraint.

Volunteers Reporting

Cat, Crystal, Alice, Nicole, Chris Brindisi, Lloyd,