



Commonwealth of Northern Marianas - Typhoon Soudelor Social Media Situation Report Glide Number: 2015-000102

Situation Report – (period covered: 7-9 Aug 2015)

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Situation Overview

Background:

Tropical Cyclone Soudelor formed in the northwest Pacific Ocean, northwest of Enewetak Atoll of the Marshall Islands, on 30 July . Over 30 July - 3 August, it moved northwest, crossing the Northern Mariana Islands, with its center passing over Saipan with Typhoon intensity, in the afternoon of 2 August (UTC). The typhoon knocked out electricity on the 77-square-mile island. About 50,000 people live on the commonwealth's populated islands, with most of them living on Saipan, which took the brunt of the storm. Saipan, Tinian, and Rota have the only ports and harbors, and are the only permanently populated islands.

On Aug 7, US President Obama declared a State of Disaster for CNMI following a request for assistance by acting Governor Torres.

New in this report for 9 Aug:

We have included some new sections: Special Needs Populations, Aid Organizations, Fuel, Government, Private Sector, and Schools. New information not included in the 8 Aug report are highlighted in burgundy.

Highlights:

- [Update #13](#) issued August 9th via Congressman Sablan reports that As of August 8, all 13,800 electric customers on the island of Saipan are without power. Damage assessments indicate that 48 percent of the Saipan power grid is inoperable due to the loss of power poles and downed lines. As of August 8, fourteen of nineteen known retail service stations were open for business on Saipan.
- 9 Aug: On Sunday, the CUC restored limited water pressure to a handful of villages Sunday, starting with Chalan Kanoa and moving on to Susupe, Oleai and San Jose. Utility officials also opened a fifth water station for residents to collect potable water. Water rationing continued with each family limited to 100 gallons per day. The water stations are open from noon to 7 p.m. ([source](#))

Urgent Needs

8 Aug

- Many animals were injured at the animal shelter when their housing sustained massive damage. They're looking for new homes and a family to love. Call or message Spencer Marchadesch at 670-783-4743 or Jason Hudy at 670-789-9464. ([Source](#))

7 Aug

- CNMI Salvation Army is “desperately trying to source bottled water and will begin distribution as soon as we can get it. ([Source](#))
- General need for baby wipes due to no showers/water access. via Representative at CNMI Legislature ([Source](#))

Special Needs Populations

7 Aug

- The Department of Public Health is informing families that have children enrolled in the Early Intervention Services, Shriners Program, and Newborn Hearing Screening Program, along with the H.O.M.E Visiting and WIC Program, that they will be mobilizing a van to visit families to provide some services and supplies. ([source](#))
- DPH’s Maternal and Child Health Bureau is locating families with children with special healthcare needs and will be visiting their homes today, Aug. 7, to provide assistance. ([source](#))

Aid Organizations

Red Cross

Aug. 7

- Mobilized a team of 41 people currently on the island to provide support with sheltering, feeding, logistics and damage assessments. Dozens of additional workers are either en route to the island or on standby to travel.
- Served more than 5,600 meals in government-operated shelters where nearly 600 people have sought refuge.
- Shipped more than 600 rice cookers to Saipan which are en route now.
- Received more than 2,000 calls and visits from people seeking help – that’s nearly 5 percent of the total population of Saipan.
- Created a relief plan to get financial assistance and critical relief supplies to thousands of people in the hardest hit areas. These supplies, currently being mobilized, include bags of rice, canned meat, hygiene products, flashlights, butane stoves, cleaning supplies and tarps. ([source](#))

Communications

7 Aug

- Via Salvation Army on Facebook “We will be serving hot meals every day until further notice. 12:00 p.m. - 4 p.m. We get very rare internet access and are asking everyone to share the schedule on Facebook and Twitter.

5 Aug

- IT&E - Telephone Service Provider/Long Distance - According to a statement the company issued yesterday, it said initial reports are that the recently repaired undersea fiber cable was unaffected by Typhoon Soudelor. However, a number of antennae sites on Saipan and Tinian are offline due to the loss of commercial power. Data, voice, and SMS services are functioning at a decreased capacity because of the inactive antennae sites. All phone line infrastructure is underground. Businesses, residents, and government agencies that use cordless phones can use them if they have backup power. If not, a corded phone, which does not require power, must be utilized in order to make and receive calls. ([source](#))
- The Emergency Operations Center, Saipan reports that Cell phone usage limited, multiple dead spots. First responder communications network, operating off of push-to-talk (PTT) ([Source](#))

Radio

- [#power99](#)
- [#kkmp](#) Live <http://www.streamingthe.net/KKMP-1440-AM-92.1-FM-Saipan/p/29249/live>
- Isla63-AM
- I94-FM

Pictures and Videos

Photos:

- 9 Aug, [photo of damage](#)
- 5 Aug, [before/after damage](#)
- 4 Aug, [damaged houses in Gualo Rai](#)
- 2 Aug, [photos of damage](#)
- 2 Aug, [photos of damage](#)

Videos:

- 7 Aug, [Video American Forces Network](#)
- 6 Aug, 14th Coast Guard District External Affairs (courtesy of storyful). [Aerial footage showing leaking fuel in Port of Saipan.](#)
- 5 Aug, [CNN IReport - video report.](#)
- 4 Aug, [Video Drone Footage](#)
- 3 Aug, [video from local citizen](#)

Twitter Accounts

- [@USNavy](#)
- [@FEMA](#)

- [@USMC](#)
- [@JLAngeline](#)
- [@GUChamber](#)

FaceBook Accounts

- [Humanity Road](#)
- [Jillian Angeline](#) (local anchor/reporter)
- [CNMI Relief Effort](#) - owner/operator of this facebook page is not listed
- [Guam Homeland Security](#) - the GHS team remains at the CNMI Emergency Operations Center to assist with Saipan recovery efforts from Typhoon Soudelor.
- [CNMI Salvation Army](#) - updating hours for their soup kitchen and water needs.
- [Saipan, CNMI Recovery Assistance](#) launched by members of Hawaii VOST
- [Joint Region Marianas](#) Joint Region Marianas, Public Affairs
- [Operation: Soudelor Recovery](#) is Administered by the CNMI Office of Public Information & Protocol
- [Saipan Cares for Animals](#) - updating animal shelter needs.
- [Ed Propst](#) - Representative in CNMI Legislature
- [Saipan Chamber of Commerce](#)
- [Saipan Young Professionals](#)

Hashtags

Twitter:

- #Soudelor
- #TyphoonSoudelor
- #Saipan
- #CNMI
- #HelpSaipan
- #SaipanChamber

Facebook:

- [#GHSOCD](#)
- [#CNMI](#)
- [#Saipanrecovery](#)
- [#EOC](#)

Traditional Media and Blogs

- [KUAM News](#)
- [Saipan Tribune:](#)
 - Aug 8: [Community Briefs](#)
- [Pacific Daily News](#)
- [Marianas Variety](#)

Fuel

- The lack of fuel is hampering local community relief efforts including transporting supplies and volunteers and fuel for equipment like chainsaws. Water companies having problems delivering water. ([Source](#))
- Both gas and water are rationed daily. Shell and Mobile have raised the cap to \$50 of gas per customer. ([source](#))

Power and Gas

- [Guam Power Authority](#) (not on social media)

Water

- 9 Aug: On Sunday, the CUC restored limited water pressure to a handful of villages Sunday, starting with Chalan Kanoa and moving on to Susupe, Oleai and San Jose. ([source](#))
- 9 Aug: Utility officials opened a fifth water station for residents to collect potable water. Water rationing continued with each family limited to 100 gallons per day. The water stations are open from noon to 7 p.m. ([source](#))
- 9 Aug: Facebook user Jillian Angeline reports that water is being provided at the American Memorial Park ([source](#)). There is a call for people to go and pick it up tonight. According to her Facebook posts remaining boxes with supplies are being shipped to shelters.
- [Commonwealth Utilities Corp](#) is opening five water filling stations to the public this weekend.
- The Commonwealth Utilities Corp is providing 100 gallons of water per household per day. Distribution sites listed on their website. ([Source](#))
- Star Water Tanker is delivering water - [delivery schedule](#) Via [Jillian Angeline](#).
- Star Water Saipan, a private business that is selling water, is limiting water to three 5-gallon bottles per family per day. ([Source](#))
- Water companies having problems delivering water. ([Source](#))

Transportation and Infrastructure

Ports:

- 6 Aug - Port of Saipan Daytime Restrictions ([Source](#))
- 5 Aug - Ports operational with a limited safety zone (Via [CNMI EOC](#))

Roads:

Bridges:

Maps and Situational Awareness Reports

- 6 Aug: FEMA-4235-DR, Northern Mariana Islands Declaration ([Link](#))
- 3 Aug: ECHO Map via Reliefweb ([Link](#))

Public Health and Medical

Public Health:

7 Aug

- CHCC Saipan-wide crisis response with Dept of Public Health and Community Guidance Centre. ([source](#))
- CHCC mobile clinic deployed. CGC assembled crisis response team for mental health outreach - priority visit to emergency shelters. List of mobile clinic services with location & dates ([source](#))
 - [Division of Public Health Services](#)

Hospitals and Clinics

- Commonwealth Health Center
Hospital Dr, Garapan, Saipan, Northern Mariana Islands
Phone: +1 670-234-8950
- Pacific Medical Center
PMC Building PO Box 501908 Gualo Rai MP- MP 96950-1 Saipan
Phone: +-669 670 233 8100
- [Dr. Jose T Villagomez Center for Dialysis](#)
Hours of Operation: Monday, Wednesday, Friday— 5:30am-9:00pm | Tuesday, Thursday, Saturday— 7:30am-5:00pm | Closed Sundays, Christmas Day, & New Years
Contact Person: Vanessa Tebia, RN Phone: 234-8950 ext. 3533/3534/3535

Government (new section)

- Mayor: David M. Apatang
- Acting Governor: Ralph Torres Facebook. Posts regularly. ([Source](#))
- Cabinet Members/Local Government Links/Office of Governor for CNMI Exec Directory
<http://gov.mp/executive-directory/>
- CNMI Bureau of Environmental and Coastal Quality- Updates on debris clean-up:
<http://www.deq.gov.mp/sec.asp?secID=18>

Private Sector Status (new section)

Restaurants

- Shirley's Coffee Shop:
 - Garapan – 6:30am – 1am (whole week)
 - Susupe is closed until further notice
- McDonald's
 - Garapan – 8am – 8pm
 - Middle Road – closed until Monday when it will also be 8am – 8pm
- J's Restaurant
 - Gualo Rai - 8am - 10pm daily

- Bowling - closed until further notice
- Zoom cafe is open.
- Java Joe's is open. ([source](#))

Laundromats

- XO Laundry
 - Gualo Rai, only letting people wash but not dry
- PA Laundry
 - Koblerville, washing and drying, but long wait
- Winners Laundry in Garapan across Garapan Elementary School, washing and drying
- Ever Clean
 - Dandan in front of Joeten Store or CUC - open only for drying from 8-12 and then 5-9pm ([source](#))

Hardware

- Ace Hardware at Joeten Susupe
 - Collapsible water containers (several still available), 10 liters (several still available) ([source](#))

Grocery and Supermarkets

- [Payless Supermarkets](#)
- American Grocery
- [Cost U Less](#)

Hotels

- [Hyatt Regency](#), 317 rooms posted update on [Facebook](#), Garapan, Saipan, NMI
Phone:+1 670-234-1234
- [Century Hotel](#), 33 Rooms last post on [Facebook](#) July 9 indicates unrelated comms problems prior to Typhoon and defers public to Corp office in Manila Kalachucha Ave Garapan Saipan NMI 670-233-1420
- [Ocean View Hotel](#) 90 Rooms, no social media presence Beach Road, Garapan Saipan 96950 NMI
- [Grandvrio Resort Saipan](#) 425 Rooms, no social media presence, Saipan PO Box 500338, Garapan 96950, NMI (Formerly Hafa Adai Beach Hotel)
- [Kanoa Resort](#) 224 Rooms Updates on [Facebook](#) limited water supply and gas for the generators. P. O. Box 500369, Saipan 96950 NMI Phone 670-234-6601
- [Fiesta Resort](#), 425 Rooms Updates on [Facebook](#), they are back online and open for business Garapan, 96950-1029, Mariana Islands
- [Micro Beach Hotel](#), 287 Rooms, no social media presence P.O. Box 501328 CK, 96950, 1(670)233-1388/78/68 [Website](#)
- [Himawari](#), 230 Rooms, Updates with photos on [Facebook](#) PMB 252, Box 10003, 96950 NMI
- [Summer Holiday Hotel](#), 26 rooms no social media presence. Alaihai Street, South Garapan Saipan 96950 [website](#)

- [Victoria Hotel](#) 27 rooms no social media presence. PMB 110 P.O. Box 10001; Micro Beach Road, Garapan Saipan 96950 NMI [Website](#)
- [Saipan Ocean View Hotel](#), 90 Rooms [Facebook](#) presence but not maintained since June 2015 Garapan Saipan 96950 NMI 1 670-234-8900
- [Aquarius Beach Tower](#), 63 Rooms Facebook presence but no update since Apr 2015 110 Beach Road Chalan Kanoa Saipan 96950 +1 670-235-6025
- [Hotel Sun Palace](#) 121 Rooms No social media presence Bwughos St. Susupe Vill. Saipan 96950 +1 670-234-6639
- [Hotel Galleria](#) unknown room count classified as “small hotel” No social media presence P.O. Box 500148 Alaihai Ave. Garapan Saipan 96950
- [Chalan Kanoa Beach Hotel](#) 174 Rooms No recent updates on [Facebook](#) P.O. Box 500356 Saipan 96950
- [Pacific Islands Club](#) 304 Rooms They have posted updates [Facebook](#) Rooms Saipan Beach Road Afetna Saipan 96950 NMI
- [Gold Beach Hotel](#), 50 Rooms No updates on [Facebook](#) since 2013 P. O. Box 2232, 96950, Mariana Islands
- [Mariana Resort and Spa](#) 124 Rooms No updates on [Facebook](#) Umang Street, Marpi, 96950, Mariana Islands
- [Capital Hotel](#) 26 Rooms Flooris Avenue Garapan, MP 96950, NMI 1 670-233-6888
- [Holiday Saipan Resort](#) - 14 Rooms PMB A17 Box 10001 Saipan 96950 NMI
- [Marianas Resort and Spa](#) - 124 Rooms PMB A17 BOX 10001, MP 96950
- [Heaven II](#) 14 Rooms no [Facebook](#) Updates PMB557 Box 10003, 96950-8903 NMI 1 670-322-0102
- [Saipan World Resort](#) 265 Rooms No updates on [Facebook](#) PO Box 5000066, 96950, NMI
- [Saipan Hanamitso](#) Spa 50 Rooms no social media presence Paseo de Marianas Street, Garapan, Garapan 96950

Schools and Higher Education (new section):

- 9 Aug: Opening day for private schools – some scheduled for last week – has been pushed back indefinitely. Bautista said public schools normally open in early September, and the commissioner on education and the administration haven’t decided if they’ll postpone those dates too([source](#))
- Mount Carmel School Updates from Facebook ([Source](#))
- Saipan International School Updates from Facebook ([Source](#))
- [Northern Marianas College](#) (website is offline as of 9 Aug, [Facebook page](#) not updated since 1 Aug)
- [Northern Marianas Trade Institute](#) (Link is Facebook page, not updated since June)

Other Notifications:

- [#SecurityTitle](#) is collecting water & emergency supplies for Saipan. Bring ur goods 2 their office in Tamuning on Monday 8-5
<https://twitter.com/GUChamber/status/630225449528864768>
- [Free WiFi at hospital for DOCOMO Pacific users](#)