



Hurricane Irma

Activation: (Hurricane Irma, Florida)

Situation Report 1 - (September 10, 2017)

Glide Number: TC-2017-000125-DOM

Prepared by: Humanity Road / Animals in Disaster

Situation Overview

This is a report of early indications of impacts from Hurricane Irma on some of the counties of Florida in the United States. It also includes useful information links. It is based on initial reports from social media and public domain sources. Humanity Road activated its disaster desk on Tuesday, September 5th in advance of initial landfall of Irma in the Caribbean.

Hurricane Irma, one of the strongest storms ever recorded in the Atlantic, hit the eastern Caribbean on September 5, 2017 as a Category 5 hurricane with winds of up to 185 miles an hour. Irma first made landfall in Barbuda and then created devastation throughout the Caribbean. It made landfall on Cudjoe Key, Florida after 9:00am EDT on September 10. [source](#)

Twitter handles

[@Humanityroad](#)

[@Disasteranimals](#)

[@jAIDdog](#)

[@DAFNReady](#)

Facebook pages

[Humanity Road](#)

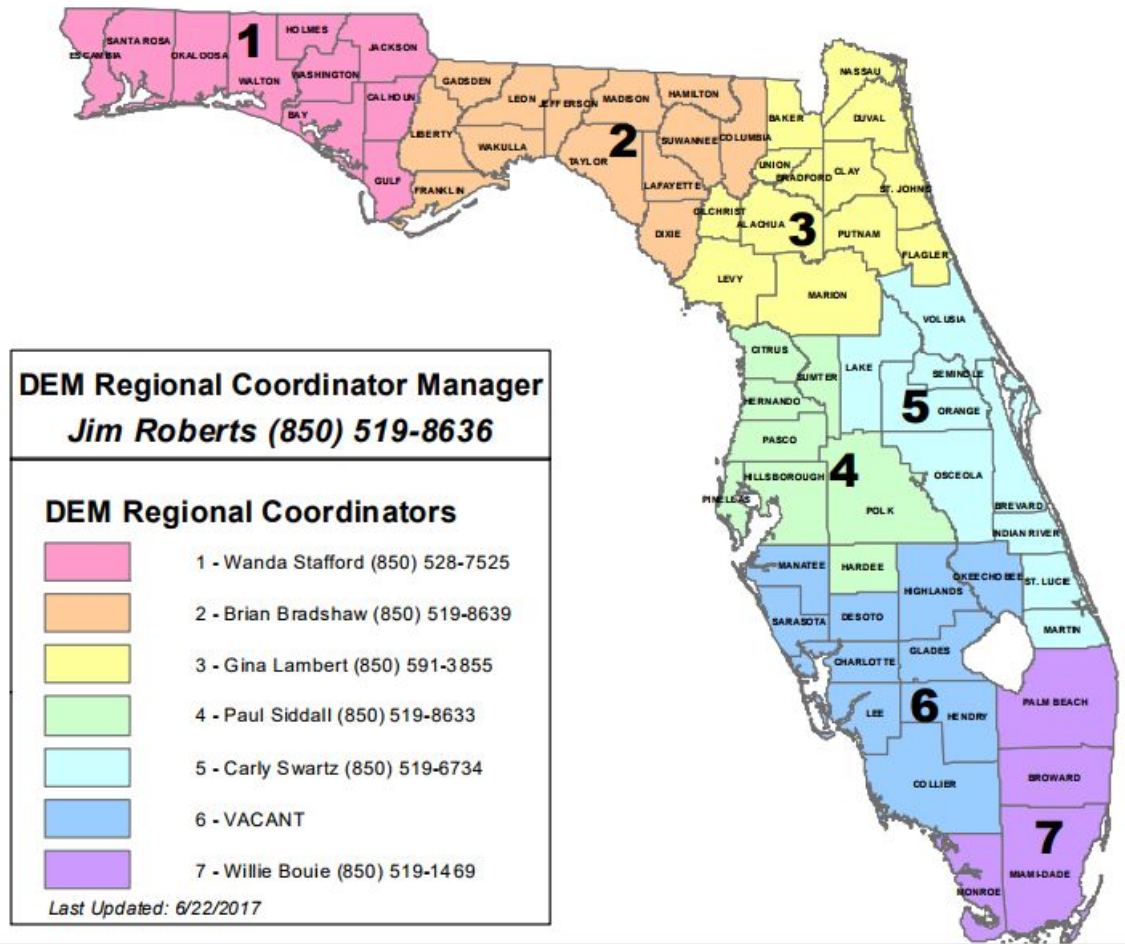
[Animals in Disaster](#)

About Humanity Road: Founded in 2010 as a 501(c)3 non-profit corporation, [Humanity Road](#) is a leader in the field of online disaster response. Through skilled and self-directed work teams, Humanity Road and its network of global volunteers aim to provide the public and disaster responders worldwide with timely and accurate aid information. Providing such information helps individuals survive, sustain, and reunite with loved ones. For more information, please visit www.humanityroad.org.

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Volunteers Reporting



Significant Updates (most recent first)

Sep 10:

- At 4:00 pm EDT, Hurricane Irma was located 10 miles southeast of Naples, Florida with maximum sustained winds of 130 mph (Category 4). [source](#)
- Irma made landfall on Cudjoe Key, Florida after 9:00 am EDT on Sep 10. [source](#)
- The US Coast Guard has pre-staged helicopters, boats, and people in AL, SC, & GA. [source](#)

Sep 9:

- Governor McMaster of South Carolina signed a memorandum of understanding with Florida Governor Rick Scott, allowing SC to provide assistance via emergency personnel as needed. There are troops on stand-by, along with National Guardsmen and local law enforcement officers. [source](#)

- Air Force Pararescuemen from Alaska have landed at the Coast Guard Air Station Miami in preparation for Hurricane Irma response. [source](#)

Sep 8:

- Around 44,457 individuals have been evacuated from the barrier islands in South Carolina, with 42,000 of the evacuees coming from Hilton Head Island. Governor McMaster officially ordered the evacuation on Friday, Sep 8. [source](#)

Emergency Phone Numbers and Help Lines

Emergencies and Rescue

- Life threatening emergencies - #911
- Mariners in need of emergency assistance in South Florida please contact #305-953-4617

Help Lines (non life threatening)

- Text FLPREPARES to 888777 to receive text alerts from FDEM [source](#)
- Information, shelters, assistance: call 211 or use [website](#) or Text using your zipcode to 898211 or chat [online](#)
- Florida information line: 1-800-342-3557. [source](#)
- Monroe County Emergency Hotline: 1-800-955-5504. [source](#)
- Florida Emergency Management Contacts by county [Contact List](#)

Reunification Sites and Numbers

- Red Cross Safe and Well: [website](#)
- Red Cross Hurricane App (helps you tell others you are safe): [download app](#)

Situation Reports and Maps

Situation Reports

- Healthcare Ready situation reports and health resources. [source](#)
- Rx Open (find open pharmacies): [source](#)
- More than 150 Florida State Parks now closed. A full list of closures can be found at: [source](#)

Maps

- FL Department of Emergency Management Regions with Counties. [source](#)
- Google Crisis Map. [source](#)
- Ventusky weather map (wind speeds, wave heights). [source](#)

National and Statewide Accounts

- Live Twitter updates: @FLSert or @FLGovScott [source](#)
- FEMA: [website](#), [@FEMA](#), [facebook](#)
- FEMA Mobile App: [website](#)
- FEMA Rumor Control Page: [website](#)

- NOAA NWS National Hurricane Center: [website](#), [@NWSNHC](#), [facebook](#)
- US Coast Guard: [website](#), [@USCG](#), [facebook](#)
- US National Guard: [website](#), [@nationalguard](#), [facebook](#)
- Florida Division of Emergency Management: [FloridaDisaster.org](#), [@FLSERT](#), [facebook](#)
- Florida County Emergency Management Contacts: [website](#)
- Florida Department of Health: [website](#), [@HealthyFLa](#), [facebook](#)
- Florida Department of Transportation: [website](#), [@MyFDOT](#), [facebook](#)
- Heart of Florida United Hurricane Irma Resources [blog](#)

Shelters and Evacuation Centers

- Visit <http://www.floridadisaster.org> for information on shelters, road closures, and evacuation routes. [source](#)
- FEMA Mobile App with shelter locator: [download app](#)
- List of open shelters in Florida. [source](#)
- Google Crisis Map with shelters. [source](#)
- Red Cross Shelter Locator: [source](#)
- List of open shelters in South Carolina [source](#)

Communications Sector

Situation Updates:

Sep 10:

- Charter Communications opened all of their Spectrum WiFi hotspots across Florida [source](#)

Sep 9:

- Xfinity [#WiFi](#) hotspots in FL are open to all for free thru 9/15. See <http://comca.st/2xPAyDk> for locations. [source](#)
- One radio station, six television stations in Puerto Rico and US Virgin Islands are reported off the air. While “reports that large percentages of consumers are without either cable services or wireline service”, companies are working to restore service. [source](#)

Useful Links:

- FDEM Media Line is 850-921-0217 [source](#)
- List of telephone companies in the US. [source](#)
- Internet providers in Florida. [source](#)
- List of radio stations in Florida. [source](#)
- List of television stations in Florida. [source](#)

Peer-to-Peer Offline (Mesh Network) Phone Apps

- FireChat, works up to 210 feet (70 meters) without cell service or wifi, access through combination of wifi (does not need internet) and bluetooth creating local communication networks called a mesh, iOS and Android capability, [Download app How-to](#)

- Serval (Mesh) Project, works without cell service or wifi, access through combination of wifi (does not need internet) and bluetooth creating local communication networks (or meshes), can use existing phone number, Android only, [Download app About](#)
- Mesh network information, [source source](#)
- Debunking Zello, must have either cell service or wifi access, similar to WhatsApp, has channels (much like a talking twitter feed), [source](#)

Amateur Radio

- Amateur radio operators are monitoring the progress of Irma, and supporting south Florida Stations with information from the National Weather Service offices in Key West and Miami. [Source Source Source](#)
- FEMA SHARES stations may be monitoring 5330.5 USB for calls. [source](#)

Health / Medical Sector

Situation Updates:

- Sep 9: Manatee County shelters are in need of volunteer medical professionals. Please call 800-354-3571 if you can help. [source](#)

Useful Links:

- List of hospitals in Florida. [source](#)
- Hospital Directory, Florida Hospital Association. [source](#)
- Emergency and Urgent Care Finder, Florida Health Finder. [source](#)

Special Needs / Vulnerable Populations

Useful Links:

- Special needs information by county: [website](#)
- Statewide Special Needs Registry: [website](#)
- Florida Department of Elder Affairs: [website](#), Elder helpline: 1-800-963-5337.
- Agency for Persons with Disabilities: [website](#), [@floridaapd](#), [facebook](#)
- Florida Developmental Disabilities Resources: [website](#)
- List of organizations providing support for persons with disabilities: [website](#)
- Autism Resources in Florida: [website](#)

Airports

Situation Updates:

Sep 10:

- Closed airports [source](#):
 - Albert Whitted Airport
 - Dade-Collier Training and Transition Airport
 - Downtown Fort Lauderdale Heliport
 - Everglades Airpark

- Fort Lauderdale/Hollywood International Airport
- Immokalee Regional Airport
- Marco Island Airport
- Miami Executive Airport
- Miami Homestead General Aviation Airport
- Miami Seaplane Base
- Naples Municipal Airport
- North Perry Airport
- Okeechobee County Airport
- Opa-Locka Executive Airport
- St George Island Airport
- St Pete-Clearwater International Airport
- Tallahassee Commercial Airport
- Tavares Seaplane Base
- Florida Keys Marathon International Airport

Useful Links:

- List of airports in Florida. [source](#)
- Map of airports in Florida. [source](#)

Ports

Situation Updates:

Sep 10:

- Port Status [source](#) :
 - Key West: Port closed
 - Miami: Port closed
 - Port Everglades: Port closed
 - Palm Beach: Port closed
 - Manatee: Port closed
 - St. Petersburg: Port closed
 - Canaveral: Port closed, two oil tankers waiting offshore to discharge oil once USCG reopens port
 - Jacksonville: Open with restrictions
 - Fernandina: Open with restrictions
 - Tampa: Port closed
 - Panama City: Open with restrictions
 - Pensacola: Open with restrictions

Sep 9:

- US Coast Guard closed Tampa, St. Petersburg, Manatee Ports [source](#)
- US Coast Guard sets Port Condition Zulu and closes Port Canaveral [source](#)
- US Coast Guard sets Port Condition Zulu, closes the Ports of Jacksonville and Fernandina [source](#)

Useful Links:

- [Port Canaveral](#)
- [Port Everglades](#) [@PortEverglades](#)

- [Port of Fernandina](#)
- [Port of Fort Pierce](#)
- [JAXPORT](#)
- [Port of Key West](#)
- [Port Manatee](#)
- [Port Miami](#)
- [Port of Palm Beach](#)
- [Port Panama City](#)
- [Port of Pensacola](#)
- [Port of Port St. Joe](#)
- [Port St. Pete](#)
- [Port Tampa Bay](#)

Roads

Situation Updates:

Sep 10:

- Governor Scott directed the Florida Department of Transportation (FDOT) to suspend tolls across the entire State of Florida in preparation for Hurricane Irma. Tolls will be suspended for the duration of the storm's impacts to Florida. [source](#)

Useful Links:

- Florida 511 (Real Time Road Conditions and Evacuation Routes): [app](#), [website](#), [facebook](#)
- Google Crisis live map, Traffic and Transit layer, [website](#)
- Statewide @FL511_STATE
- Panhandle @FL511_PANHANDL
- NE Region @FL511_NORTHEAST
- Central @FL511_CENTRAL
- Tampa Bay @FL511_TAMPABAY
- SW Region @FL511_SOUTHWEST
- SE Region @FL511_SOUTHEAST
- Traffic Twitter updates by road:
- Interstate 4 @FL_511_I4
- Interstate 10 @FL511_I10
- Interstate 75 @FL511_I75
- Interstate 95 @FL511_I95
- 95 Express @FL511_95EXPRESS
- Turnpike Mainland @FL511_TURNPIKE

Railways

Useful Links:

- List of Florida railroads. [source](#)
- Florida East Coast Railway: [website](#)

Power and Fuel

Situation Updates:

Sep 10:

- FDOT is coordinating with utility companies to stage and fuel crews at the FDOT's Weigh Stations in Punta Gorda and Martin County. [source](#)

- All fuel ports in Florida are now closed for safety. [source](#)

Useful Links:

- Gas Buddy (gasoline availability tracker): [source](#)
- Report Gas price gouging call (803) 737-3953 [source](#)
- Power tracker [here](#)

Florida Electric Utilities

- Duke Energy [website](#) [outage map](#)
- Florida Power and Light [website](#) [outage map](#) [@insidefpl](#) [Facebook](#)
- Florida Public Utilities Company [website](#)
- Gulf Power Company [website](#) [outage map](#)
- Tampa Electric Company(TECO) [website](#) [outage map](#)

Water Systems

Useful Links:

- Water utilities in Florida (map): [source](#)

Animals in Disaster

Situation Updates:

- Emergency shelters are required to accommodate pets and service animals belonging to people who have evacuated. [source](#)

Useful Links:

- City of Jacksonville information about animals and shelters. [source](#)
- Directory of Veterinarians in Florida. [source](#)
- Animal hospitals in Florida (map). [source](#)

Hashtags and Twitter Lists

Event Hashtags: #Irma #HurricaneIrma #HuracanIrma

Twitter Lists:

- Twitter.com Emergency Management [twitter list](#)
- Humanity Road Florida [twitter list](#)

Situation Updates for Florida by Counties Impacted (south to north)

FL Department of Emergency Management Regions with Counties. [Map](#)

REGION 7 (Southeast FL and FL Keys)

Broward County

Situation Updates:

- Sep.10: Broward County shelters will not be accepting new occupants during curfew. [source](#)
- Sep. 10: Please do not go outside to assess damage to your home until after the storm has completely passed and an “all clear” has been given. However, once the storm is over, residents can provide a valuable community service by participating in our [Home Damage Assessment Program](#). [source](#)
- Sep 9: Downed power lines and transformers in Pompano Beach, FL. Stay indoors! [source](#)
- Sep 9: With winds topping 45 MPH, a decision was made to begin pulling deputies off the road. They will be deployed again when conditions permit. [source](#)
- Sep 9: Please share NO ONE is being turned away at ANY shelters. This includes pets without papers/tags or people without ID. Seek shelter! [source](#)
- Sep 9: 1st band from Hurricane Irma just came through Fort Lauderdale, lots of downed power lines, curfew effective since 4pm. [source](#)

Useful Links:

- Emergency management [web](#), [FB](#), [@ReadyBroward](#)
- Important numbers to know [source](#):
 - Broward County Emergency Hotline – 311 or 954-831-4000
 - Broward County Special Needs Shelter Information – 311
 - FPL to Report Power Outages and Downed Power lines – 1-800-468-8243
 - State of Florida Emergency Information – 1-800-342-3557
- Broward County EOC Weather Cam [source](#)

Miami-Dade County

Situation Updates:

- Sep. 10: 3 p.m.: Miami-Dade Mayor Carlos Gimenez on Sunday announced a 7 p.m.-to- 7 a.m. curfew, ordering everyone off the streets in a county where 75 percent of the buildings lack electricity in the wake of Hurricane Irma [source](#) and [source](#)
- Sep 10: Brickell Miami reported under water [source](#) (more twitter accounts reporting as well).
- Sep 10: @MiamiDadeCounty water is safe to drink. If significant water pressure is lost during or after Hurricane Irma, boil water prior to drinking. [source](#)
- A mandatory evacuation order is in effect for all mobile homes, barrier islands, all of Zone A, Zone B, and portions of Zone C [source](#)
- Flight activity has stopped at Miami International Airport. There are no scheduled flights for Sunday, Sept. 10 [source](#)
 - The airport is not a designated shelter. The MIA garages are at capacity.
- Hospitals emergency [source](#)
 - Jackson Health System will be in a state of emergency beginning on Saturday, Sept. 9, at 7 a.m. - current impacted operations are as follow:

- Emergency rooms are always open
- All patient appointments at Ambulatory Care Centers (ACC) East, ACC West, and all primary care centers have been cancelled.
- The ACC West pharmacy is closed.
- UHealth Jackson Urgent Care Centers is closed
- All other Jackson facilities are operating normally today
- Jackson Medical Group (JMG) offices are closed.
- Please note that during the Jackson emergency period, parking garages at the Jackson Memorial Medical Center may only be used by patients, their visitors, members of the During Team and other employees who have been directed to shelter at Jackson. To ensure sufficient parking, all other cars may be towed when the Jackson emergency period begins.

Useful Links:

- Miami-Dade Emergency Mgt. [website](#), [website2](#), [facebook](#), [@MiamiDadeEM](#)
- Twitter Accounts to follow in Miami Dade [@MiamiDadeCounty](#) [@MiamiDadePD](#) [@MiamiDadeFire](#) & [@MiamiDadeEM](#)

Monroe County

Situation Updates:

- Sep.10: Tavernier - Snake Creek Bridge is OK according to Islamorada Fire Chief Terry Abel. [source](#)
- Sep 10: Key West - at 2.35 pm water level is 2.5 above the normal. Surge to 5-6 still possible in the afternoon. [source](#)
- Sep 10: Estimated 10 feet storm surge from this morning at Cudjoe Key where Irma made Landfall. [source](#)
- Sep.10 : Monroe County is closed until further notice. Evacuated residents do not return until further notice. More info to come. [source](#)
- Sep 10: Man killed losing control of his truck in an attempt carry a generator [source](#)
- No power in Key West, Duval Street flooded [source](#)
- Monroe County Emergency Management Hotline is down during the hurricane. [source](#)
- Monroe County Opening Four Refuges of Last Resort at 7 a.m. Saturday (as of Sept.8) [source](#)
 - The refuges of last resort are:
 - Coral Shores HS; 89951 Overseas Hwy; Plantation Key FL 33036 (MM89.9 ocean side)
 - Marathon HS; 350 Sombrero Road; Marathon, FL 33050 (MM 50 ocean side)
 - Sugarloaf School; 225 Crane Blvd.; Sugarloaf Key, FL (MM 19 gulf side)
 - Key West HS; 2100 Flagler Ave.; Key West, FL 33040 (MM 2)
- Sep 8: All Hospitals in Monroe County closing by 7 a.m. Friday for Hurricane Irma [source](#)- The hospital closings:
 - Fishermen's Hospital in Marathon is closing at 7 a.m. Thursday.
 - Mariners Hospital in Tavernier is closing at 7 p.m. Thursday
 - Lower Keys Medical Center in Key West is closing on 7 a.m. Friday
 - The hospitals will not reopen until the storm passes and personnel who have evacuated can return to work.

Useful Links:

- Monroe County Emergency hotline: 1-800-955-5504. [source](#)
- Twitter Accounts to follow in Monroe County: [@mcsonews](#) [@KWPOLICE](#) [@City_of_KeyWest](#) [@NWSKeyWest](#) follow updates on facebook [MonroeCountyFLBOCC/](#)
- Monroe County Emergency Management [website](#), [facebook](#), [@monroecounty](#)
- Alert [Sign UP](#)

Palm Beach County

Situation Updates:

- Sep.10: If you would like to volunteer to help with [#PBCIrma](#) recovery efforts please register online with United Way PBC: <http://ow.ly/o4pq30f2MMg>. [source](#)
- Sep 9: First responders here in Boynton Beach now pulled off the streets. Large trees, power lines down. [source](#)
- Sep 9: Curfew across Palm Beach Co. begins at 3pm. Officials telling residents to be in their shelter for the duration of the storm by then. [source](#)

Useful Links:

- Palm Beach Emergency management [website](#), [facebook](#), [@PBCDEM](#)
- ALERT [sign up](#)
- [Shelters](#)

REGION 6 (Southwest FL)

Charlotte County

Situation Updates:

- Sep 9: Charlotte County shelters are currently at capacity. We are working with our neighbors in Sarasota County/North Port to provide additional shelters. [source](#)

Useful Links:

- Charlotte County Emergency management [website](#), [facebook](#), [@CCOEM](#), [e-mail](#)
- Emergency instruction for pets. [source](#)

Collier County

Situation Updates:

- Collier County declared a civil emergency on Sep 10, 6 a.m [source](#)
- [FORM](#) for Initial Damage Reporting Only

Useful Links:

- Twitter Accounts to follow [@CollierSheriff](#) [@MarcolIslandPD](#) [@MarcolIslandFire](#) [@NaplesChief](#) [@CollierEM](#) [@CollierPIO](#)
- Collier County Emergency management [website](#), [facebook](#), [@CollierEM](#)

Desoto County

Situation Updates:

- Sep 10: Curfew (9 PM to 6 AM local time) in effect for county, [source](#)
- Sep 10: Official County curfew and shelter status information [source](#)
- Sep 9: Mandatory evacuation in mobile home parks, RV parks, and low-lying areas prone to flooding, [source](#)
- Sep 8: Shelters opened, [source](#)

Useful Links:

- Desoto County Emergency management [website](#), [facebook](#), [e-mail](#)
- [Evacuation Routes](#)
- List of shelters in Desoto County. [source](#)
- Flood levels. [source](#)

Glades County

Situation Updates:

Useful Links:

- Glades County Emergency management [web](#), [FB](#), [@GladesCountyEM](#), e-mail
- E-mail advisor list where anyone can be added to get actual information - sign up [here](#)
- Glades County's All Hazards Guide. [source](#)

Hendry County

Situation Updates:

- Residents with questions and concerns regarding Hurricane Irma are asked to call 2-1-1
- Sep 9: LAST RESORT shelter in [Clewiston](#)
- Sep 9: All EMS for Hendry County has been officially shut down. [source](#)
 - Operations will resume once winds are below 35 mph.
 - Fire, Clewiston Police and Sheriff are still operating as of now. Updates to follow.

Useful Links:

- Hendry County Emergency Management [website](#), [facebook](#), [@HendryCountyEM](#), [e-mail](#)

Lee County

Situation Updates:

Sep 10:

- Lee County Emergency Management updates: <https://www.leegov.com/publicsafety/emergencymanagement>
- Call United Way's 211 for vital storm information; 211 can also be reached at 239-433-3900 [source](#)
- All Lee County parks, pools, boat ramps and recreational facilities are closed until further notice. After the storm, the county will reassess as public safety decisions are made. [source](#)
- Shelter updates [here](#) :
 - These shelters currently have space [source](#):
 - Harns Marsh Elementary School, 1800 Unice Ave N, Lehigh Acres
 - Mirror Lakes Elementary School, 525 Charwood Ave. South, Lehigh Acres
 - Veterans Park Recreation Center, 49 Homestead Road, Lehigh Acres

Useful Links:

- Lee County EOC: [@LeeEOC](#)
- Lee County Emergency management: [website](#), [facebook](#), [@lccemfl](#), [@leeeoc](#), [Youtube](#)
- LeeAlert mobile phone app for [Apple](#) or [Android](#). Emergency alerts: sign up for [CodeRED](#).
- [Healthcare Facilities & Agency Information](#) (Ambulatory Surgery Centers and Adult Day Care Centers emergency plans/requirements, Assisted Living Facilities, Nursing Homes, Hospitals, Intermediate Care Facilities, etc. emergency plans/requirements, Home Health, Nurse Registry, Dialysis Centers, and Home Medical Equipment requirements)
- [Hurricane Irma Debris Guidelines](#)

Manatee County

Situation Updates:

Sep 10:

- A 24 hour curfew is being enacted for Manatee County beginning at 3pm Sunday afternoon (9/10). [source](#)
- Lakewood Ranch High is designated as Shelter of LAST RESORT. If your local shelter is full, LWR will be available by 9 a.m. [source](#)
- Manatee and Tampa Bay residents should expect deterioration as storm approaches to complete outage of cellular service [source](#)

Sep 9:

- Manatee County shelters are in need of volunteer medical professionals. Pls call 800-354-3571 if you can help. [source](#)

Useful Links:

- Emergency management [website](#), [facebook](#), [@MCGPublicSafety](#)

Sarasota County

Situation Updates:

Sept 10:

- Sarasota Emergency Services contact center is answering questions call 941-861-5000. [source](#)
- No curfew currently in place [source](#)
- Shelter info [source](#)
- Mandatory Evacuation [source](#):
 - Residents in Zone A, on barrier islands (Longboat, Lido, Siesta, Casey and Manasota keys and the Island of Venice) and in mobile homes
 - Voluntary Evacuation:
 - Residents in Zone B.
- Do not call 9-1-1 for hurricane information [source](#)

Useful Links:

- Emergency management [web](#), [FB](#), [@scgoveoc](#)
- If you have any questions, call the Sarasota County Contact Center at 941-861-5000 [source](#)
- Evacuation information, call 861-5000. [source](#)
- TTY-Deaf Communications, call 941-861-1833. [source](#)
- Special Needs Registry, call 861-5000. [source](#)
- NOAA Weather Radio frequency 162.40 Mhz [source](#)

Volunteers Reporting

Alberto, Alice, Aline, Allyson, Cat, Cindy, Katerina, Katie, Phillip, Sandy, Najeeb
