



Hurricane Michael

Activation: (Hurricane Michael, Florida)

Situation Report 1 - (October 10, 2018)

Prepared by: Humanity Road / Animals in Disaster

Situation Overview

This Situation Report No. 1 is based on early indications in social media following landfall for Hurricane Michael on some of the counties of Florida in the United States. It also includes useful information links. It is based on initial reports from social media and public domain sources. Humanity Road activated its disaster desk on Tuesday, October 9, 2018 in advance of landfall to amplify official guidance.

The storm made landfall on October 10 as a Category 4 hurricane near Mexico Beach, Fla., just before 1 p.m. local time. By 4 p.m., the storm was 30 miles west of Bainbridge, Ga., and had been downgraded to a Category 3, with maximum winds of 125 m.p.h. The governors of Alabama, Florida, Georgia, North Carolina and South Carolina have all declared emergencies for at least parts of their states, encompassing tens of millions of residents. [source](#)

Twitter handles

[@Humanityroad](#)

[@Disasteranimals](#)

[@jAIDdog](#)

[@DAFNReady](#)

Facebook pages

[Humanity Road](#)

[Animals in Disaster](#)

About Humanity Road: Founded in 2010 as a 501(c)3 non-profit corporation, [Humanity Road](#) is a leader in the field of online disaster response. Through skilled and self-directed work teams, Humanity Road and its network of global volunteers aim to provide the public and disaster responders worldwide with timely and accurate aid information. Providing such information helps

individuals survive, sustain, and reunite with loved ones. For more information, please visit www.humanityroad.org.

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Significant Updates (most recent first)

Oct 10

- Bay County, FL
 - Mexico Beach, FL 1:54pm: Hurricane makes landfall near Mexico Beach, FL [source](#)
 - Bay County Emergency Services: Due to current weather conditions emergency services are now unable to respond to calls. First responders are ready and willing to help as soon as weather and road conditions permit. [source](#)
- Facebook has activated it's Safety Check in [source](#)
- Facebook Disaster Maps [Humanity Road Special Facebook Mapping Report](#)
- Search and Rescue
 - Via Governor Scott: As soon as Michael passes, we have a massive wave of response and support coming down and around the Panhandle, including more than 1,000 search and rescue personnel and 3,500 @FLGuard troops. [source](#)
 - Louisiana state Fire Marshal Butch Browning released a crew of 90 members of the type 2 Urban Search and Rescue (USAR) team with light search and rescue equipment to help once the Category 4 storm makes landfall. "The equipment will allow them to open doors, breach walls and handle minor collapses," he said. [source](#)
 - Via Governor Bryant : The MS Office of Homeland Security has sent two search & rescue teams to FL to assist with potential emergency efforts w/ Hurricane Michael. In total, 42 personnel to serve as two swift-water rescue teams. The photos are from their training sessions to prepare for such events. [source](#)
 - Via Kissimmee Fire Department - reports that AST-501 has been given assignment. They will be leaving at midnight for Panama City and will be attached with USAR Task Force 1, 2 & 6 [source](#)
- Health and Hospital
 - Pensacola - Naval Hospital Pensacola and all Branch Clinics with the exception of Naval Branch Health Clinic Panama City will return to normal operations on Thursday, Oct. 11. Please be safe while traveling and reschedule any appointment if needed [source](#)
 - Apalachicola - Due to hurricane michael, Weems Medical Center east and west will be closed tuesday, october 9, 2018 and wednesday, october 10, 2018. the clinics will reopen as soon possible, but closures will be determined on a day to day basis. [source](#)
 - Panama City - Bay Medical Center Panama City Bay County, Patients and staff are safe. We are currently assessing damage to our hospital. There is significant debris

surrounding our hospital. Our hospital is currently running off of generators and we have enough fuel to power our hospital for several days. [Source](#)

- Tallahassee - Capital Regional Medical Center Leon County, The hospital will have “Limited Access” starting 9am Wednesday morning, October 10th. The front entrance to the hospital will be locked due to storm winds and rain. The Emergency Department entrance will be the only access to the hospital. [Source](#)
- Monticello - Physician Partners - Monticello - Tallahassee Memorial - Jefferson County. We've been diligently caring for our patients and community. Our emergency centers and urgent care centers will remain open until further notice. [Source](#)
- Food and Water
 - We are prepared to deploy 1 million gallons of water, 1.5 million Meals Ready-to-Eat and 400,000 pounds of ice to help our families being impacted by the storm. [source](#)
- Power and Fuel
 - 3:37pm Nearly 200,000 people are without power in the area, according to information gathered from outage maps from multiple power companies. [source](#)
 - 10:52am in Florida percent gas stations without gas [source](#)
 - Mobile-Pensacola (FortWalton) 34.87%
 - Panama City 33.20%
 - Tallahassee-Thomasville 21.99%

Oct 9

- Communications
 - FCC: The Federal Communications Commission (FCC) is available to address emergency communications needs 24 hours a day, including throughout the weekend, especially relating to the effects of Hurricane Michael. The FCC reminds emergency communications providers, including broadcasters, cable service providers, wireless and wireline service providers, satellite service providers, emergency response managers, first responders, and others needing assistance to initiate, resume, or maintain communications operations to contact the FCC Operations Center for assistance at 202-418-1122 or by e-mail at FCCOperationCenter@fcc.gov [source](#)
 - FCC: FCC has requested that communications providers report network outage information. Reports are requested beginning at 10:00 a.m. on October 10, 2018, and every day after that by 10:00 a.m. until DIRS is deactivated. [source](#)
 - Comcast: More than 8,000 Xfinity hotspots are being opened throughout the Panhandle, including in Tallahassee, Panama City, Dothan and the surrounding areas. [source](#)

Locations of Interest:

- Bay County
 - Bayou George, Callaway, Cedar Grove, Cedar Grove, Fountain, Laguna Beach, Lower Grand Lagoon, Lynn Haven, Mexico Beach, Millville, Panama City, Panama City Beach, Parker, Pretty Bayou, Sand Hills (Florida), Santa Monica, Southport, Springfield, Sunnyside, Tyndall AFB, Upper Grand Lagoon, Vicksburg, Youngstown,
- Leon County
 - Baum, Black Creek, Bloxham[27], Bradfordville, Capitola, Centerville, Chaires, Chaires Crossroads, Felkel, Fort Braden, Gardner, Iamonia, Ivan, Lafayette, Lutterloh, Meridian, Micosukee, Ochlockonee, Rose, Wadesboro, Tallahassee, Woodville,
- Jefferson County
 - Aucilla, Lamont, Lloyd, Wacissa, Waukeenah, Alma, Ashville, Capps, Casa Blanco, Cody, Dills, Drifton, Fanlew, Festus, Fincher, Jarrott, Limestone, Lois, Montivilla, Nash, Thomas City, Monticello,
- Taylor County
 - Athena, Bucell Junction, Clara, Dekle Beach, Eridu, Fenholloway, Fish Creek, Foley, Hampton Springs, Iddo, Keaton Beach, Lake Bird, Pinland, Salem, Shady Grove, Tennille, Perry, Steinhatchee,
- Franklin County
 - Apalachicola, Carrabelle, Eastpoint, St. George Island, Alligator Point, Bald Point, Lanark Village, St. Teresa,
- Wakulla County
 - Arran, Buckhorn, Curtis Mills, Hyde Park, Ivan, Medart, Port Leon, Newport, Sanborn, Shadeville, Shell Point, Smith Creek, Spring Creek, Wakulla, Wakulla Beach, Sopchoppy, St. Marks, Crawfordville, Panacea, Dixie County, Clara , Eugene, Hines, Jena, Jonesboro, Old Town, Shamrock, Shired Island, Suwannee, Yellow Jacket, Cross City, Horseshoe Beach,

Emergency Phone Numbers and Help Lines

Emergencies and Rescue

- Life threatening emergencies dial 911
- Mariners in need of emergency assistance in South Florida please contact #305-953-4617

Help Lines (non life threatening)

- Information, shelters, assistance:
 - call 211 or
 - Visit website <http://www.211.org/> or
 - Text zipcode to 898211 or
 - chat online <http://www.hfuw.org/2-1-1-information-assistance-helpline/>

Reunification Sites and Numbers

- Red Cross Safe and Well: <https://safeandwell.communityos.org/cms/index.php>
- Red Cross Hurricane App (helps you tell others you are safe) download app: <http://www.redcross.org/get-help/how-to-prepare-for-emergencies/mobile-apps>

Situation Reports and Maps

Situation Reports

- Healthcare Ready situation reports <https://www.healthcareready.org/michael>
- Find Open Pharmacies Rx Open <https://www.healthcareready.org/rxopen>

Maps

- Facebook Disaster Maps [Humanity Road Special Facebook Mapping Report](#)
- NAPSG Resources <https://www.napsgfoundation.org/2018-hurricane-resources/>
- NAPSG Story Map <https://www.arcgis.com/apps/MapSeries>
- Gulf Power Outage Map <https://outagemap.gulfpower.com/external/default.html>
- Florida Disaster Maps <https://floridadisaster.maps.arcgis.com/home/index.html>
- Florida 511 Maps <https://fl511.com/>
- Google Crisis Map Hurricane Michael <https://google.org/crisismap/2018-michael>
- Windy.TV Map <https://www.windy.com/?30.212,-84.617,7>

National and Statewide Accounts

National Links

FEMA

- Website <https://www.fema.gov/>
- Twitter <https://twitter.com/fema>
- Facebook <https://www.facebook.com/FEMA/>

FEMA Region 4

- Website <https://www.fema.gov/region-iv-al-fl-ga-ky-ms-nc-sc-tn>
- Twitter <https://twitter.com/femaregion4>

NOAA NWS National Hurricane Center

- Website <http://www.nhc.noaa.gov/>
- Twitter <https://twitter.com/NWSNHC>
- Facebook <https://www.facebook.com/NWSNHC/>

National Weather Service (NWS)

- Website <https://www.weather.gov/>

- Twitter <https://twitter.com/nws>
- Facebook <https://www.facebook.com/nws>

US Coast Guard

- Website <https://www.uscg.mil/>
- Twitter <https://twitter.com/USCG>
- Facebook <https://www.facebook.com/UScoastguard/>

US National Guard

- Website <https://www.nationalguard.com/>
- Twitter <https://twitter.com/nationalguard>
- Facebook <https://www.facebook.com/nationalguard/>

Department of Health and Human Services (HHS)

- Website <https://www.hhs.gov/>
- Twitter <https://twitter.com/hhsgov>
- Facebook <https://www.facebook.com/HHS>

American Red Cross

- Website <http://www.redcross.org/>
- Twitter <http://www.twitter.com/redcross>
- Facebook <https://www.facebook.com/redcross>

Distress Line

- Website <https://www.samhsa.gov/find-help/disaster-distress-helpline>
- Twitter <https://twitter.com/distressline>
- Facebook <https://www.facebook.com/samhsa>

Humanity Road

- Website: <https://humanityroad.org>
- Twitter: <https://twitter.com/humanityroad>
- Facebook <https://www.facebook.com/humanityroad>

ITDRC

- Website <https://itdrc.org>
- Twitter: <https://twitter.com/itdrc>
- Facebook <https://www.facebook.com/itdrc>

USA Childcare Aware

- Website <https://usa.childcareaware.org>
- Twitter <https://twitter.com/childcareaware>
- Facebook <https://www.facebook.com/ChildCareAware/>

State Links

Governors Office

- Website <https://www.flgov.com/>
- Twitter <https://twitter.com/FLGovScott>
-

Florida Division of Emergency Management

- Website <http://www.floridadisaster.org/index.asp>
- Twitter <https://twitter.com/flsert>
- Facebook <https://www.facebook.com/FloridaSERT/>
- County Emergency Management Contacts http://www.floridadisaster.org/fl_county_em.asp

Florida Department of Health

- Website <http://www.floridahealth.gov/>
- Twitter <https://twitter.com/HealthyFla>
- Facebook <https://www.facebook.com/FLDepartmentofHealth>

Florida Department of Transportation

- Website <http://www.fdot.gov/>
- Twitter <https://twitter.com/MyFDOT>
- Facebook <https://www.facebook.com/FLDOT>

Red Cross of Northern Florida

- Website <https://www.redcross.org/local/florida/north-florida.html>
- Twitter <https://twitter.com/RedCrossNorthFL>

Shelters and Evacuation Centers

- Visit <https://www.floridadisaster.org/info/> for information on shelters, road closures, and evacuation routes
- FEMA Mobile App with shelter locator: [download app](#)
- Red Cross Shelter Locator: [source](#)

Communications Sector

Situation Updates:

Oct 9

- FCC: The Federal Communications Commission (FCC) is available to address emergency communications needs 24 hours a day, including throughout the weekend, especially relating to the effects of Hurricane Michael. The FCC reminds emergency communications providers, including broadcasters, cable service providers, wireless and wireline service providers, satellite service providers, emergency response managers, first responders, and others

needing assistance to initiate, resume, or maintain communications operations to contact the FCC Operations Center for assistance at 202-418-1122 or by e-mail at FCCOperationCenter@fcc.gov [source](#)

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Health / Medical Sector

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- Panama City - Bay Medical Center Panama City Bay County, Patients and staff are safe. We are currently assessing damage to our hospital. There is significant debris surrounding our hospital. Our hospital is currently running off of generators and we have enough fuel to power our hospital for several days. [Source](#), [source2](#)

Useful Links:

- List of hospitals in Florida. [source](#)
- Hospital Directory, Florida Hospital Association. [source](#)
- Emergency and Urgent Care Finder, Florida Health Finder. [source](#)

Special Needs / Vulnerable Populations

Updates

Oct 10

- During this state of emergency, Florida is working with neighboring states to address questions regarding licensure reciprocity to Florida licensed nurses accompanying their patients evacuating to other states. The site will be updated as clarification is available. [Source](#)
- The Kidney Community Emergency Response Coalition reported that dialysis patients in the path of Hurricane Michael who need assistance can call one of the patient emergency hotline [source](#)

Useful Links:

AHCA The Agency's Consumer Information Hotline is now open 24 hours: 1-888-419-3456

Agency for Health Care Administration has posted a helpful resource for Hurricane Michael. The agency requires all licensees providing residential or inpatient services to use an approved database for reporting its emergency status, planning or operations. Notify the Agency for Health Care Administration regarding evacuations and other issues you encounter during and after the storm by using the [ESS](#) system. If you have difficulty or need to reach Agency staff, please contact the licensure units for assistance as noted below. [source](#)

Assisted Living Unit

- Phone: (850) 412-4304 Email: assistedliving@ahca.myflorida.com
 - Assisted Living Facilities, Adult Day Care Centers, Adult Family Care Homes

Laboratory and In-Home Services Unit

- Phone: (850) 412-4500, Email: LABSTAFF@ahca.myflorida.com
 - End Stage Renal Disease, Home Health Agencies

Hospital and Outpatient Services Unit

- Phone: (850) 412-4549 Email: hospitals@ahca.myflorida.com
 - Crisis Stabilization Units and Short Term Residential Treatment Facilities Hospitals,
 - Residential Treatment Centers for Children and Adolescents, Residential Treatment Facilities

Long-Term Care Services Unit

- Phone: (850) 412-4303, Email: LTCStaff@ahca.myflorida.com
 - Nursing Homes, Intermediate Care Facilities for the Developmentally Disabled, Homes for Special Services, Hospices (inpatient/residential only), Prescribed Pediatric Extended Care Facilities, Transitional Living Facilities

Special needs information by county:

- Website <http://www.floridadisaster.org/disability/specialneeds/>

Special Needs Registry:

- Website <https://snr.floridadisaster.org/Signin?ReturnUrl=%2fSurveys>

Florida Department of Elder Affairs:

- Website <http://elderaffairs.state.fl.us/index.php>,
- Elder helpline: 1-800-963-5337.

Agency for Persons with Disabilities:

support@humanityroad.org

www.humanityroad.org

[Support our work](#)

- Website <http://apd.myflorida.com/>,
- Twitter <https://twitter.com/floridaapd>
- Facebook <https://www.facebook.com/APDCares/>

Florida Developmental Disabilities Resources:

- Website <http://www.flddresources.org/>

Florida Agency for Healthcare Administration

- Website <http://www.fdhc.state.fl.us/>
- Twitter https://twitter.com/AHCA_FL
- Facebook <https://www.facebook.com/AHCAFlorida>

Autism Resources in Florida

- Website <http://www.autismfl.com/>
- Facebook <https://www.facebook.com/autismflorida>

Airports

Situation Updates:

Oct 10

- Airports in the Florida Panhandle area: A shutdown of all commercial air travel in the area was in effect. Tallahassee International Airport, Northwest Florida Beaches Airport in Panama City, and Destin Fort Walton Beach Airport, home of Eglin Air Force Base, and Pensacola International Airport are all closed. Most airports said that they expect to reopen Thursday morning [source](#)

Useful Links:

- List of airports in Florida. [source](#)
- Map of airports in Florida. [source](#)

Ports

Situation Updates:

Oct 9

- The US Coast Guard set port condition [#Zulu](#) for northern Florida Gulf Coast ports and port condition X-ray for ports in Georgia, South Carolina, and all other terminals and facilities, in preparation for the impact of Hurricane Michael [source](#)
- Port Pensacola - Port is at condition ZULU as of 1200 today. All vessel and cargo ops secured. All emergency vessel issues should contact the USCG Sector Mobile. Port will not reopen until

channel surveyed by Corps of Eng. and Port auth to reopen. Will update as conditions change. [source](#)

- Port Panama City - @Port_PanamaCity closed at noon on Oct 9 and at noon today, remaining closed through Wednesday. We will continue to share updates. [source](#)

Useful Links:

- [Port Canaveral](#)
- [Port Everglades @PortEverglades](#)
- [Port of Fernandina](#)
- [Port of Fort Pierce](#)
- [JAXPORT](#)
- [Port of Key West](#)
- [Port Manatee](#)
- [Port Miami](#)
- [Port of Palm Beach](#)
- [Port Panama City](#)
- [Port of Pensacola](#)
- [Port of Port St. Joe](#)
- [Port St. Pete](#)
- [Port Tampa Bay](#)

Roads

Situation Updates:

Oct 10

- There are a number of flooded roads in Citrus and Hernando counties Wednesday afternoon. (This photo is from Ozello in Citrus County.) Here is a rundown of the closures we have so far from law enforcement agencies: goo.gl/BBLr9T [source](#)

Useful Links:

- Florida 511 (Real Time Road Conditions and Evacuation Routes):
 - app <https://fl511.com/App>
 - Website <https://fl511.com/>
 - Facebook <https://www.facebook.com/FLDOT/>
 - Twitter Statewide https://twitter.com/FL511_state
 - Twitter Panhandle https://twitter.com/fl511_panhandl

Power and Fuel

Situation Updates:

Oct 10

- 3:37pm Nearly 200,000 people are without power in the area, according to information gathered from outage maps from multiple power companies. [source](#)
- 10:52am in Florida percent gas stations without gas [source](#)
 - Mobile-Pensacola (FortWalton) 34.87%
 - Panama City 33.20%

- Tallahassee-Thomasville 21.99%

Useful Links:

Gas Buddy (gasoline availability tracker): <http://tracker.gasbuddy.com/>

Gulf Power

- Website <https://www.gulfpower.com/>
- Outage Map <https://outagemap.gulfpower.com/external/default.html>
- Twitter <https://twitter.com/GulfPower>
- Facebook <https://www.facebook.com/GulfPowerCompany/>

Florida Power

- Website <https://www.fpl.com/>
- Twitter <https://twitter.com/insidefpl>
- Facebook <https://www.facebook.com/fplconnect>
- Outage Map <http://www.fplmaps.com/>

Peace River Electric Cooperative, Inc

- Website <https://t.co/gd2sUpCEYI>
- Twitter <https://twitter.com/PeaceRiverEC>
- Facebook <https://www.facebook.com/Peace-River-Electric-Cooperative-Inc-105026879013>

Duke Energy

- Website <https://www.dukeenergyupdates.com/>
- Twitter <https://twitter.com/DukeEnergy>
- Facebook <https://www.facebook.com/DukeEnergy>
- Outage Map <https://www.duke-energy.com/outages/current-outages>

Animals in Disaster

Situation Updates:

Oct 9

- Citrus County Lecanto School Pet Shelter [source](#)
- Red Rover has launched a helpful resource directory [source](#)

Useful Links:

- Red Rover Hurricane Michael Hurricane Resources of Pet Owners
 - Website <https://redrover.org/news/hurricanemichael/>
 - Twitter <https://twitter.com/RedRoverOrg>

- <https://www.facebook.com/RedRover.org/>
- Bring Fido Hotel search <https://www.bringfido.com/>
- Directory of Veterinarians in Florida. [source](#)
- Animal hospitals in Florida (map). [source](#)

Pictures and Videos

- Explanation of the Facebook Imagery: [Humanity Road Special Facebook Mapping Report](#)
Our Special Facebook Report contains imagery on population density changes for before and after the hurricane. The red indicators on the maps show the the difference between the population at the time of the crisis and the population estimated for non-crisis conditions (baseline). This means the red is showing a decline in population versus 3 months ago. It could be seasonal trends or evacuation patterns. The blue map is a measurement called “Crisis” The blue dots reflect the observed number of people during overall period of crisis, so in essence - The blue dot-maps are showing locations where population are accessing Facebook on the given date from that location.
- Damage in Panama City, FL. [source](#)
- Mexico Beach underwater video: [source](#)

Hashtags and Twitter Lists

Event Hashtags: #HurricaneMichael #HurricaneMichael2018 #HurricaneMichaelTLH

Twitter Lists:

- Twitter.com Emergency Management [twitter list](#)
- Humanity Road Florida [twitter list](#)

Volunteers Reporting

Alice, Aline, Chris, Cat, Crystal, Cindy, Robert, Elizabeth, Kirk, Ann
