

Data Breach Notice

Inquiries Contact:

1-888-859-9352

December 28, 2023

FOR IMMEDIATE RELEASE

US Drug Mart Security Incident

On September 22, 2023, U.S. Drug Mart (“USDMM”) was informed that their vendor, Micro Merchant Systems, Inc. (“MMS”), who hosts USDMM’s data, was involved in a security incident. MMS assured USDMM they promptly launched an investigation and engaged a third-party forensics firm to determine the nature and scope of the incident. On October 16, 2023, after MMS learned more information through the investigation into this security incident, MMS informed USDMM that certain personally identifiable information was contained within the server hosting the USDMM data. They provided all affected patient names on December 1, 2023.

MMS’ investigation revealed that an unknown party used stolen credentials between August 2 and August 5, 2023. Per MMS, impacted information included patient first and last names, date of birth, address, Social Security number, telephone number and that the individual was a USDMM patient.

While USDMM does not have any evidence that the information impacted by the incident was used for fraudulent purposes, USDMM is unable to conclusively rule out that personal information was compromised. MMS has continued monitoring the internet and other environments to determine if any of the impacted information has been used. As such, on December 14, 2023, USDMM mailed notification letters to the individuals potentially impacted by this incident. On January 4, 2024, USDMM mailed additional letters as MMS’ investigation continued. In those letters, USDMM offered identity theft protection services and credit monitoring through Experian for one year. USDMM encourages any affected individuals to remain vigilant by monitoring their personal information.

At USDMM, we take the responsibility of maintaining non-public patient information seriously, which is a major reason why we utilize the services of a professional provider like MMS to host our patient data. MMS has assured us they have, and will continue to, implement additional security controls to reduce the risk of a similar incident occurring again.

USDMM takes the privacy and the security of information in its possession very seriously and deeply regrets any inconvenience this incident may have caused.

Please call 1-888-859-9352 for assistance or for any additional questions you may have.