

Giraffe Heroes Project Privacy Policy

The Project maintains contact information and giving histories of its funders at its home office at PO Box 759, 197 Second Street, Langley WA 98260.

All personal information we obtain is protected by appropriate server software, firewalls and workplace security measures. We never share, sell, or rent funders' personal information with third parties.

The Project will share information it has collected on a funder with that funder only upon request and presentation of appropriate identification. Names are removed from the Project's print and/or e-mailing lists upon request to office@giraffe.org or to the above mailing address.

We may collect certain information about your visit to our website, such as the name of the Internet service provider and the Internet Protocol (IP) address through which you access the Internet; the date and time you access the Web site; the pages that you access while at the Web site; and the Internet address of the Web site from which you linked directly to our site. This information is used to help improve our site, analyze trends, and upgrade services.

- Online donations are processed through PayPal.

PayPal takes every precaution to protect donor information. When donors submit information via the PayPal web site, the information is protected both online and off-line. When a form asks donors to enter sensitive information (such as credit card number or address), that information is encrypted and is protected with the best encryption software available. While PayPal protects sensitive information online, they also do everything in their power to protect donor information off-line. All donor information, not just the sensitive information mentioned above, is restricted in their offices. Only employees who need the information to perform a specific job (their customer service team) are granted access to personally identifiable information. .

- Online product purchases are processed through Paypal.

Paypal will store and process your personal information generated by a purchase on our site, on their computers in the US, and protect it by maintaining physical, electronic and procedural safeguards in compliance with applicable US federal and state regulations. They use computer

safeguards such as firewalls and data encryption, enforce physical access controls to their buildings and files, and authorize access to personal information only for those employees who require it to fulfill their job responsibilities.

- Subscription to our E-newsletter is processed through Robly.

Robly takes every precaution to protect the confidentiality and security of your personal information by using industry-recognized security safeguards. Robly's anti-Spam policy tolerates only permission-based email. In addition, users always have the opportunity to opt-out or change preferences via a link in the footer of all non-transactional email messages. See [here](#) for the complete policies.

The Giraffe Heroes Project responds promptly to any complaints from customers or donors.