

# LEXINGTON DISCOUNT DRUGS

## Concerns?

Lexington Discount Drugs supports and protects the public's health and well-being. We take responsibility for pharmacy practice by setting and enforcing high standards of competence and ethical conduct.

Patients who have concerns about the pharmacy services they receive are encouraged to discuss the problem directly with the pharmacist.

Every pharmacy has a pharmacy licensee, responsible for the policies and procedures at the pharmacy, who can also address your concerns. If necessary, you may ask to speak to the licensee.

Our pharmacy respects and protects your right to confidentiality and privacy.

Please keep back from the counter to protect the privacy of patients we are assisting.

If you require additional privacy, please speak to the pharmacist to request a more private location.

|Code of Ethics, Principle 4.6

|Standards for the operation of licensed pharmacies, standard 4.12