


Policies and Procedures		
Policy Title: Visitation Policy and Procedures		
Policy Number: ECGV Visitation 02/14/2022	Effective Date:	

POLICY: As required by Florida Statute 429.28 (1)(d) Resident Bill of Rights, Starling policy allows a Resident to have visitors from 9 a.m. to 9 p.m. at a minimum, with any number of visitors they desire. At times there may be circumstances which restrict Resident visitation, such as pandemic flu or presence of infectious diseases which may require isolation, however Essential Caregivers will never be restricted. In such cases, all Starling Communities shall comply with all requirements by the Agency for Health Care Administration, the Florida Department of Health, and Florida Emergency Management. Florida Statute 408.823 requires additional policies for resident visitation during these circumstances. **The visitation policies and procedures required by this statute must allow in-person visitation by Essential Caregivers at all times**, unless the resident, client, or patient objects.

PROCEDURE: Starling Communities require the following procedures to comply with the statute.

Before in-person visitation, all Essential Caregivers must adhere to the following procedures:

1. Comply with the Infection control and education policies for visitors. Infection Control policies may require a visitor to wear Personal Protection Equipment (PPE) including properly wear a face mask and other necessary PPE and perform hand hygiene. Staff will provide directions on the proper use of PPE.
2. Policy Consent: Sign this policy acknowledging an understanding of visitation policies. Failure to adhere to the policy will result in suspension of in-person visitation.
3. Submit to a Screening when signing in to the facility, which may include temperatures and/or a questionnaire about health status. Essential Caregivers will not be denied entry, regardless of temperature or health status.
4. Visitation hours will be 9 a.m. to 9 p.m. as per FS 429.28 (1)(d). Any visitation outside of those hours will be considered upon request to the Administrator. During these hours, in-person visitation by the essential caregiver is allowed for at least 2 hours daily in addition to any other visitation authorized by the provider. There is no limit on the number of visitors, unless State guidance dictates such.
5. The Executive Director will be responsible for ensuring staff adherence to Visitation Policies and Procedures.
6. Visitors are not required to show proof of vaccination or immunization status to enter the facility.

7. Consensual Physical contact is allowed between a Resident and their visitor.
8. A resident, client, or patient may designate a visitor who is a family member, friend, guardian, or other individual as an essential caregiver.
9. This section does not require an essential caregiver to provide necessary care to a resident, client, or patient of a provider, and providers may not require an essential caregiver to provide such care.

VISITATION POLICY ACKNOWLEDGEMENT

This statement verifies that I, _____ have received a copy of the Starling Essential Caregiver Visitation Policy.

Signature of Visitor: _____ Date: _____