

## RETURN AUTHORIZATION FORM

Fashionable - Functional - Durable Sailcloth Totes

### CUSTOMER INFORMATION

Name:		Email Address:	
Phone Number:			
Street Address:			
City:		State/Province:	Zip/Postal Code:
Order # / Receipt # (if known):		Date:	

### ITEMS FOR RETURN

Return Code: <i>Example: 2 - Incorrect Size</i>	Name of Item: <i>Ex: Navy Anchor Tote</i>	Color: <i>Ex: Navy</i>	Size: <i>Ex: Large</i>

\*If returning more than three items, please submit a second form.

### REASON FOR RETURN CODES:

- 1 - Wrong Item    2 - Incorrect Size    3 - Incorrect Color    4 - Would Like Different Design    5 - Defective  
 6 - Not As Pictured    7 - Other (please explain): \_\_\_\_\_

PLEASE CHECK ONE:     Return for Exchange     Return for Gift Card     Return for Refund

### ITEMS TO RECEIVE IN EXCHANGE

Name of Item:	Color:	Size:

### PLEASE NOTE:

For any billing needs, we will contact you via email or phone using the information above. Hayden Reis products are accepted for credit or exchange within 30 days if accompanied by a sales receipt. A refund will be made to the purchaser upon request if payment has been received. Gift receipts are entitled to a nonrefundable merchandise credit. There will be no returns or credits given on custom orders. Return requests may be sent to our Customer Service team at customerservice@haydenreis.com or 1-866-351-6990. Unless it's a quality return, the customer is responsible for shipping returns. We stand behind our Hayden Reis product and offer a 2 year warranty. We are more than happy to handle any repair free of charge which results from a manufacturing defect. Typical turn-around is 3-4 weeks. Any fabric bags as with any sail, will wear over time. We reserve the right to charge for any repair on products over 2 years old.

### FOR HAYDEN REIS USE ONLY:

Date Received:
Received By:
Amount Owed for Credit
Customer Needs to be Called for Credit Card Information: <input type="checkbox"/> YES <input type="checkbox"/> NO <b>AMOUNT:</b>
Date Exchange Shipped Back to Customer:
Date Refund Processed: